

भारत सरकार
जल शक्ति मंत्रालय
जल संसाधन नदी विकास एवं गंगा संरक्षण विभाग
केंद्रीय जल आयोग
जल प्रणाली अभियांत्रिकी निदेशालय



Government of India
Ministry of Jal Shakti
Dept. of Water Resources, RD&GR
Central Water Commission
Water System Engineering Directorate

विषय: समाचार पत्रों की कटिंग का प्रस्तुतीकरण-17-अक्टूबर-2020

जल संसाधन विकास एवं सम्बद्ध विषयों से संबन्धित समाचार पत्रों की कटिंग को केंद्रीय जल आयोग के अध्यक्ष के अवलोकन के लिए संलग्न किया गया है. इसकी साफ्ट कापी केंद्रीय जल आयोग की वेबसाइट पर भी अपलोड की जाएगी.

संलग्नक: उपरोक्त

(-/sd)

सहायक निदेशक

उप निदेशक(-/sd)

निदेशक (-/sd)

सेवा में

अध्यक्ष, केंद्रीय जल आयोग, नई दिल्ली

जानकारी हेतु: सभी संबन्धित केंद्रीय जल आयोग की वेबसाइट <http://cwc.gov.in/news-clipping> पर देखें



Times of India 17-October-2020

Telangana flood toll rises to 53

Hyderabad: The body of a missing person, who was washed away from Mailardevpally following Tuesday's torrential rains, was retrieved at least 20km away late on Thursday night. The deceased, 55-year-old Abdul Qureshi, was among the eight people who went missing that night. Police are yet to trace three of them. Apart from Qureshi, two more cases of death were reported on Friday, taking the total death toll across Telangana to 53. TNN

Sewer links in auto mode to save Yamuna

1,356 Colonies To Benefit from DJB's Scheme

Paras.Singh@timesgroup.com

New Delhi: In an effort to reduce the pollution level in the Yamuna, Delhi Jal Board (DJB) has decided to automatically provide connections in all areas where sewers are being laid or will be done in the near future so that untreated sewage can be stopped from flowing into the drains. Last year, DJB had waived sewer connection fees for new applicants.

A senior DJB official said the liability to take a sewer connection was currently on the consumers. "Even after laying sewer lines and notifying such areas, a large number of consumers do not take connections as they do not want to pay the fees. Because of this, sewage continues to flow in the drains. At the same time, sewage treatment plants (STP) remain underutilised. The dependency on consumers will end when

we start providing connections automatically," he added.

The economic survey of Delhi mentioned that of the 720 million gallons sewage generated daily, only 473 MGD was treated and the existing capacity of STPs was not utilised. DJB data showed that of the 1,799 colonies in the city, sewer lines were laid in 443. Work was in progress in 537 colonies and in the tendering stage in another 116 colonies.

DJB estimates that by 2021, only 5% of Delhi will remain without sewers. "We are planning to cover all areas in the next three years. The scheme will benefit all colonies with new sewers. While 443 colonies will be covered under the CM's free connection scheme, connections will be added automatically free of cost in the remaining 1,356 colonies," the official said.

The socio-economic sur-

vey of Delhi government showed that while 60.1% of households were connected to the sewage network, 36.7% used septic tanks. The remaining used toilets that opened in drains.

"The main thrust of the two schemes is to bring septic tank users within the ambit of the sewage network so that waste can be brought to the STPs. A large number of houses that are not connected to the network, both directly and indirectly, contribute towards dumping of untreated sewage in the Yamuna," said the official.

The water utility has decided to amend the contracts with the agencies laying the sewers. "Work is in progress in 537 colonies. The scope of work will now be expanded. For this, an increase in cost has been approved. However, 152 colonies that fall in O-zone or forest land are still awaiting NOC for sewerage work. Interceptor drains will have to be laid to prevent sewage from reaching the river," the official added.

DRAIN ON NATURAL RESOURCE

Houses in colonies where sewer lines being laid will automatically get sewer connection

Scheme will run alongside the free sewer connection plan announced last year

THE PROBLEMS

- Of 720 MGD sewage generated in Delhi, only 473 MGD is treated
- Existing capacity of sewage treatment plants not utilised fully
- People reluctant to take connection even in sewered areas

HOW THE NEW PLAN WILL HELP

- Untreated sewage ending up in drains and the Yamuna will be carried to STPs
- People will not have to apply for connections in these areas

COLONY STATS



1,356 Sewer lines being laid or tenders to be issued

These 1,356 colonies will benefit with free automatic sewer connection

Distribution Only 60.1% houses in Delhi connected to sewer system

Septic tank 36.7% Rest discharge in open drains/areas



Times of India 17-October-2020

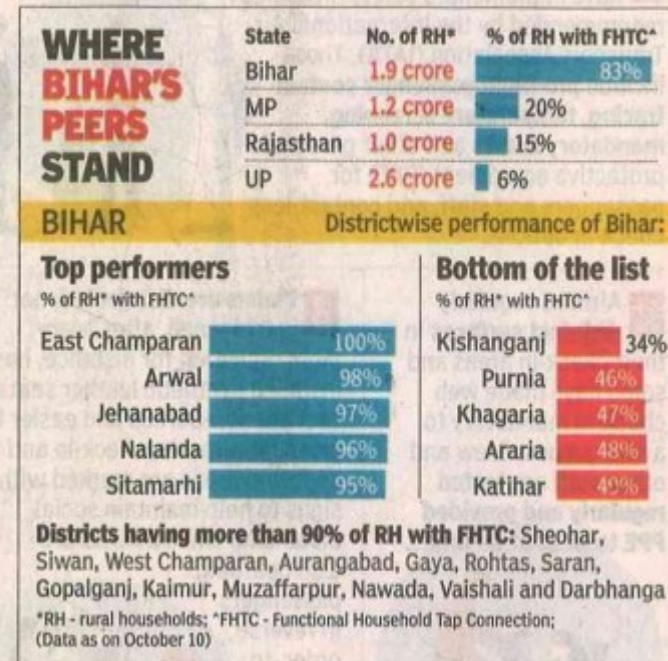
Bihar tops heartland states in tapwater reach

Vishwa.Mohan@timesgroup.com

New Delhi: As poll-bound Bihar sets a target to cover all its 1.9 crore rural households with tap connections for drinking water supply by next year, it'll become the first among what used to be called the Bimaru states (Bihar, Madhya Pradesh, Rajasthan and Uttar Pradesh) to achieve the target of 'Har Ghar Jal' under the Centre's ambitious Jal Jeevan Mission (JJM), a full three years ahead of the national goal of 2024.

The swift pace of work has given the JD(U)-BJP alliance important talking points in the campaign as a large number of households covered under the programme are being logged into its system, setting an example for other populous states.

UP, MP and Rajasthan are expected to complete the mission only by 2022, 2023 and 2024, respectively. In fact, all these have, so far, covered much less than the national



average (nearly 30%) of rural households with functional household tap connection under JJM that was launched in August last year. Bihar was working on such a programme even before JJM and

has, so far, covered over 83% of its 1.9 crore rural households with one of its districts, East Champaran, already achieving its target and 17 others covering over 90% of households.

Full report on www.toi.in

Times of India 17-October-2020

India 2nd worst-hit by floods after China: UN

'Governance Issues Behind High Casualties'

Pradeep.Thakur

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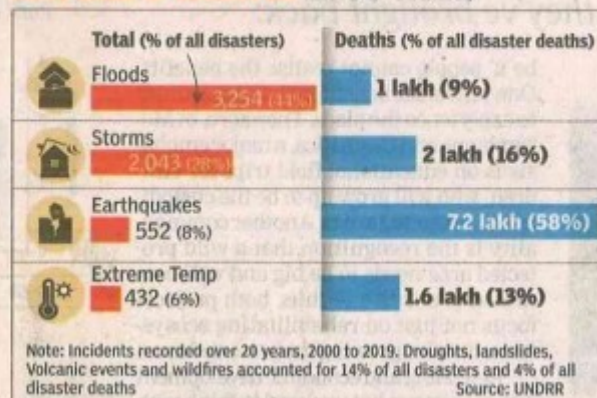
New Delhi: The October 13 flash floods in Telangana and Andhra Pradesh is another pointer at extreme weather events striking India with rising frequency. The UN office for Disaster Risk Reduction (UNDRR), in its latest study, found that Asia accounted for 41% of all floods worldwide, and 93% of all affected people (by floods) between 2000 and 2019. India, it says, is second worst affected after China with 17 floods every year, compared to China's 20.

The report points to governance issues largely behind huge flood-related casualties as resilient infrastructure—dams, dykes and drainage systems—can significantly contribute to preventing severe impact on population. The study has found 345 million Indians affected by floods between 2000 and 2019.

India's June 2013 flood has been recorded as the worst flood in the last two decades with 6,054 deaths, followed by the May 2004 floods in Haiti where 2,665 people lost their lives and Pakistan's 2010 floods with 1,985 casualties.

"Many of these impacts

NATURE'S WRATH: 2000-2019



are preventable since flooding, unlike most types of disasters, has affordable mechanisms of primary prevention, such as dams, dykes and drainage systems," the UNDRR report observed.

Mami Mizutori, head of UNDRR, said investing in prevention and risk mitigation is the only way to reduce economic losses and loss of lives. "Good disaster risk governance depends on political leadership and delivery on the promises made when the Paris agreement and the Sendai Framework for Disaster Risk Reduction were adopted five years ago," she said.

The report found that in the last 20 years, major floods have more than dou-

bled from 1,389 (during 1980-1999) to 3,254 (during 2000-2019). The other climate change related disasters such as storms have hit more frequently, increasing from 1,457 incidents to 2,034 during the same period.

In its study report — human cost of disasters, an overview of the last 20 years — the UNDRR has found major increases in other categories of climate related disasters besides a rise in earthquakes and tsunamis. Earthquakes have caused maximum loss of lives, accounting for 58% of all deaths in the last 20 years. India has been ranked among the world's top five countries in absolute economic losses.

Full report on www.toi.in

Deccan Chronicle 17-October-2020

₹560cr civic infra damaged in city

₹1,660cr destruction recorded in urban areas

MADDY DEEKSHITH | DC
HYDERABAD, OCT. 16

The GHMC is yet to figure out the infrastructure damage caused by the incessant rains early this week. Overall the corporation has said it will spend ₹566 crore on restoration of lakes, black top (BT) and cement concrete (CC) roads as well as stormwater drains.

Officials said that they were gearing up for more rain in another 72 hours, following an alert by the Indian Meteorological Department.

Across the state, the damage to infrastructure in municipal corporations and urban local bodies has been put at ₹1,660 crore.

According to highly placed sources, cost estimates to restore the city by taking up repair work have been submitted to Chief Minister K. Chandrashekar Rao, who is expected to ask the Centre to allocate ₹566 crore from the Disaster Relief Fund.

● **ACCORDING TO** highly placed sources, cost estimates to restore the city by taking up repair work have been submitted to Chief Minister K. Chandrashekar Rao, who is expected to ask the Centre to allocate ₹566 crore from the Disaster Relief Fund.

● **THE CIVIC BODY** has asked for ₹83 crore to restore stormwater drains, ₹54 crore for lakes, ₹59 crore for 1,200 kms of internal BT roads and ₹370 crore for laying CC roads.

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Authorities said the estimates regarding stormwater drains were preliminary, based on inputs given by field officials. Final estimates will be

submitted after the rainwater is drained out from about 800 locations, mostly spread over Charminar and LB Nagar zones.

Over 200 trucks of silt, sludge and other remains were removed in the last two days from the stormwater drains, and at least another 100 truckloads will be removed till Saturday.

A senior GHMC official said officers had asked the different agencies to deploy staff and machinery to prevent damage during the next spell of rains that has been forecast.

The official said the civic body will focus on restoring internal roads in all areas. It would lay 1,200 kms BT roads, and 74 kms of CC roads and restore about 20 lakes with Central and state funds. The official said that the budgets and estimates have been submitted and the onus is on the state government and the Centre to expedite the release of funds.

Telangana Today 17-October-2020

Telangana Today

[Raging Monsoon]

Rain: City sees record 15-yr high

Between June 1 and Oct 15, city recorded large excess rainfall of 1,126 mm against normal 638.2 mm

SUNNY BASKI
HYDERABAD

Relentless rains that lashed the city on Tuesday took this year's southwest monsoon to top position in Hyderabad's rainfall chart of the last 15 years. According to the data with Telangana State Development Planning Society (TSDDS), between June 1 and October 15, Hyderabad recorded a 'large excess rainfall' of 1,126 mm against a normal rainfall of 638.2 mm with a deviation of 77 per cent from normal.

Till now, the year 2017 had highest rainfall record of 1,018 mm for entire monsoon in the last 15 years. The incessant rainfall recorded in Hyderabad on October 13 and 14 was 141.9 mm.

"Since the monsoon was active throughout the season, Hyderabad received large excess rainfall this year. Moreover, the delay in withdrawal of monsoon, followed by a depression over the State on October 13, has resulted in record rainfall," said B Venu Madhav, Assistant Executive Officer, TSDDS.

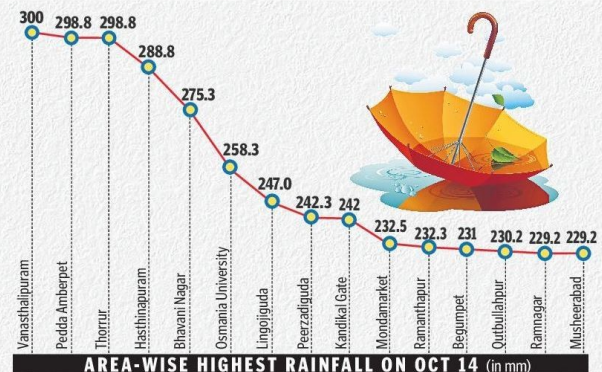
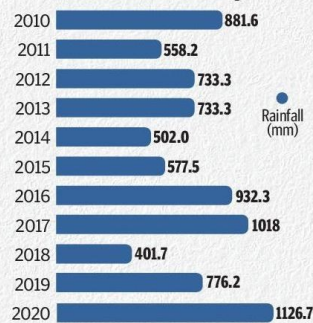
Last year, Hyderabad recorded a rainfall of 776.2 mm, which is 350 mm less from this year. In 2018, it witnessed deficit rainfall of 401.7 mm against a normal rainfall of 638.2 which happens to be the lowest rainfall recorded in monsoon in the last 15 years.

Apart from Hyderabad, Rangareddy and Medchal-Malkajgiri too received record rainfall with both districts receiving 1,039.9 mm and 1,083.4 mm respectively. Since 2006, Rangareddy has never crossed a rainfall of



Residents of Uma Maheshwar Nagar colony in Quthbullapur move to safer places following floods, on Friday. — Photo: Surya Sridhar

Year-wise rainfall



AREA-WISE HIGHEST RAINFALL ON OCT 14 (in mm)

1,000 mm mark and the highest was reported in 2005 when it received 775.7 mm.

Record October

This October happens to receive the highest 24-hour rainfall in the last 15 years in

the GHMC limits. Out of the top 100 areas for highest rainfall in 24 hours, as many as 85 areas have registered record rainfall in this October only.

The TSDDS data shows Vanasthalipuram register-

ing all-time record rainfall of 300 mm for 24 hours on October 14, followed by Pedda Amberpet (298.8 mm), Thorur (298.8 mm) and Hasthinapuram (288.8 mm). Area-wise apart, this October has turned out to be the

record month for monthly rainfall in the last decade.

So far this month, Hyderabad recorded a rainfall of 290.5 mm which is highest in last 10 years while the previous record was 239.1 mm in 2013.

Telangana Today 17-October-2020

Telangana Today

Getting Covered

Rains trigger flood of car insurance claims

Firms receive intimations mainly related to submerging of vehicles, breakdowns

B KRISHNA MOHAN

HYDERABAD

The incessant rains have battered the city and in the process many cars have been immobilised due to the hydrostatic lock, where electricals and wiring of the car are damaged due to the water getting in.

In some cases, engines might also be at risk. This is resulting in people filing for a insurance claim.

A V Padmanabha, Head – Motor OD Claims, Bajaj Allianz General Insurance, said they received a few motor claim intimations and these were mainly related to vehicle submerging and vehicle breakdowns. More claims are likely in the days to come once water levels recede and power supply is restored in more places.

Engine cover

Only those who have a comprehensive cover including engine protection will see some relief coming from insurance companies. Others with no engine protection or with only a third party cover will have to spend from their pockets for the repairs. "People can opt for add-on covers like the Engine Protector, Zero Depreciation Cover and Consumables Cover along with the comprehensive policy to reduce out-of-pocket expenses," Padmanabha said.

In words of Vinya Ramdayal Saboo, CMD, RKS Motors, flood-affected vehicles can be categorised minor, major and high risk types. The company has seen 30 cases coming so far and high numbers are expected in days to come, he said. In minor cases, the water enters upto the carpet



Insurance firms say only those with comprehensive cover including engine protection will get relief.

What is hydrostatic lock?

Hydrostatic lock occurs due to water entering into the engine. In compressible water bends or fractures the connecting rod leading to severe engine damage

- Check if mud or dirt is deposited on the inlet side of the air cleaner. Engine damage can occur if water enters the air filter
- When driving through deep water, maintain low speed and do not stop the vehicle midway or take the foot off the accelerator
- If vehicle stops while driving through deep water, do not start the engine. Look to get the vehicle towed
- Place a tissue on the carpet and press hard. If it turns wet, it indicates water has entered inside the cabin



People can opt for add-on covers like the Engine Protector, Zero Depreciation Cover and Consumables Cover along with the comprehensive policy to reduce out-of-pocket expenses

—A V PADMANABHA, Head, Motor OD Claims, Bajaj Allianz General Insurance

level and needs only cleaning and checking the consumables. The costs can range from Rs 10,000 to Rs 15,000. Instances of major type, where water level is upto the dashboard, may require repairs and/or replacement of some elec-

tronic components. The repairs may cost from Rs 40,000 to Rs 50,000. The high risk ones, where the vehicle has submerged for long period, the electronic parts and engine along with interior components including seats will see the impact.

These kind of repairs cost Rs 1.2 lakh to Rs 2 lakh.

Petrol engine repairs cost would be lesser than diesel as the component cost and the number of components for the diesel car is higher.

Praveen Chowdary Sajja, Motor Business Head, Policybazaar.com, said most policies routinely honour damages caused by an accident. An add-on cover, which ranges from Rs 1,000 to Rs 10,000 - varying with the age and model of the car - will come handy. This apart, customers should also look to have an invoice-protection cover. This will bridge the gap between the insured's declared value and value on the invoice. This will allow the customers to buy a new car," he said.

"What some call a bumper-to-bumper cover actually may not cover all aspects. Some may use the terms like platinum, gold, silver and the like to sell a policy. It is important to buy a policy based after knowing what is covered," he added.

Telangana Today 17-October-2020

Telangana Today

Over 1,300 irrigation tanks receive heavy inflows

CITY BUREAU

Hyderabad

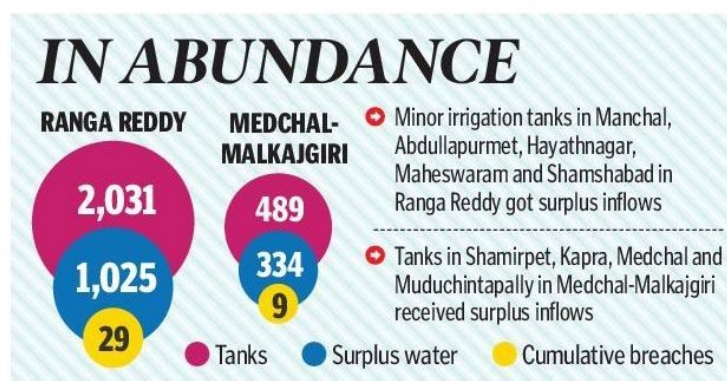
Tuesday's heavy downpour and rains that lashed since September resulted in heavy inflows to minor irrigation tanks in Ranga Reddy and Medchal-Malkajgiri districts with over 1,359 minor irrigation tanks in the two districts receiving surplus water as against its full reservoir levels. Around 1,025 tanks out of 2,031 in Ranga Reddy district and 334 out of 489 in Medchal-Malkajgiri district received surplus inflows this time.

Twenty-nine tanks developed breaches in Ranga Reddy district and nine in Medchal-Malkajgiri, according to officials from the Irrigation department.

The surplus inflow led to inundation of several houses at nearby colonies abutting the tanks. Such was the flow of the rain that the Nalla Cheruvu abutting Hyderabad-Warangal highway in Uppal was flooded, obstructing the traffic after Tuesday's downpour that continued till early Wednesday. As many as 135 tanks in Manchal and 113 in



Bandlaguda Cheruvu tank in Nagole overflows following rains.



Abdullapurmet and Hayathnagar received surplus inflows while 95 in Maheswaram like Timmaikunta, Errakunta, Laxmankunta, Fatehsagar tank and Pedda Cheruvu among other water bodies got more rainwater.

Forty minor irrigation tanks in Tondupally, Brahmanala kunta, Durgamathakunta, Kothakunta, Mamil-

lakunta in Shamshabad got surplus water while 27 more tanks were filled to the brim.

The situation was same in Medchal-Malkajgiri district too. Out of the 125 tanks in Medchal, 66 got surplus water while 64 out of 91 tanks in Shamirpet received more inflows. Many tanks in Keesara, Ghatkesar got surplus rainwater.

Asian Age 17-October-2020

SHORT TAKES

Be on alert: Maha CM on rains prediction

Mumbai: Maharashtra chief minister Uddhav Thackeray on Friday instructed the administration to remain alert considering a prediction of heavy rainfall again for some days in the state. He asked the authorities to ensure that people are not caught off-guard. People in flood-prone areas should be shifted to safer locations by taking them into confidence, he said. Heavy rains and floods have claimed at least 48 lives in Maharashtra's Pune, Aurangabad and Konkan divisions in the last three days while crops on lakhs of hectares have been damaged extensively. The chief minister made the remarks during a meeting with divisional commissioners of Pune, Konkan, Aurangabad and Nashik and district collectors from these regions to review the flood situation. — *PTI*

Millennium Post 17-October-2020

Rains claim 47 lives in Maha, flood situation grim in K'taka

'Over 2,300 houses damaged in Maha, over 21,000 people moved to safer places'

OUR CORRESPONDENT

NEW DELHI: The flood situation in many parts of Karnataka remained grim on Friday due to torrential rains and release of water from major dams, while 47 people have lost their lives in neighbouring Maharashtra in the last three days due to heavy showers and deluge which have extensively damaged crops on lakhs of hectares.

Of the 47 people who have lost their lives in the last three days, 28 have died in Pune division, 16 in Aurangabad division and three in coastal Konkan, officials said on Friday.

In neighbouring Karnataka, the northern region of the state was the worst affected area which faced floods thrice in as many months. Prime Minister Narendra Modi spoke to Chief Minister B S Yediyurappa and assured him of all possible support from the Centre in res-



Debris washed away with floodwater is collected at a truck parking, in the aftermath of heavy rain and floods, at Shamshabad, near Hyderabad

PIC/PTI

cue and relief works that are underway.

The prime minister also spoke to Maharashtra chief minister Uddhav Thackeray and assured him of all possible help from the Centre.

The national capital recorded a maximum temper-

ature of 34.7 degrees Celsius even as pollution levels dipped slightly with favourable wind speed helping in the dispersion of pollutants.

With Delhi-NCR bracing for months of poor air quality, experts have warned that high levels of air pollution can

aggravate the COVID-19 situation. The Central Pollution Control Board (CPCB) also said the meteorological conditions in Delhi have been "extremely unfavourable" for dispersion of pollutants since this September as compared to last year.

CPCB Member Secretary Prashant Gargava said PM10 concentration between September 1 and October 14 this year has been more as compared to the corresponding period last year.

The India Meteorological Department said heavy to very heavy rainfall was also observed at isolated places over Konkan and Goa, Odisha and coastal Andhra Pradesh.

In the eastern part of the country, weather officials said on Friday that a low-pressure area brewing over the Bay of Bengal is likely to cause rains in Kolkata and other parts of West

Bengal during the Durga Puja.

The low-pressure area is likely to form around October 19 and be more marked thereafter, they said, adding that though the system is likely to move towards the Odisha-Andhra Pradesh coast, south-westerly wind flow will enhance in West Bengal, resulting in the probability of rain.

In south Bengal, including Kolkata, light to moderate rain is likely to occur till October 20, they said.

In Maharashtra, officials said over 2,300 houses were damaged in heavy rains and floods in western part of the state where more than 21,000 people were moved to safer places, they said. Crops such as sugarcane, soybean, vegetables, rice, pomegranate and cotton, spread over 57,000 hectares in Pune, Solapur, Satara and Sangli districts, have also suffered damage.

Amar Ujala 17-October-2020

महाराष्ट्र में कम बारिश, सोलापुर में बाढ़ जैसे हालात बरकरार

पुणे/बंगलूरु। महाराष्ट्र में मुंबई समेत कई जिलों में कुछ दिनों से हो रही भारी बारिश कम हो गई। हालांकि, सोलापुर में बाढ़ जैसे हालात बने हुए हैं। यहाँ 21 हजार से अधिक लोगों को सुरक्षित स्थानों पर पहुंचाया गया है। पंढरपुर तहसील के 46 गांवों से 10 हजार लोग सुरक्षित स्थानों पर पहुंचाए गए हैं। बीते तीन दिनों में कोकण, पुणे और औरंगाबाद मंडल में 48 लोगों की मौत हुई है। 2300 से ज्यादा मकान क्षतिग्रस्त हुए हैं और बड़े पैमाने पर फसलों को नुकसान पहुंचा है।



कराड कृष्णा नदी।

पीएम मोदी ने कर्नाटक और महाराष्ट्र के सीएम से बात कर हर संभव मदद देने की बात कही। उपमुख्यमंत्री अजित पवार ने शुक्रवार

को पश्चिमी महाराष्ट्र में बाढ़ के हालात की समीक्षा की और फसलों के नुकसान का आंकलन करने का निर्देश दिया। दूसरी ओर पड़ोसी राज्य कर्नाटक के

कई भागों में कई दिनों तक लगातार हुई भारी बारिश के चलते फसलों और घरों को काफी नुकसान पहुंचा है। कई इलाकों में अब भी बाढ़ जैसे हालात हैं। बीते तीन महीने में उत्तरी कर्नाटक बाढ़ से सबसे अधिक प्रभावित हुआ है। इस बीच, भारतीय मौसम विभाग ने कहा कि अरब सागर में कम दबाव का क्षेत्र बना हुआ है। इसके चलते कोकण क्षेत्र में बारिश होने की संभावना है। मौसम विभाग ने अगले दो से तीन दिनों तक मछुआरों को समुद्र में नहीं जाने की सलाह दी है। एजेंसी

Hindustan 17-October-2020

पिछले कुछ समय से लगातार गलत बिल मिलने की शिकायतें सामने आने पर जलबोर्ड के उपाध्यक्ष ने ली बैठक

पानी के बिल में होने वाली गलतियां दूर होंगी



काम की खबरें

नई दिल्ली | वरिष्ठ संवाददाता

पिछले कुछ समय में गलत मीटर रीडिंग के आधार पर पानी के बिल बनाने की घटनाएं बढ़ी हैं। गलत जानकारी सिस्टम में डालना, पानी के मीटर का बंद होना इसकी कुछ वजहें हैं। दिल्ली जलबोर्ड के उपाध्यक्ष राघव चड्ढा ने शुक्रवार को दिल्ली

जल बोर्ड के सभी 41 जोनल रेवेन्यू ऑफिसर्स के साथ बैठक की। इसमें यह बातें निकलकर सामने आई हैं। बैठक में दिल्ली जलबोर्ड के मेबर (फाइनेंस) और डायरेक्टर (रेवेन्यू) भी शामिल रहे। बैठक में चड्ढा ने जीआरओ से दिल्ली जलबोर्ड के बिलिंग तंत्र में सुधार करने को कहा। उन्होंने कहा कि दिल्ली जल बोर्ड के ट्विटर हैंडल पर गलत या ज्यादा बिल की कई शिकायतें देखी गई हैं। हर अधिकारी

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जोन है दिल्ली जल बोर्ड के पास, 1000 मीटर रीडर्स हैं इन जोन में

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लाख से ज्यादा उपभोक्ता हैं दिल्ली में, दो महीने में बिल जारी किया जाता है

को समझना जरूरी है मीटर रीडिंग करने वाले हर कर्मचारी के टैबलेट में सही जानकारी ही भरी जाए। मीटर

गलत बिल बर्दाश्त नहीं

राघव चड्ढा ने कहा कि गलत व एवरेज बिलिंग बर्दाश्त नहीं की जाएगी। दिल्ली में 24 घंटे व सातों दिन पानी देने के साथ दिल्ली जल बोर्ड का ये फर्ज है कि हम अपने सभी 25 लाख से ज्यादा उपभोक्ताओं को सही और सटीक बिल दें ताकि लोगों को शिकायत ना रहे।

रीडिंग के लिए जाने वाले कर्मचारी का बर्ताव भी लोगों के साथ अच्छा होना चाहिए, क्योंकि मीटर रीडर

आम लोगों और सरकार के बीच की एक अहम कड़ी की तरह काम करता है।

दिल्ली जल बोर्ड की पॉलिसी के मुताबिक अगर वॉटर मीटर का स्टेटस ओके नहीं है तो उसे एवरेज रीडिंग मानकर एवरेज बिल जारी किया जाता है। ऐसे मामलों में जल बोर्ड मुताबिक 25 किलो लीटर महीने के आधार पर बिल जारी किया जाता है। इसके अलावा मीटर का किसी दरवाजे का बंद होना, उपभोक्ता के घर पर किसी का ना होना आदि स्थिति में भी एवरेज बिल दिया जाता है।