

F.No.12/15/2017-O&M
Government of India
Central Water Commission

Room No.326(S), Sewa Bhavan,
R.K.Puram, New Delhi-110 066.

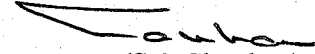
Dated, the April, 2017.

Subject: Notice regarding meeting of pending cases of Grievances.

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Secretary and Grievance Officer, CWC shall hold a meeting on **25th April, 2017 at 1500 hours in his chamber (Room No.313)** to review the position of Grievances/Petitions pending in CWC. It is requested to kindly make it convenient to attend the said meeting and bring detailed status with the latest position of the grievance cases pending (list attached) in your office.

The list of cases are in two Annexures-I & II. While Annexure I contains cases which need effort of both CWC & PAO, CWC, Annexure II pertains to CWC only. These Annexures are further divided into 4 Categories each showing pendency for different time period. Cases falling under first two Categories are to be settled URGENTLY.



(S.S. Chauhan)

Under Secretary (O&M)

Tel. 29583321.

To

Shri Upendra Malhotra, Sr. Accounts Officer (Admn.), PAO, CWC

Shri K.P.Sharma, Sr. Accounts Officer (Pension), PAO, CWC

Shri J.P. Singh, Sr. Accounts Officer (Pre-2006), PAO, CWC.

Smt.Sumita Goswami, AAO(Pension), PAO, CWC.

Shri Anil Roy, AAO(Pension), PAO, CWC.

Shri Mahesh Yadav, AAO(NPS), PAO, CWC

Shri Neeraj Kapoor, AAO(Pension), PAO, CWC

Director(E.I), CWC (Shri Pradeep Kumar)

Accounts Officer, CWC

Under Secretary [E.IV/E.V/E.VII/ E.IX/ E.XII], CWC.

Section Officer (Accounts-III), CWC.

Copy for kind information to

- (1) Controller of Accounts, MOWR, Shastri Bhavan, New Delhi.
- (2) Assistant Controller of Accounts, CWC
- (3) Sh.Banarsi Ram, Director (PG), MOWR, Shram Shakti Bhavan, New Delhi.
- (4) PPS to Chairman, CWC.
- (5) PPS to Member(D&R)/ (WP&P)/ (RM).
- (6) P.S. to Chief Engineer (HRM), CWC.
- (7) P.S. to Secretary, CWC.

ANNEXURE-I

LIST OF THE PENDING GRIEVANCE CASES PERTAINING TO PAO AND COMMON TO PAO & CWC AS ON 13.04.2017.

A. CASES PENDING FOR MORE THAN ONE YEAR

| <u>S. N O</u> | <u>Name of the Petitioner</u> | <u>Subject</u> | <u>DIRECTIONS/OBSERVATIONS BY THE GRIEVANCE OFFICER</u> |
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| 1. | Smt.Ramaiya Munda, W/o late Sh.Nathu Munda, Ex- Work Charged SWA, CWC 12/109/2015- O&M (09.11.2015) (NPS) (CPGRAMS) | Reg. payment of gratuity and issuance of family pension. | <ol style="list-style-type: none">1. Secretary, CWC & GO took up the case with EE, Mahanadi Division, CWC, Burla over telephone and they vide letter dated 07.10.2015 submitted the Form No.18, 12 and 14 for authorization of family pension and DCRG to PAO, CWC.2. Copy of the representation sent to PAO, CWC; SE(C), Bhubaneswar and EE, Mahanadi, Burla with a request to forward the comments to O&M section urgently.3. PAO, CWC vide letter dt. 10.12.2015 informed that all the documents pertaining to the case had been returned to EE, Mahanadi Division, CWC, Burla on 04.11.2015 with some observations. The case has not been re-submitted by the Division.4.. Secretary, CWC called EE, Burla on 21.01.2016 who informed that the reply to the queries of PAO, CWC would be submitted by the Division by 22.01.2016.5. Under Secretary (O&M), CWC called in the office of EE, Burla on 05.02.2016 and Shri Bhoi informed that the Division had resubmitted the case to PAO, CWC alongwith Leave Salary Bill on 03.02.2016. In this regard they have forwarded the letter to O&M section.6. <u>Decision taken in the meeting held on 09.02.16.</u> Secretary & Grievance Officer, CWC requested PAO, CWC to do the needful immediately under intimation to O&M section.7. PAO, CWC vide letter dated 19.02.2016 sent the case back to the Division office with some observations and for want of certain documents.8. No further reply received from Division office.9. Under Secretary (O&M), CWC called in the office of EE, Burla on 06.04.2016. They have informed that they have already communicated the observations of PAO, CWC to Smt.Munda and also reminded her. The reply is still awaited from her.10. PAO, CWC vide reminders dated 27.03.2016 and 07.04.2016 requested EE, Burla for submitting the papers urgently viz. copy of PRAN, 3 Photos duly attested, No Dues Certificate, Vigilance clearance for pursuing her case further.11. Secretary, CWC called EE, Burla on 11.04.2016 and directed him to forward all the papers regarding the case of Smt.Munda.12. <u>Decision taken in the meeting held on 12.04.16.</u> In pursuance to the telephonic discussion with EE, Burla a Fax dated 11.04.16 has been received forwarding therewith the letter dated 15.03.2016 whereby they have taken up the issue with the Petitioner and the documents are still awaited from her..13. Vide letter dated 21.04.2016, EE, Burla again reminded Smt.Ramaiya Munda to submit the copy of PRAN and 3 Photos duly attested by the Gazetted Officer for settlement of payment of leave encashment and finalization of pension case. |

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| | | | <p>14. No further reply received from the Division office.</p> <p>15. Vide letter dated 01.06.2016, EE, Burla forwarded the Leave Encashment Bill alongwith Service Book to PAO, CWC for further necessary action.</p> <p>16. <u>Decision taken in the meeting held on 14.06.16.</u> Secretary & Grievance Officer, CWC requested PAO, CWC to do the needful immediately after receipt of the said Bill.</p> <p>17. Vide letter dated 14.07.2016, EE, Burla informed that the requisite documents have been submitted by Smt.Ramaiya Munda and the pension case has been submitted to PAO, CWC on 14.07.2016.</p> <p>18. Reply awaited from PAO, CWC regarding payment of Leave Encashment and issuance of family pension.</p> <p>19. During the meeting, PAO Official informed that revised Calculation Sheet has been sent to Division for preparation of bills of DCRG and arrears of pension.</p> <p>20. <u>Decision taken in the meeting held on 19.08.16.</u> Progress in the case was discussed with PAO, CWC and it was decided to tentatively settle the matter within a month's time. In view of above following action may be taken:</p> <ol style="list-style-type: none"> 1. S.E. (C), Bhubaneswar, CWC may expedite the case and direct the concerned officers to submit the bills of DCRG and arrears of pension to PAO, CWC immediately under intimation to O&M section. 2. PAO, CWC will do the needful immediately after the receipt of the said case. <p>21. Under Secretary (O&M), CWC called in the office of EE, Burla on 08.09.2016 and requested him to expedite the case and intimate the latest position through FAX.</p> <p>22. S.E. (C), Bhubaneswar, CWC vide letter dated 08.09.2016 informed that the Leave Encashment Bill has been submitted to PAO, CWC and yet to be paid. As far as payment of Gratuity is concerned, the EE, Mahanadi Division, CWC, Burla has issued reminder on 03.06.2016 to Smt. Munda to submit the clearance Certificate from the State Authorities against the Govt. accommodation allotted to her husband for processing her case further.</p> <p>23. EE, Burla vide letter dated 22.09.2016 informed that Leave Encashment Bill submitted to PAO, CWC on 22.09.2016.</p> <p>24. PAO, CWC vide letter dated 05.10.2016 requested EE, Burla to:</p> <ol style="list-style-type: none"> (i) Prepare DCRG Bill amounting to Rs.68982/- after deducting immediate relief of Rs.8000/- and 10% withheld Gratuity Amount for clearance Certificate against Government accommodation (Rs.8554/-) from the total amount of Rs.85,536/-. (ii) Prepare a separate arrear statement for payment of family pension @Rs.3500/- w.e.f. 30.03.2016 to till date. <p>25. <u>Decision taken in the meeting held on 21.10.16.</u> (a) Secretary, CWC called EE, Burla on 21.10.2016 and requested him to submit the revised Calculation Sheet at the earliest for disposal of issue of family pension. (b) He further asked PAO to pass the Leave Encashment Bill without further delay.</p> <p>26. EE, Burla vide letter dated 26.11.2016 submitted the following bills to PAO, CWC</p> |
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| | | | <p>(i) DCRG bill amounting to Rs.68,982/- after deducting immediate relief and 10% withheld amount due to non-surrender of Govt. Quarter.</p> <p>(ii) Arrear Pension Statement for payment of family pension from 03/2016 to 10/2016.</p> <p>(iii) Leave Encashment Bill amounting to Rs.41,818/-</p> <p>27. Secretary, CWC called EE, Burla on 16.12.2016 who informed him that DCRG bill has been submitted to PAO, CWC.</p> <p>28. PAO, CWC vide letter dated 16.12.2016 informed that Leave Encashment Bill has been passed. PPO is being prepared. DCRG bill has not been received.</p> <p>29. <u>Decision taken in the meeting held on 20.12.16.</u></p> <p>Progress in the case was discussed in the meeting and it was observed that for want of distribution of DCRG amount among eligible dependant family members, payment is pending.</p> <p>In view of above following action may be taken:</p> <p>(a) S.E. (C), Bhubaneswar, CWC may expedite the case and direct the concerned officers to submit the bills of DCRG to PAO, CWC immediately under intimation to O&M section.</p> <p>(b) PAO, CWC will do the needful immediately after the receipt of the said case.</p> <p>30. Secretary, CWC called EE, Burla on 21.02.2017 and directed him to expedite the case.</p> <p>31. Vide e-mail dated 23.02.2017, EE, Burla informed that DCRG and Arrear Family pension Bills will be submitted after obtaining final outstanding House Rent, Electricity & Water Bills from Odisha State Govt, due against Smt.Munda.</p> <p>Grievance Officer, CWC further noted that the delay in settlement of this issue is primarily because of unauthorized occupation of State Government quarter and recovery thereupon.</p> <p>32. <u>Decision taken in the meeting held on 23.02.17.</u></p> <p>Secretary, CWC & Grievance Officer called EE, Burla on 28.02.2017 and directed him to submit all pending bills claiming recoveries within a week.</p> <p>36. EE, Burla vide letter dated 14.03.2017 informed that the plot allotted to late Sh.Munda has been surrendered on 06.02.2017 and the outstanding dues against that quarter is Rs.1,22,502/-. Further, Rs.8,000/- as immediate relief had also been paid to his family. Hence, total amount required to be adjusted is Rs.1,30,502/-.</p> <p>DCRG amount of Rs.85,536/- and DA portion of arrears of pension has been adjusted to recover the aforesaid amount. Accordingly, adjusted DCRG Bill, Arrear Family Pension Calculation Sheet, Family Pension proposed in Form 18 alongwith all the necessary documents have been forwarded to PAO, CWC on 14.03.2017 for further necessary action.</p> <p>37. Further reply awaited from PAO, CWC.</p> <p style="text-align: right;">[Action: PAO, CWC; S.E. (C), Bhubaneswar; EE, Burla]</p> |
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B. CASES PENDING FOR 6-12 MONTHS

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| 2. | <p>Ms.Surya Prabha, D/o late Sh.Pooran Ram, Ex-Khalasi, CWC</p> <p>12/52/2016-O&M</p> <p>(09.05.16)</p> <p>(CPGRAMS)</p> | <p>Reg. delay in sanction of family pension & other retirement benefits.</p> | <ol style="list-style-type: none"> 1. Copy of the representation sent to PAO, CWC on 12.05.16 with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 27.05.2016. 2. PAO, CWC vide letter dated 03.06.2016 informed that due to difference in date of birth of the Claimant, the case is returned to EE, MGD-II, Lucknow for doing the needful on 03.06.2016. 3. <u>Decision taken in the meeting held on 14.06.16.</u> In view of above following action may be taken: <ol style="list-style-type: none"> (a) S.E. (C), Lucknow may expedite the case and direct the concerned officers to do the needful and submit the case to PAO, CWC immediately under intimation to O&M section. (b) PAO, CWC will do the needful immediately after the receipt of the said case. 4. In pursuance to the instructions issued by Secretary, CWC, SE(C), Lucknow vide letter dated 18.07.2016, directed EE, MGD-II, Lucknow to expedite the case. 1. Vide letter dated 19.07.2016, EE, MGD-2, Lucknow submitted the requisite information to PAO, CWC for further necessary action. 2. PAO, CWC vide letter dated 18.08.2016 informed that Family pension case is under process. 3. <u>Decision taken in the meeting held on 19.08.16.</u> Secretary, CWC & Grievance Officer requested officers of PAO, CWC to do the needful immediately under intimation to O&M section. 4. PAO, CWC vide letter dated 26.09.2016 requested SE(C), Lucknow to forward the Calculation Sheet alongwith Arrear Statement for processing the case. 5. In the meeting held in the Chamber of Secretary, CWC on 28.09.2016, Secretary CWC suggested that the copy of PAO's letter dated 26.09.2016 be faxed to EE, MGD-II, Lucknow. In pursuance to the Secretary, CWC's suggestion, the copy has been faxed to EE, MGD-II, Lucknow on 28.09.2016. 6. EE, MGD-II, Lucknow vide letter dated 29.09.2016 informed that it is not possible to send Calculation Sheet and Arrear Statement of Family Pension until Family Pension at enhanced and Fixed rate is revised in the light of 6th CPC by PAO, CWC. 7. <u>Decision taken in the meeting held on 21.10.16.</u> <ol style="list-style-type: none"> (a) Secretary, CWC requested PAO, CWC to revise the Pension as per 6th CPC and inform the same to Division under intimation to O&M section. (b) EE, MGD-II, Lucknow will do the needful immediately after the receipt of the revised PPO. 8. PAO, CWC vide letter dated 16.11.2016 again requested EE, MGD-II, Lucknow to forward the Calculation Sheet and Form 18 for revision of pension as per 6th CPC alongwith Service Book of late Sh.Pooran Ram. 9. Reply awaited from EE, MGD-II, Lucknow. 10. PAO, CWC vide letter dated 16.12.2016 informed that revision as per 6th CPC is required before issuing PPO for family pension. Letter sent to EE, MGD-II, |
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| | | | <p>Lucknow on 16.12.2016.</p> <p>11. <u>Decision taken in the meeting held on 20.12.16.</u></p> <p>Secretary, CWC reviewed the progress in the matter and asked PAO, CWC to look into the matter afresh and submit the line of Action/Action Taken by this Friday i.e. 23.12.2016.</p> <p>12. EE, MGD-II, Lucknow vide letter dated 13.01.2017 forwarded the Pension Calculation sheet as per 6th CPC and 7th CPC alongwith arrear of Pension Calculation Sheet for further necessary action at their end.</p> <p>13. Reply awaited from PAO, CWC.</p> <p>14. PAO, CWC vide letter dated 07.02.2017 requested EE, MGD-II, Lucknow to fix the family pension of Ms.Surya Prabha. In this connection PAO had already forwarded the copy of Statement of fixation of pay as per 6th CPC on 29.12.2016.</p> <p>15. <u>Decision taken in the meeting held on 23.02.17.</u></p> <p>In view of above following action may be taken:</p> <p>(a) S.E. (C), Lucknow may expedite the case and direct the EE, MGD-II, Lucknow to forward the Calculation Sheet and Arrears Statement of Family Pension to PAO, CWC immediately under intimation to O&M section.</p> <p>(b) PAO, CWC will do the needful immediately after receipt of the said case.</p> <p>20. EE, MGD-II, Lucknow vide letter dated 23.02.2017 forwarded the Arrear Bill of family pension alongwith Calculation Sheet of Ms.Surya Prabha to PAO, CWC for further necessary action.</p> <p style="text-align: right;">[Action: PAO, CWC; SE(C), Lucknow; EE, MGD-II, Lucknow]</p> |
| 3. | <p>Smt.Suparna Dutta Sen, w/o late Sh.Babul Kumar Sen Ex-SWA, CWC</p> <p>12/62/2016-O&M</p> <p>(03.06.16)</p> <p>(NPS)</p> | <p>Reg. grant of family pension & other death benefits.</p> | <p>1. Copy of the representation sent to PAO, CWC; SE(C), Shillong; SE, Meghna Circle, Siulchar and to EE, Meghna Investigation Division, shillong on 10.06.16 with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 24.06.2016.</p> <p>2. EE, Meghna Investigation Division, shillong vide letter dated 20.07.2016 informed that the pension case was submitted to PAO, CWC on 18.03.2016 for further necessary action.</p> <p>3. PAO, CWC vide letter dated 18.08.2016 informed that Authority for DCRG issued on 01.07.2016 and forwarded to EE, Meghna Division. Bills of DCRG, Leave Encashment and arrear of pension awaited from the Division. Reminder issued to EE on 18.08.2016.</p> <p>4. <u>Decision taken in the meeting held on 19.08.16.</u></p> <p>In view of above following action may be taken:</p> <p>(c) S.E. (C), Shillong may expedite the case and direct the concerned officers to do the needful and submit the Bills of DCRG, Leave Encashment and arrear of pension to PAO, CWC immediately under intimation to O&M section.</p> <p>(d) PAO, CWC will do the needful immediately after receipt of the said case.</p> <p>5. SE(C), Shillong vide Fax dated 08.09.2016 informed that Bills for Leave Encashment and DCRG have been sent to PAO, CWC on 05.08.2016 and the bill of arrears of family pension is under process.</p> <p>6. Secretary, CWC called SE(C), Shillong on 28.09.2016 who informed him that the</p> |

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| | | | <p>PPO has been received and Bills are being prepared. Secretary, CWC requested him to expedite the case.</p> <p>7. Bills of Leave Encashment and DCRG have been received in PAO, CWC. PAO, CWC vide letter dated 05.10.2016 requested EE, MID, Shillong to :</p> <p>(i) Send the Vigilance Clearance Certificate, No Dues Certificate and Last Pay Certificate for making payment of LE & DCRG.</p> <p>(ii) Prepare a separate arrear Statement for payment of Family Pension @ Rs.3500/- from 12.02.2014 till date.</p> <p>8. <u>Decision taken in the meeting held on 21.10.16.</u></p> <p>In view of above following action may be taken:</p> <p>(i) S.E. (C), Shillong may expedite the case and direct the concerned officers to do the needful and submit the requisite papers to PAO, CWC immediately under intimation to O&M section.</p> <p>(ii) PAO, CWC will do the needful immediately after receipt of the said case.</p> <p>9. EE, Meghna Investigation Division, shilling vide letter dated 24.10.2016 informed that Vigilance Clearance Certificate, No Dues Certificate and Last Pay Certificate as asked for by PAO, CWC have already been sent to PAO, CWC vide their letter 26.04.2016 and family pension arrear Bill @ Rs.3500/- from 12.02.2014 to 31.10.2016 has been sent to PAO, CWC on 18.10.2016.</p> <p>10. Reply awaited from PAO, CWC.</p> <p>11. <u>Decision taken in the meeting held on 20.12.16.</u></p> <p>In view of above following action may be taken:</p> <p>(i) S.E. (C), Shillong may expedite the case and direct the concerned officers to do the needful and submit the requisite papers to PAO, CWC immediately under intimation to O&M section.</p> <p>(ii) PAO, CWC will do the needful immediately after receipt of the said case.</p> <p>12. EE, Meghna Investigation Division, shilling vide letter dated 26.12.2016 informed that PAO, CWC vide letter dated 24.11.2016 informed that the Undertaking, submitted by Smt. Suparna Dutta Sen was not in NPS Format and hence forwarded a blank Undertaking Form. Further, after obtaining the signatures of the person concerned, the said Undertaking was forwarded to PAO, CWC on 24.12.2016 for making necessary payment.</p> <p>13. Further reply awaited from PAO, CWC.</p> <p>14. During the meeting, Shri Mahesh Yadav, AAO, PAO, CWC informed that Undertaking has been received on 22.12.2017 and he assured that the case will be finalized in a week</p> <p>15. <u>Decision taken in the meeting held on 23.02.17.</u></p> <p>Secretary, CWC & Grievance Officer requested Shri Mahesh Yadav, AAO to do the needful under intimation to O&M Section.</p> <p style="text-align: right;">[Action: PAO, CWC; SE(C), Shillong ; EE, Meghna Circle, Silchar ; EE, Meghna Investigation Division, shillong]</p> |
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| 4. | <p>Sh. Shyam Bandhu Nayak, s/o late Sh. Bijaya Kumar Nayak</p> <p>12/73/2016-O&M (01.07.16)</p> | <p>Reg. payment of arrears of family pension w.e.f. 09.07.2009.</p> <p>PPO No. 018720801946</p> | <ol style="list-style-type: none"> 1. Copy of the representation sent to PAO, CWC; SE(C), Bhubaneswar and to EE, ERD, Bhubaneswar on 01.07.2016 with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 15.07.2016. 2. PAO, CWC vide letter dated 25.07.2016 requested EE, ERD, Bhubaneswar to provide Arrear Statement, Bill amounting to Rs.1,43,810/-, Photocopy of the pension papers including details of family, Mandate Form and Option Form for processing this case. 3. <u>Decision taken in the meeting held on 19.08.16.</u> In view of above following action may be taken: <ol style="list-style-type: none"> (a) SE(C), Bhubaneswar may expedite the case and direct the concerned officers to provide the requisite documents and re-submit the case to PAO, CWC immediately under intimation to O&M section. (b) PAO, CWC will do the needful immediately after receipt of the said case. 4. Under Secretary (O&M), CWC called in the office of SE(C), Bhubaneswar on 08.09.2016 and requested to expedite the case and intimate the latest position through FAX. 5. SE(C), Bhubaneswar vide letter dated 01.09.2016 informed that the EE, ERD, Bhubaneswar has submitted the documents to PAO on 20.08.2016. 6. PAO, CWC vide letter dated 04.10.2016 informed that Bill and family pension case is awaited from ERD, Bhubaneswar. 7. <u>Decision taken in the meeting held on 21.10.16</u> In view of above following action may be taken: <ol style="list-style-type: none"> (a) SE(C), Bhubaneswar may expedite the case and direct the concerned officers to provide the requisite documents and re-submit the case to PAO, CWC immediately under intimation to O&M section. (b) PAO, CWC will do the needful immediately after receipt of the said case. 8. PAO, CWC vide letter dated 21.11.2016 requested EE, ERD, Bhubaneswar to forward <ol style="list-style-type: none"> (a) Copy of Bill amounting to Rs.1,43,810/-. (b) Family pension case of Sh.Shyama Bandhu Nayak. 9. Reply awaited from EE, ERD, Bhubaneswar. 10. Secretary, CWC called EE, Burla on 16.12.2016, who informed him that the Bill and Family Pension case has been forwarded to PAO, CWC. 11. PAO, CWC vide letter dated 16.12.2016 informed that Bill and Family Pension case are still awaited from ERD, Bhubaneswar. 12. <u>Decision taken in the meeting held on 20.12.16.</u> After hearing the version of PAO, CWC during the meeting, Secretary, CWC desired that the concerned EE alongwith relevant papers will make a visit to Delhi and sort out the matter in consultation with PAO, CWC. 13. PAO, CWC vide letter dated 23.01.17 requested EE, ERD, Bhubaneswar to forward the documents viz. Copy of bill amounting to Rs.1,43,810/- and Family Pension case of Shri Nayak to PAO, CWC. 14. SE(C), Bhubaneswar vide letter dated 12.01.2017 informed that as desired by PAO, CWC, arrear of Family Pension bill has been submitted to PAO, CWC on 22.12.2016. 15. Vide letter 31.01.2017, Arrear of Family Pension Bill and Family Pension Case |
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| | | | <p>have been submitted by Hand to PAO, CWC.</p> <p>16. PAO, CWC vide letter dated 22.02.2017 informed that EE, ERD, Bhubaneswar submitted the photocopy of photograph and signature of the Claimant instead of Original. EE, ERD, Bhubaneswar has been requested to forward the pension case in original.</p> <p>17. <u>Decision taken in the meeting held on 23.02.17.</u></p> <p>Secretary, CWC & Grievance Officer called EE, ERD, Bhubaneswar on 01.03.2017 and instructed him to submit the original documents at the earliest.</p> <p style="text-align: right;">[Action: PAO, CWC; SE(C), Bhubaneswar; EE, ERD, Bhubaneswar]</p> |
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C. **CASES PENDING FOR 2 TO 6 MONTHS**

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| 5. | <p>Sh.Haridatt, SWA (Retd.), CWC</p> <p>12/136/2016- O&M</p> <p>(24.11.16)</p> <p>(NPS)</p> | <p>Reg. issuance of PPO and non- payment of DCRG, LE, CGEGIS etc.</p> | <p>1. Copy of the representation sent to PAO, CWC; SE(C), Lucknow, CWC; SE(HOC), Dehradun and EE, Himalayan Ganga Division, Dehradun with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 23.12.2016.</p> <p>7. Reply still awaited.</p> <p>8. Secretary, CWC called EE, Dehradun on 21.02.2017, who informed him that the case has already been sent to PAO.</p> <p>9. PAO, CWC vide letter dated 22.02.2017 informed that Pension and Gratuity are not admissible. Bill of LE not received yet.</p> <p>10. <u>Decision taken in the meeting held on 23.02.17.</u></p> <p>Secretary, CWC & Grievance Officer discussed the matter with Director(E.I), CWC and requested him to re-circulate the current GOI instructions to deal with Pension related cases in the matter of SWAs. He further desired that EE, Himalayan Ganga Division, Dehradun deal with all such cases urgently and the cases which are found eligible, they may be promptly handled and submitted to PAO, CWC.</p> <p style="text-align: right;">[Action: PAO, CWC; SE(C), Lucknow; SE(HOC), Dehradun; EE, Himalayan Ganga Division, Dehradun]</p> |
| 6. | <p>Sh.Praveen V. Mahale, Observer Gr.I (Retd.), CWC</p> <p>12/143/2016- O&M</p> <p>(16.12.16)</p> | <p>Reg. payment of revised DCRG.</p> <p>PPO No. 018721502606</p> | <p>1. Copy of the representation sent to PAO, CWC; SE(C), Coimbatore; SE, Cauvery & Southern River Circle, Bangalore and EE, Cauvery Division, Bangalore with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 16.01.2017.</p> <p>2. PAO, CWC vide letter dated 25.01.2017 informed that the case of revision of pension has not been received from Cauvery Division, Bangalore.</p> <p>3. Reply still awaited from SE(C), Coimbatore; SE, Cauvery & Southern River Circle, Bangalore and EE, Cauvery Division, Bangalore.</p> <p>4. <u>Decision taken in the meeting held on 23.02.17</u></p> |

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| | | | <p>In view of above, following action may be taken:</p> <p>(a) SE(C), Coimbatore may expedite the case and direct the concerned officers to provide the requisite documents to PAO, CWC immediately under intimation to O&M section.</p> <p>(b) PAO, CWC will do the needful immediately after receipt of the said case.</p> <p>5. EE, Cauvery Division, Bangalore vide letter dated 28.02.2017 informed that Revised DCRG (corrected) Calculation Sheet for Rs.18,876/- alongwith Service Book is being sent to PAO, CWC.</p> <p>6. Further reply awaited from PAO, CWC.</p> <p style="text-align: right;">[Action: PAO, CWC; SE(C), Coimbatore; SE, Cauvery & Southern River Circle, Bangalore; EE, Cauvery Division, Bangalore]</p> |
| 7. | <p>Sh.Mukesh Kumar Chauhan, Ex-employee, CWC</p> <p>12/147/2016-O&M</p> <p>(14.12.16)</p> | <p>Reg. revision of pension.</p> <p>PPO No.</p> <p>018721400588</p> | <p>1. Copy of the representation sent to PAO, CWC and Under Secretary(E.IV), CWC with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 16.01.2017.</p> <p>2. PAO, CWC vide letter dated 06.02.2017 requested US(E.IV), CWC to examine the case for revision of pension under the relevant rules and forward to PAO, CWC for further necessary action as Shri Mukesh is a PSU absorbee and PAO, CWC is not aware of the terms and conditions of the Deputation and Absorption.</p> <p>3. US(E.IV), CWC vide letter dated 20.02.2017 informed PAO, CWC that Sh.Chauhan is Pre-2006 pensioner and as per DOP&PW's OM dated 21.05.2009 , revision of pension would be done by PAO.</p> <p>4. PAO, CWC vide letter dated 21.02.2017 requested SO(Accounts-III), CWC to furnish the details of pensionary benefits paid to Shri Chauhan from time to time for further action.</p> <p>5. <u>Decision taken in the meeting held on 23.02.17</u></p> <p>In view of above following action may be taken:</p> <p>(a) SO(Accounts-III), CWC may expedite the case and provide the requisite documents to PAO, CWC immediately under intimation to O&M section.</p> <p>(b) PAO, CWC will do the needful immediately after receipt of the said case.</p> <p style="text-align: right;">[Action: PAO, CWC; SO(Accounts-III, CWC; Director (E.I), CWC; Under Secretary (E.IV), CWC]</p> |
| 8. | <p>Sh.Vermula Gangashara Rao, JE (Retd.), CWC</p> <p>12/4/2017-O&M</p> <p>(03.01.17)</p> | <p>Reg. restoration of Medical Allowance & refund of Rs.32,180/-.</p> <p>PPO No.</p> <p>018720601289</p> | <p>1. Copy of the representation sent to PAO, CWC; SE(C), Bhubaneswar; SE(HOC), Bhubaneswar and EE, Burla with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 20.01.2017.</p> <p>2. PAO, CWC vide letter dated 22.02.2017 informed that FMA has been stopped by the bank on the direction of CPAO. A sum of Rs.32,180/- has been overpaid, hence recovery has been made by the bank.</p> <p>3. <u>Decision taken in the meeting held on 23.02.17</u></p> <p>Secretary, CWC & Grievance Officer requested Shri Neeraj Kapoor, AAO to write a letter to the Petitioner to take up the matter with the concerned DDO to get his</p> |

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| | | | <p>Medical Allowance restored.</p> <p>4. Reply still awaited from PAO, CWC.</p> <p style="text-align: right;">[Action: PAO,CWC; SE(C), Bhubaneswar; SE(HOC), Bhubaneswar; EE, Burla]</p> |
| 9. | <p>Sh.Sarvanand Misra, Employee (Retd.), CWC</p> <p>12/11/2017- O&M (20.01.17) (NPS)</p> | <p>Reg. issuance of Pension and payment of DCRG.</p> <p>Date of retirement: 30.04.2015</p> | <p>1. Copy of the representation sent to PAO, CWC; SE, Krishna & Coord. Circle, Hyderabad with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 15.02.2017.</p> <p>2. Reply still awaited.</p> <p>3. <u>Decision taken in the meeting held on 23.02.17.</u></p> <p>Secretary, CWC & Grievance Officer discussed the matter with Director(E.I), CWC and requested him to re-circulate the current GOI instructions to deal with Pension related cases in the matter of SWAs. He further desired that SE, Cauvery & Southern Rivers Circle, Bangalore deal with all such cases urgently and the cases which are found eligible, they may be promptly handled and submitted to PAO, CWC.</p> <p style="text-align: right;">[Action: PAO,CWC; SE(C), Coimbatore; SE, Cauvery & Southern Rivers Circle, Bangalore]</p> |
| 10. | <p>Sh.Vinod Kumar Singh, AD-II/SDE (Retd.), CWC</p> <p>12/12/2017- O&M (20.01.17)</p> | <p>Reg. non-payment of retirement benefits.</p> <p>PPO NO. 018721603974</p> | <p>1. Copy of the representation sent to PAO, CWC; SE(C), Lucknow; SE(HOC), Dehradun and EE, MGD-II, Lucknow with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 15.02.2017.</p> <p>2. Reply still awaited.</p> <p>3. The payment of DCRG and CVP made on 15.02.2017.</p> <p>4. The bills of LE and CGEGIS returned due to wrong calculation.</p> <p>5. Secretary, CWC called EE, MGD-II, Lucknow on 21.02.2017 and directed him to submit the bills of LE and CGEGIS immediately to PAO, CWC.</p> <p>6.. <u>Decision taken in the meeting held on 23.02.17</u></p> <p>In view of above, following action may be taken:</p> <p>(a) SE(C), Lucknow may expedite the case and direct the concerned officers to provide the bills of LE and CGEGIS to PAO, CWC immediately under intimation to O&M section.</p> <p>(b) PAO, CWC will do the needful immediately after receipt of the said case.</p> <p style="text-align: right;">[Action: PAO,CWC; SE (C), Lucknow; SE(HOC), Dehradun; EE, MGD-II, Lucknow]</p> |
| 11. | <p>Sh.Upendra Narain Misra, SWA (Retd.), CWC</p> | <p>Reg. issuance of pension and non-payment of DCRG.</p> | <p>1. Copy of the representation sent to PAO, CWC; SE(C), Coimbatore and EE, Cauvery Division with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 15.02.2017.</p> <p>2. Reply still awaited.</p> |

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| 12/13/2017- O&M (20.01.17) (NPS) | Date of retirement: 31.08.2011 | 3. <u>Decision taken in the meeting held on 23.02.17.</u> Secretary, CWC & Grievance Officer discussed the matter with Director(E.I), CWC and requested him to re-circulate the current GOI instructions to deal with Pension related cases in the matter of SWAs. He further desired that EE, Cauvery Division deal with all such cases urgently and the cases which are found eligible, they may be promptly handled and submitted to PAO, CWC. <div style="text-align: right;">[Action: PAO,CWC; SE (C), Coimbatore; EE, Cauvery Division]</div> |
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D. **CASES PENDING FOR LESS THAN TWO MONTHS**

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| 12. | Sh.Om Pal Raghav, AD (Retd.), CWC 12/16/2017- O&M (10.02.17) | Reg. non- payment of withheld gratuity and revision of pension. | <p>1. Copy of the representation sent to Under Secretary (E.IX), CWC with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 06.03.2017.</p> <p>2. US(E.IX), CWC vide letter dated 20.03.2017 requested PAO, CWC that the outstanding amount, if any, towards principal, interest, penal interest etc. of the HBA sanctioned to Sh.Raghav may be intimated to this office so that the same may be informed to the Ministry of Social Justice and Empowerment for recovery/adjustment of the same from the withheld amount of rs.14,000/- from retirement Gratuity. In case, the HBA account of Shri Raghav has already settled, 'No Dues Certificate' in this regard may be issued so that the same may be forwarded to Ministry of Social Justice and Empowerment.</p> <p>3. PAO, CWC vide letter dated 22.03.2017 requested US(E.IX), CWC to furnish the details of recovery of Principal amount, interest thereon, Interest Calculation sheet duly verified from the concerned DDO. Further, it has also been requested to intimate whether the Officer had fulfilled the terms and conditions of HBA Rule and entitled for receiving the rebate as in the absence of above details, PAO is unable to issue NOC for HBA.</p> <p>4. No reply received from US(E.IX), CWC.</p> <div style="text-align: right;">[Action: PAO, CWC; Under Secretary(E.IX)]</div> |
| 13. | Smt. Banno Devi, W/o late Sh.Raj Kumar Singh, Ex-SWA, CWC 12/19/2017- O&M (10.02.17) | Reg. appointment of her son Sh.Prabhakar Singh on compassionate grounds and payment of terminal benefits. | <p>1. Copy of the representation sent to PAO, CWC; Under Secretary (E.XII), CWC; SE©, Lucknow; SE(HOC), Dehradun and EE, MGD-II, Lucknow with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 06.03.2017.</p> <div style="text-align: right;">[Action: PAO, CWC; Under Secretary(E.XII), CWC; SE(C), Lucknow; SE(HOC), Dehradun and EE, MGD-II, Lucknow]</div> |
| 14. | Sh. Kishore B.Dhatrak, MTS (Retd.), CWC | Reg. issuance of PPO and payment of DCRG, CVP, | <p>1. Copy of the representation sent to PAO, CWC; SE(C), Monitoring Central, Nagpur and EE, Wainganga Division, Nagpur with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 10.03.2017.</p> |

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| | 12/24/2017- O&M (10.02.17) | LE & CGEGIS. Date of retirement: 31.07.2016 | <p>2. SE, Monitoring Central Nagpur vide letter dated 29.03.2017 forwarded a copy of letter dated 27.03.2017 of EE, Wainganga Division, Nagpur whereby</p> <p>(a) Pension sanction by PAO, CWC on 04.01.2017.</p> <p>(b) Bills of DCRG & CVP submitted to PAO, CWC on 15.02.2017.</p> <p>(c) Leave Encashment Bill is awaited in absence of Service Book.</p> <p>(d) CGEGIS Bill is awaited due to non-submission of Pre-receipted Bill earlier. He submitted the same on 22.03.2017.</p> <p style="text-align: right;">[Action: PAO, CWC; SE(C), Monitoring Central, Nagpur; EE, Wainganga Division, Nagpur]</p> |
| 15. | Sh. Sujit Halder, S/o late Sh. Sukhdev Halder, Ex-SWA, CWC 12/25/2017- O&M (10.02.17) | Reg. release of family pension to Smt. Manju Halder, W/o late Sh. Sukhdev Halder. Date of Death: 25.09.2015 | <p>1. Copy of the representation sent to PAO, CWC; SE(C), Patna; SE(HOC), Maithon and EE, LGD-III, Berhampore with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 10.03.2017.</p> <p>2. EE, LGD-3, Patna vide letter dated 21.03.2017 forwarded all the bills to PAO, CWC on 21.03.2017.</p> <p style="text-align: right;">[Action: PAO, CWC; SE(C), Patna; SE(HOC), Maithon ; EE, LGD-III, Berhampore]</p> |
| 16. | Sh. S. Sasidharan, AD-II (Retd.), CWC 12/26/2017- O&M (10.02.17) | Reg. non-payment of Leave Encashment. PPO No. 018721600306 | <p>1. Copy of the representation sent to PAO, CWC; Under Secretary (E.IV), CWC; Under Secretary (E.V), CWC; SE(C), Coimbatore and SE, Cauvery & Southern River Circle, Bangalore with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 10.03.2017.</p> <p>2. SO(E.V), CWC vide letter dated 08.03.2017 informed that the Service Book of Sh. Sasidharan is being maintained by office of CSRO, Bangalore. Hence, they have no role to play in this case.</p> <p>3. US(E.IV), CWC vide letter dated 08.03.2017 informed that Service Book of Sh. S. Sasidharan sent to CSRO, Coimbatore along with his original PPO on 02.02.2017 for payment of his DCRG and CVP.</p> <p>4. SE(C), CSRO, Coimbatore vide letter dated 24.03.2017 informed Shri Sasidharan that bill for difference of Leave Encashment has already been submitted to PAO, CWC on 22.02.2017.</p> <p>5. Reply has not been received from PAO, CWC.</p> <p style="text-align: right;">[Action: PAO, CWC; Under Secretary (E.IV), CWC; Under Secretary (E.V), CWC; SE(C), Coimbatore SE, Cauvery & Southern River Circle, Bangalore]</p> |
| 17. | Sh. Kewal Krishan, Sr. Research Assistant (Retd.), CWC 12/34/2017- | Reg. revision of pension w.e.f. December, 2012 & payment of arrears arising thereof. | <p>1. Copy of the representation sent to PAO, CWC; SE(C), Chandigarh and EE, Chenab Division, Jammu with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 21.03.2017.</p> <p>2. SE(C), Chandigarh vide letter dated 03.04.2017 informed that the final case has already been submitted to PAO, CWC on 30.09.2016 along with Arrear Bill and Service Book.</p> |

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| | O&M (06.03.17) | PPO No. 018721104626 | 3. Reply still awaited from PAO, CWC. [Action: PAO, CWC; SE(C), Chandigarh; EE, Chenab Division, Jammu] |
| 18. | Sh. Vinod Kumar Singh, AD-II (Retd.), CWC 12/38/2017-O&M (07.03.17) | Reg. payment of retirement benefits. PPO No. 018721603974 | 1. Copy of the representation sent to PAO, CWC; SE(C), Lucknow; SE(HOC), Dehradun and EE, MGD-II, Lucknow with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 22.03.2017. 2. SE(HOC), Dehradun vide letter dated 02.03.2017 forwarded the bills of DCRG, CVP, CGEGIS and Leave Encashment to PAO, CWC on 02.02.2017. It is further mentioned in the letter that they have requested PAO, CWC to withhold the amount of Rs.82,233/- on account of matters of Temporary Advance and T&P, which are being looked after by an Inquiry Committee. 3. Reply still awaited from PAO, CWC. [Action: PAO, CWC; SE(C), Lucknow; SE(HOC), Dehradun; EE, MGD-II, Lucknow] |
| 19. | Sh. Amarjyoti Rabha, S/o late Sh. Prafulla Kr. Rabha, Ex-W/S Gr.II, CWC 12/39/2017-O&M (07.03.17) | Reg. issuance of family pension. Date of Death: 19.10.2015 | 1. Copy of the representation sent to PAO, CWC; SE(C), Shillong; SE(HOC), Guwahati and EE, MBD, Guwahati with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 22.03.2017. [Action: PAO, CWC; SE(C), Shillong; SE(HOC), Guwahati; EE, MBD, Guwahati] |
| 20. | Sh. C.T. Varghese, SO(Retd.), CWC 12/40/2017-O&M (07.03.17) | Reg. non-payment of Leave Encashment. PPO No. 018721603813 | 1. Copy of the representation sent to PAO, CWC and Under Secretary (E.IX), CWC with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 22.03.2017. [Action: PAO, CWC; Under Secretary (E.IX), CWC] |
| 21. | Sh. Dhruba Kumar Panigrahi, Khalasi(Retd.), CWC 12/41/2017-O&M (07.03.17) | Reg. issuance of Fixed Medical Allowance. PPO No. 018720800477 | 1. Copy of the representation sent to PAO, CWC and SE (C), CWC, Bhubaneswar with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 22.03.2017. [Action: PAO, CWC; SE (C), Bhubaneswar] |
| 22. | Sh. Ram Chandra Nishad, SWA(Retd.), CWC 12/42/2017- | Reg. revision of pension. PPO No. 018721300578 | 1. Copy of the representation sent to PAO, CWC; SE (C), CWC, Lucknow; SE(HOC), Varanasi and EE, MGD-III, Lucknow with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 22.03.2017. |

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| | O&M (07.03.17) | | [Action: PAO, CWC; SE (C), Lucknow; SE(HOC), Varanasi; EE, MGD-III, Lucknow] |
| 23. | Sh. S.S. Tukaram, MTS(Retd.), CWC 12/43/2017- O&M (07.03.17) | Reg. non- payment of pension and other retirement benefits. Date of retirement: 30.06.2016 | 1. Copy of the representation sent to PAO, CWC; SE, Krishna & Coord. Circle, CWC, Hyderabad; SE, Godavari Circle, Hyderabad and SDE, Upper Godavari Sub-Division, Aurangabad with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 22.03.2017. [Action: PAO, CWC; SE, Krishna & Coord. Circle, CWC, Hyderabad; SE, Godavari Circle, Hyderabad SDE, Upper Godavari Sub-Division, Aurangabad] |
| 24. | Sh. Kirtiman Sahoo, S/o late Sh.K.B.Sahoo, Ex-UDC, CWC 12/50/2017- O&M (09.03.17) | Reg. non- payment of Gratuity & employment of his younger brother on compassionate grounds. Date of Death: 24.03.2015 | 1. Copy of the representation sent to PAO, CWC; SE, Bhubaneswar, CWC with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 31.03.2017. [Action: PAO, CWC; SE(C), Bhubaneswar] |
| 25. | Sh. Gopal Chandra Biswas, Lab Assistant, CWC 12/52/2017- O&M (09.03.17) | Reg. non- payment of Gratuity, Leave Encashment & initiation of pension. | 1. Copy of the representation sent to PAO, CWC; SE(C), Patna; SE(HOC), Maithon and EE, Berhampore with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 31.03.2017. [Action: PAO, CWC; SE(C), Patna; SE(HOC), Maithon EE, Berhampore] |
| 26. | Sh. Chandrika Pandey, Lab Assistant, Ex-Employee, CWC 12/54/2017- O&M (20.03.17) | Reg. grant of Fixed Medical Allowance. PPO No. 018720102122 | 1. Copy of the representation sent to PAO, CWC; SE(C), Patna; SE(HOC), Maithon and EE, LGD-II, Patna with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 05.04.2017. [Action: PAO, CWC; SE(C), Patna; SE(HOC), Maithon EE, LGD-II, Patna] |
| 27. | Sh. Praveen Kumar, S/o late Sh.Kashi Ram, Ex-MTS, CWC 12/55/2017- | Reg. initiation of pension to her mother Smt.Usha Devi, payment of terminal benefits and appointment of his brother | 1. Copy of the representation sent to PAO, CWC and Under Secretary(E.VII), CWC with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 05.04.2017. 2. SO(E.VIII), CWC vide Note dated 31.03.2017 informed that Service Book, Service Details and revised Pension has been sent to US(E.IV), CWC for further necessary action. |

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| | O&M (20.03.17) | Sh.Vijay Kumar on compassionate grounds. | 3. Reply awaited from US(E.IV), CWC and PAO, CWC. [Action: PAO, CWC; Under Secretary (E.IV), CWC; Under Secretary (E.VII), CWC] |
| 28. | Sh. Jagdish Chand Trivedi, SWA (Retd.), CWC 12/59/2017- O&M (20.03.17) | Reg. payment of retirement benefits. PPO No. | 1. Copy of the representation sent to PAO, CWC; SE(C), Delhi; SE(HOC), Noida and EE, Chambal Division, Jaipur with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 05.04.2017. [Action: PAO, CWC; SE(C), Delhi; SE(HOC), Noida; EE, Chambal Division, Jaipur] |
| 29. | Ms.Elizabeth Lakra, D/o late Ms.Indramani Oram, Ex- Office Superintendent CWC. 12/113/2016- O&M (03.10.16) (CPGRAMS) | Reg. issuance of family pension. PPO No. 018720804196 | 1. Copy of the representation sent to PAO, CWC; SE(C), Bhubaneswar and to SE(HOC), Bhubaneswar on 03.10.2016 with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 20.10.2016. 2. Reply still awaited. 3. SE(C), Bhubaneswar vide letter dated 22.11.2016 informed that requisite documents/information, as desired by PAO, CWC, have been asked from the aggrieved. The same will be submitted to PAO, CWC on receipt of the same. 4. During the meeting on 20.12.2016, it was decided to close the case as the documents were awaited from the Petitioner. 5. Ms.Elizabeth, D/o late Ms.Indramani Oram, Ex-Office Superintendent CWC sent another representation dated 22.02.2017 stating that she had already submitted the requisite papers to the concerned office and they vide letter dated 25.11.2016 forwarded all the papers to PAO, CWC. 6. Copy of the representation sent to PAO, CWC; SE(C), Bhubaneswar and to SE(HOC), Bhubaneswar on 16.03.2017 with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC at the earliest. 7. PAO, CWC vide letter dated 31.03.2017 informed that Form-14 in new Format has not been received from SE(HOC), Bhubaneswar. In this regard, PAO, CWC issued a letter to SE(HOC), Bhubaneswar on 20.03.2017 requesting him to forward the same at the earliest. 8. Reply awaited from SE(HOC), Bhubaneswar. [Action: PAO,CWC; SE(C), Bhubaneswar; SE(HOC), Bhubaneswar] |

ANNEXURE-III**LIST OF THE PENDING GRIEVANCE CASES PERTAINING TO CWC AS ON 13.04.2017.****A. CASES PENDING FOR MORE THAN ONE YEAR**

NIL

B. CASES PENDING FOR 6-12 MONTHS.

NIL

C. CASES PENDING FOR 2-6 MONTHS

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| 1. | Sh.D.D.Sarkar, AD-II (Retd.), CWC. 12/121/2016- O&M (18.10.16) (Ministry) | Reg. non- realization of deduction of Income-Tax. | <p>1. Copy of the representation sent to SE (C), CWC, Siliguri and to EE, Sikkim Investigation Division, CWC, Gangtok on 18.10.16 with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 04.11.2016.</p> <p>2. Reply still awaited.</p> <p>3. <u>Decision taken in the meeting held on 20.12.16</u></p> <p>In view of above following action may be taken:</p> <p>SE(C), Siliguri may expedite the case and direct the concerned officers to do the needful immediately under intimation to O&M section.</p> <p>4. <u>Decision taken in the meeting held on 23.02.17.</u></p> <p>SE(C), Siliguri may expedite the case and direct the concerned officers to do the needful immediately under intimation to O&M section.</p> <p>[Action: SE (C), CWC, Siliguri; EE, Sikkim Investigation Division, Gangtok]</p> |
| 2. | Sh.B.T.Massale, SWA (Retd.), CWC 12/155/2016- O&M (14.12.16) | Reg. pay fixation as drawing less pay compared to his juniors. | <p>1. Copy of the representation sent to SE(C), Hyderabad and UKD , Pune with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 16.01.2017.</p> <p>2. Reply still awaited.</p> <p>3. <u>Decision taken in the meeting held on 23.02.2017.</u></p> <p>Secretary, CWC & Grievance Officer called EE, UKD, Pune on 01.03.2017 and directed him to resolve the matter in a week time.</p> <p>4. EE, Upper Krishna Division, Pune vide letter dated 28.02.2017 forwarded the draft re-fixation order and requested the US(O&M), CWC to peruse and return the same to the Division after giving concurrence.</p> |

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| | | | <p>5. Secretary, CWC & Grievance Officer called EE, UKD, Pune on 10.04.2017 and told him to take appropriate decision within the ambit of the extant rules and provisions at his end and the action taken thereof may be suitably intimated to the Petitioner under intimation to the Secretary, CWC.</p> <p style="text-align: right;">[Action: SE(C), Hyderabad; UKD, Pune]</p> |
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D.

CASES PENDING FOR less than 2 MONTHS

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| 3. | <p>Sh.Lal Chand, LDC (Retd.), CWC</p> <p>12/20/2017-O&M (10.02.17)</p> | <p>Reg. verification of pay fixation in respect of grant of 2nd MACP.</p> | <p>1. Copy of the representation sent to Under Secretary (E.VII), CWC; SE, Planning Circle, Faridabad, SE(C), Chandigarh and EE, Chenab Division, Jammu with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 06.03.2017.</p> <p>2. SE, Planning Circle, Faridabad vide letter dated 03.03.2017 informed that it is a pay fixation issue, which will be dealt with by EE, Chenab Division, Jammu and PAO, CWC. Planning Circle has no role to play in pay fixation of staff working in field offices.</p> <p>3. EE, Chenab Division, Jammu vide letter dated 03.03.2017 informed that complete case has already been sent to SE, Planning Circle, Faridabad on 07.04.2016 for verification of pay Fixation Order, but no verified pay fixation order in respect of Sh.Lal Chand has been received in this office till date.</p> <p>4. US(E.VII), CWC vide letter dated 17.03.2017 requested SE, Planning Circle to verify the financial up-gradation granted to Shri Lal Chand.</p> <p>5. SE(C), Chandigarh vide letter dated 10.03.2017 requested EE, Chenab Division, Jammu to depute one officer, who is well conversant with the case, to visit SE, Planning Circle, Faridabad alongwith all the documents to sort out the issue.</p> <p>6. No further reply received in this regard from EE, Chenab Division, Jammu.</p> <p style="text-align: right;">[Action: Under Secretary(E.VII); SE, Planning Circle, Faridabad, SE(C), Chandigarh and EE, Chenab Division, Jammu]</p> |
| 4. | <p>Smt.Uma Mangar, D/o late Sh.Ram Bahadur Mangar, Ex-SWA, CWC</p> <p>12/33/2017-O&M (06.03.17)</p> | <p>Reg. appointment on compassionate grounds.</p> <p>Date of Death: 20.09.2014</p> | <p>1. Copy of the representation sent to Under Secretary (E.XII), CWC; SE(C), Shillong; SE, NEIC, Shillong and EE, NEID-III, Itanagar with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 21.03.2017.</p> <p style="text-align: right;">[Action: Under Secretary(E. XII), SE(C), Shillong ; SE, NEIC, Shillong ; EE, NEID-III, Itanagar]]</p> |

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| 5. | Sh.Brajesh Kumar Dixit, SWA, CWC 12/44/2017-O&M (07.03.17) | Reg. pay-fixation. | <p>1. Copy of the representation sent to SE(C), Lucknow; SE(HOC), Varanasi and EE, MGD-I, Lucknow with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 22.03.2017.</p> <p>2. EE, MGD-I, Lucknow vide letter dated 03.04.2017 requested SE(HOC), Varanasi to issue clear instructions regarding pay fixation.</p> <p style="text-align: right;">[Action: SE(C), Lucknow; SE(HOC), Varanasi; EE, MGD-I, Lucknow]</p> |
| 6. | Smt. Laxmi Devi, W/o Sh.Ajay Rai, employed at Bhutan Investigation Division, CWC 12/47/2017-O&M (07.03.17) | Reg. implementation of CCS Rules to the employees of Bhutan who are working in Bhutan Investigation Division. | <p>1. Copy of the representation sent to Director (E.I), CWC and Under Secretary (E.XII), CWC with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 22.03.2017.</p> <p>2. US(E.XII), CWC vide letter dated 27.03.2017 informed that the matter of appointment/posting of Work Charged Employees in BID Office in Bhutan on the terms & conditions of Bhutan Royal Government has been made in by the office of TBO, CWC, Siliguri in consultation with Planning circle, Faridabad and with RM Wing of this Commission. US(E.XII), CWC further requested SE(C), Siliguri and SE, Planning Circle, Faridabad to examine the representation of Smt.Laxmi Devi and after taking appropriate necessary action in the matter, a suitable reply may be sent to the Petitioner directly.</p> <p>3. SE, Planning Circle, Faridabad vide letter dated 03.03.2017 informed that a Meeting was held under the Chairmanship of Member(RM), CWC on 21.09.2015 to discuss issues related to Work-Charged Employees Association, CWC and as per para 10 of the Minutes of the above said Meeting, this issue pertains to SE, Investigation Circle, CWC, Gangtok.</p> <p>4. No reply received either from Director(RM) or from SE(C), Siliguri.</p> <p style="text-align: right;">[Action: Director(E.I), CWC; Under Secretary (E.XII); SE, Planning Circle, Faridabad; SE(C), Siliguri; Director(RM)]</p> |
| 7. | Smt. Pratibha Rai, W/o Sh.Subir Rai, employed at Bhutan Investigation Division, CWC & 4 others 12/48/2017-O&M (09.03.17) | Reg. implementation of CCS Rules to the employees of Bhutan who are working in Bhutan Investigation Division. | <p>1. Copy of the representation sent to Director (E.I), CWC and Under Secretary (E.XII), CWC with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 27.03.2017.</p> <p>2. US(E.XII), CWC vide letter dated 27.03.2017 informed that the matter of appointment/posting of Work Charged Employees in BID Office in Bhutan on the terms & conditions of Bhutan Royal Government has been made in by the office of TBO, CWC, Siliguri in consultation with Planning circle, Faridabad and with RM Wing of this Commission. US(E.XII), CWC further requested SE(C), Siliguri and SE, Planning Circle, Faridabad to examine the representation of Smt.Pratibha and after taking appropriate necessary action in the matter, a suitable reply may be sent to the Petitioner directly.</p> <p>3. SE, Planning Circle, Faridabad vide letter dated 03.03.2017 Meeting was held under the Chairmanship of Member(RM), CWC on 21.09.2015 to discuss issues related to Work-Charged Employees</p> |

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| | | | <p>Association, CWC and as per para 10 of the Minutes of the above said Meeting, this issue pertains to SE, Investigation Circle, CWC, Gangtok.</p> <p>4. No reply received either from Director(RM) or from SE(C), Siliguri.</p> <p>[Action: Director(E.I), CWC; Under Secretary (E.XII) SE, Planning Circle, Faridabad; SE(C), Siliguri; Director(RM)]</p> |
| 8. | <p>Sh.Anil Kumar Soni, S/o late Sh.Ram Narain Soni, Ex-Khalasi, CWC</p> <p>12/58/2017-O&M (20.03.17)</p> | <p>Reg. appointment on compassionate grounds.</p> <p>Date of Death:</p> | <p>1. Copy of the representation sent to Under Secretary (E.XII), CWC; SE(C), Lucknow; SE(HOC), Varanasi and EE, MGD-III, Varanasi with a request to examine the matter and forward the Action Taken Report to Grievance Officer, CWC by 05.04.2017.</p> <p>[Action: Under Secretary(E. XII), SE(C), Lucknow; SE(HOC), Varanasi EE, MGD-III, Varanasi]</p> |