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F.No.12/59/2012-O&M / 2021-2040
Government of India
Central Water Commission

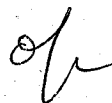
326(S), Sewa Bhavan, R.K.Puram,
New Delhi.

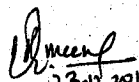
Dated, the 23rd December, 2014.

OFFICE MEMORANDUM

Subject: Present status of redressal of grievances of Pensioners- regarding.

A copy of the Ministry of Water Resources, River Development and Ganga Rejuvenation letter No.F-11011/2/2014-Coord dated 28.11.2014 alongwith a copy of Ministry of Personnel, P.G. and Pensions, Department of Pension and Pensioners' Welfare letter No.55-27/2014-P&PW(C) dated 13.11.2014 on the subject mentioned above is sent herewith for information and strict compliance.




(D.R.Meena)
23-12-2014

Under Secretary (O&M).
Tel. No. 26711 031.

To

1. The Controller of Accounts, MOWR, Shastri Bhavan, New Delhi.
2. Director(Admn.), CWC.
3. Director(E.I), CWC.
4. Director (E.II), CWC.
5. Superintending Engineer (C), Shillong.
6. Superintending Engineer (C), Patna.
7. Superintending Engineer (C), Lucknow.
8. Superintending Engineer (C), Bangalore.
9. Superintending Engineer (C), Bhopal.
10. Superintending Engineer (C), Bhubaneswar.
11. Superintending Engineer (C), Coimbatore.
12. Superintending Engineer (C), New Delhi.
13. Superintending Engineer (C), Siliguri.
14. Superintending Engineer (C), Chandigarh.
15. Superintending Engineer (C), Nagpur.
16. Superintending Engineer (C), Gandhinagar.
17. Superintending Engineer (C), Hyderabad.
18. Director (A&C), Pune.
19. Director (SMD), CWC for uploading on CWC Website.
20. Guard File (O&M Section)

S.No-15(R)

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IMMEDIATE

F 11011/2/2014-Coord.
Government of India
Ministry of Water Resources,
River Development & Ganga Rejuvenation

Shram Shakti Bhavan,
New Delhi, dated: 28 November, 2014.

To,

1. Shri Amlanjyoti Kar, Supdg. Hydrogeologist & Public Grievances Officer, CGWB, CHQ, Faridabad, Haryana.
2. Shri Mahavir Dixit, Scientist 'D' & Director(Grievances), CSMRS, Hauz Khaz, New Delhi.
3. Shri A.K. Srivastava, Secretary & Grievances Officer, CWC, Sewa Bhawan, New Delhi.
4. Shri T. Nagendra, Joint Director & Chairman (Grievance Cell), CWPRS, P.O. Khadakwasla, Pune-411024.
5. Shri Goverdhan Prasad, S.E.(Coord.) & Director (Staff Grievances), FBP, Distt. Murshidabad, West Bengal-742212.
6. Shri Ravi Bhushan Kumar, Director(Admn. & Staff /Public Grievances), GFCC, Sinchal Bhawan, Patna-800015.
7. Dr. J.V. Tyagi, Scientist F, (Public/Staff Grievance Officer), NIH, Jal Vigyan Bhawan, Roorkee-247667.
8. Shri R.K. Jain, Chief Engineer(HQ), & Grievance Officer, NWDA, 18-20 Community Centre, Saket, New Delhi-110017.
9. Shri Joy Barman, Secretary & Director(Staff/Public Grievances), Brahmaputra Board, Basistha, Guwahati.

Subject :- Present status of redressal of grievances of Pensioners.

Sir,

I am directed to forward herewith a copy of M/o Personnel, P.G. and Pensions, Department of Pension and Pensioners' Welfare letter No. 55-27/2014-P&PW(C) dated 13.11.2014 for information and necessary action in the matter.

2. DARPG has requested to give due attention to pension related grievances as a large number of grievances pertain to revision of pre-2006 pension cases. You are, therefore, requested to give due attention to pension related grievance petitions and ensure its redressal within the stipulated time of sixty days. In all such cases where it is not possible to settle the grievance within the stipulated time, an interim reply in the matter should be invariably sent to the petitioner.

Encl. As above

Yours faithfully,

Seng, doc
202-12
10/12/2014

Secretary	2944
DV. NO.	2944
Date	3/12/14
C.W.C.	

Copy to:

(Arun Kumar)
Under Secretary to the Govt. of India.
Tel No. 23716894

1. Heads of all above mentioned Organizations under MoWR, RD & GR.
2. Joint Secretary (Gen. Mordana Sharma) Ministry of Personnel, P.G. and Pensions

No. 55-27/2014-P&PW(C)
Government of India
Ministry of Personnel, P.G. and Pensions
Department of Pension and Pensioners' Welfare

3rd Floor, Lok Nayak Bhavan.
Khan Market, New Delhi-110 003
Dated the 13th November, 2014

OFFICE MEMORANDUM

Subject: Present status of redressal of grievances of Pensioners-

As you are aware grievances relating to pension received in this Department are forwarded to respective Ministries/Department through the Centralized Pension Grievance Redressal and Monitoring System (CPENGRAMS) for necessary action. The current status of pendency for your Ministry/Department can be viewed at persmin.nic.in/pension/CPENGRAMSPendency.pdf.

2. Further during the periodic meetings it has come to our notice that large number of grievances pertain to revision of pre-2006 pension cases.

3. All the Ministries/Departments are requested to give due attention to Pension relation grievances.

(Vandana Sharma)
(Vandana Sharma)

Joint Secretary to the government of India

To

All Ministries / Departments

Shri. Khatchin Langel
Director Public Staff Griev.
Ministry of Water Resources
Room No. 425, 4th Floor,
Shram Shakti Bhawan,
Rafi Marg, New Delhi.

urgent
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17/11
Sh. Pawan

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