No. A-52/7/2019-ESTT-VI भारतसरकार/ Government of India जलशक्तिमंत्रालय/Ministry of Jal Shakti जलसंसाधन, नदीऔरगंगासंरक्षणविभाग/DoWR, RD & GR केंद्रीयजलआयोग/ Central Water Commission स्थापनाछ: अनुभाग/ Establishment VI Section

Third Floor (S), Sewa Bhawan, R.K. Puram, New Delhi- 66 Dated 5th April, 2024

OFFICE MEMORANDUM

Subject: Implementation of Online APAR Submission for CWES Gr. B Officers (JEs) for the Year 2023-24-regarding

The undersigned is directed to refer to the subject mentioned above and to inform that the online submission of Annual Performance Appraisal Reports (APARs) has been in effect for CWES Gr. B officers (JEs) since the FY 2018-19. For the year 2023-24, certain modifications have been made to this system to ensure efficiency and ease of access, particularly for those of who are working in the remote areas.

- 2. It has been decided that the basic data required for the generation of APARs for the year 2023-24 will be collected solely through online mode. Employee Master Data (EMD) for all JEs has already been created. However, for newly joined employees and any cases that may have been inadvertently overlooked, new EMD should be created. This task will be carried out at the level of the concerned Superintending Engineer (Coordination) only. Detailed instructions for the creation of EMD are provided at **Annexure-I.** All JEs are requested to ensure that their EMDs are updated and accessible on the SPARROW/PARICHAY portal (https://parichay.nic.in/Accounts/NIC/index.html? service=SPARROWCWES).
- 3. Workflow for APAR 2023-24 in respect of JEs posted in CWC (HQ) will be generated by Estt-VI Section and that for JEs posted in the field offices will be generated by the concerned SE (Coord.) by **15.04.2024.** All JEs posted in field offices are, therefore, requested to intimate their basic data for workflow generation in **Annexure-II** to the concerned SE (Coord.) through their Controlling Officers by **08.04.2024.** Similarly, JEs posted in CWC (HQ) are requested to forward the details as per Annexure-II to Estt.-VI Section by **08.04.2024.**
- 4. The officers who have been promoted from JE to AD-II/SDE are requested to inform their basic data for workflow generation (Annexure-II) for the period of JE to the concerned SE (Coord.)/Estt-VI in CWC (HQ) before the transfer of their SPARROW from Group-B Non-gazetted to Group- B Gazetted. Similarly, the workflow of officers who have been transferred from one region/CWC (HQ) to another region will be generated by the concernd

File No.A-52/7/2019-ESTT-VI

SE (Coord.)/CWC (HQ) for the period before their transfer.

- 5. On receipt of APARs in their SPARROW account the Officers Reported Upon/Reporting Officers/Reviewing Officers will initiate and complete the action on their part within the timline prescribed by DoPT i.e.31st May, 2024/31st July, 2024/30th Sept., 2024.
- 6. In the event of Reporting Officers and Reviewing Officers failing to initiate or review APARs within the stipulated timelines stated above, the names of these officers will be brought to the notice of the Chairman, CWC. The Chairman may then take appropriate action, including seeking explanations from the defaulting officers. If no proper justification is provided, suitable action will be taken for the delay in completing the APAR process.
- 7. Therefore, all the officers are requested to take necessary action in terms of DoPT instructions on the subject. It is reiterated that all the information should be sent to their concerned Superintending Engineer (C)/Establishment-VI Section as per the Annexure attached with this O.M. For any clarification, the officer concerned may contact the following helpline number:

Establishment VI Section [for JE (C&M)]:	011-29583510

8. Since some JEs are working in far-flung areas, all the controlling officers are requested to ensure that a copy of this O.M. is sent to all the concerned JEs by **C.O.B today** i.e. 05.04.2024 through email or any other electronic/telephonic means.

(Anil Kumar Singh)
Director (Admn)

To

All Superintending Engineers (Co-ordination), Central Water Commission (through email): It is requested to go through the user manual attached with this OM for generation of work flow and data entry of new employees in the EMD portal.

Copy for information and necessary action:

- 1. Chief Engineer (HRM), Central Water Commission, Delhi
- 2. All Chief Engineers of Central Water Commission, Delhi
- 3. Secretary, Central Water Commission, Delhi
- 4. Director, Central Electricity Authority, Delhi
- 5. Senior Joint Commissioner, DoWR, RD&GR, SPR-1
- 6. All Directors/SE of Central Water Commission
- 7. All JEs of Central Water Commission through CWC's portal

File No.A-52/7/2019-ESTT-VI

Pro-Forma for creating EMD

S.NO.	Employee code	Appellation	Name	Father Name	Date of Birth	Date of Joining	Qualification	NIC-email

File No.A-52/7/2019-ESTT-VI

ANNEXURE II

P	Assessment Period		Officer Reported upon (ORU)					
NO	(from 01-04- 2023 to 31- 03-2024)	I	Designation	Employee Code	Biometric Code	mobile Number	NIC e- mail	
1	2	3	4	5	6	7	8	

Reporting Officer				Reviewing Officer			
Name	Designation	Biometric Code	Employee Code	Name	Designation	Biometric Code	Employee Code
9	10	11	12	13	14	15	16

Date of continuous appointment to the present grade	Date on which Property return is submitted (for the year of 2023)	Educational Qualification
17	18	19





Smart Performance Appraisal Report Recording Online Window User Manual

NIC-EOF-EPAR-UM-001



Amendment History

Date	Version	Description	Author
Aug 2016		User Manual	eOfice Project Division
10 Jan 2019	3.2	User Manual	eOfice Project Division



Table of Contents

Objective	6
Introduction	7
Key Features- SPARROW	8
Roles- SPARROW	9
Roles & Responsibilities- SPARROW	10
Workflow Oriented Movement of PAR	12
Modules-SPARROW	13
ADMINISTRATOR (Primary Custodian/ Super Custodian)- Standard Menu	14
User or Officer - Standard Menu	15
Movement of PAR -Custodian (First Steps)	16
Create Workflow/Update	16
Update/ Delete Workflow	19
Generation of PAR	22
Movement of PAR-Standard Flow	25
Movement of PAR- Representation Flow	39
Home	55
Dashboard	55
Common Functionalities of PAR	58
Inbox/ Sent	58
My PAR (Inbox/Sent)	58
Assess PAR (Inbox/ Sent)	58
Manual Process (Inbox/ Sent)	59
Process (Inbox/Sent)	60
Force Forward (Sent)	61
User Assistance	62
Track Your PAR	62
Role Detail	64
Workflow	65
Create/ Update	65
PAR	66



Generation	66
Update Section I	66
Tracking	67
Force Forward	
Dossier	72
Officers Completed PAR	72
My Completed PAR	73
My ACR Status	73
DSC	74
Support@ServiceDesk	74
Migration	75
PAR Migration	75
Grading (Manually Section Upload)	77



Abbreviation	
SPARROW	Smart Performance Appraisal Report Recording Online Window
PAR	Performance Appraisal Report
MaA	Memorial against Assessment
CR	Central Repository
EMD	Employee Manager Details
SPOC	Single Point of Contact
CCA	Cadre Controlling Authority
DSC	Digital Signing Certificate



Objective

The electronic Annual Performance Appraisal Report (SPARROW) is an online system based on the comprehensive performance appraisal dossier that is maintained for each member of the Service by the State Government/Central Government. The aim of this system is to facilitate the electronic filling of PAR by officers in a way that is not only user friendly but also allows to fill from anywhere anytime as per their convenience. Similar convenience will be available to the officers at different Stages in the workflow hierarchy of filling and submission process. The system is also expected to reduce delays in submission of completely filled PARs.



Introduction

PAR filling process starts at the beginning of the financial year. The Custodian of the respective Ministry/department sends the blank PAR forms to the Individual officer. The officer fills the PAR for further submission to his/her Reporting Officer. The PAR moves from Reporting officer to Reviewing officer and to Accepting Authority mandatorily marking CR Section a slip.

With the electronic system in place, the recording and movement of PAR forms becomes seamless, quick and convenient due to inbuilt alert mechanisms through different modes at appropriate Stages. The system provides status check so that the officers' know where their PARs pending as well as what are pending with them.



Key Features- SPARROW

PAR ID: Unique ID for PAR.

Search Criteria: To search on various parameters like name, date etc.

Draft: To save the PAR as Draft and work later.

Flows of PAR

• **Standard:** Grading on the Standard flow of PAR.

• **Representation:** Officer can put for Representation in case of disagreement.

• **Referral:** Officer can Put for Referral Board for in case of disagreement with representation decision.

• **Memorial against Assessment (MaA)**: Officer can Put for MaA in case of disagreement with Referral

Communication: Timely mobile and emails alerts at appropriate Stage.

Security: Submission possible only through digital signing.

Pendency: Tracking at every Stage.

Safety: No case of Missing/Lost/Damaged PARs.



Roles-SPARROW

Primary

PAR Custodian

Ownership Based

- Central PAR Custodian
- State PAR Custodian
- PAR Manager
- EMD Administrator

Administration Based

- System Administrator
- Service Administrator

Workflow Based

- Reporting Authority
- Reviewing Authority
- Accepting Authority

Competent Authority



Roles & Responsibilities- SPARROW

Roles and Responsibilities	

Primary

PAR Custodian

Responsibilities

Manages and Maintains PAR Database.

Central Repository records updating.

Ownership Based

PAR Central Custodian

Responsibilities

SPOC for Center.

Maintains the records with respect to Center.

PAR State Custodian

Responsibilities

SPOC for State.

Maintains the records with respect to State.

PAR Manager

Responsibilities

Responsible for creating workflow for PAR.

EMD Administrator

Responsibilities

SPOC for maintaining and managing the Officer Transfers and Superannuation.

SPOC for maintaining and managing the Personnel Information of Officer.



Administration Based

System Administrator

Responsibilities

Maintains the records of database.

Updates employee Databases.

Workflow Based

Reporting Authority

Responsibilities

Views the completed PAR of an officer.

Grades the PAR and forwards to Reviewing Authority.

Reviewing Authority

Responsibilities

Views the forwarded PAR from Reporting Authority.

Grades the PAR and forwards to Accepting Authority.

Accepting Authority

Responsibilities

Views the Forwarded PAR from Reviewing Authority.

Finalizes the grading for PAR and forwards to Custodian.

Competent Authority

Responsibilities

Responsible for Reassessing the PAR during Referral and Memorial against Assessment.



Workflow Oriented Movement of PAR

Workflow Based Movement of PAR

First Steps by Custodian to be performed before initiating the PAR to Officers

Workflow is created for Officer.

PARs are only generated and sent to Officer, whose workflows are created.

Custodian receives an email on every movement of PAR.

Custodian closes the Accepted PAR.



Modules-SPARROW

SPARROW comprises of the following modules, all the modules are user friendly:

- Inbox
- Sent
- User Assistance
 - o Track Your PAR
- Role Detail
- Work flow
 - o Create/Update
- PAR
 - Generation
 - Update Section I
 - Tracking
 - Force Forward
- IRM
- Dossier
 - Officers Completed PAR
 - My Completed PAR
 - My ACR Status
- DSC
 - o Enroll
 - o Status
- Support@ServiceDesk
- Migration
 - PAR Migration
 - Grading (Manually Section Upload)



ADMINISTRATOR (Primary Custodian/ Super Custodian) - Standard Menu

Standard Menu has functionalities required to process PAR. Standard Menu is accessible by Administrators (Primary Custodian & Super custodian).

Admin maintains and manages the flow of PAR.

Standard Menu for Primary Custodian / Super Custodian is shown in Fig.1:



Fig.1



User or Officer - Standard Menu

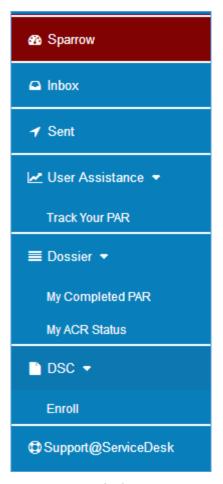


Fig.2



Movement of PAR -Custodian (First Steps)

Create Workflow/Update

- To create workflows go to Work flow Create→Update.
- Select the **Assessment period**; **search** Officer, to create a workflow as shown in **Fig.3**:

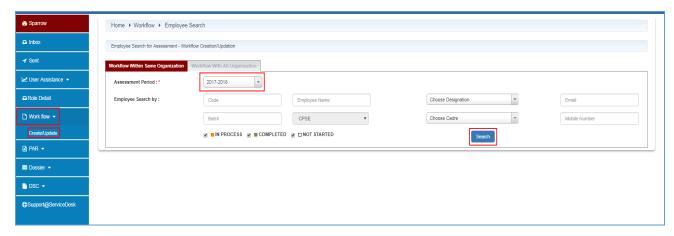


Fig.3

• As a result the list of searched employee page appears, select the employee and click **Create Workflow**Create Workflow

button as shown in **Fig.4**:

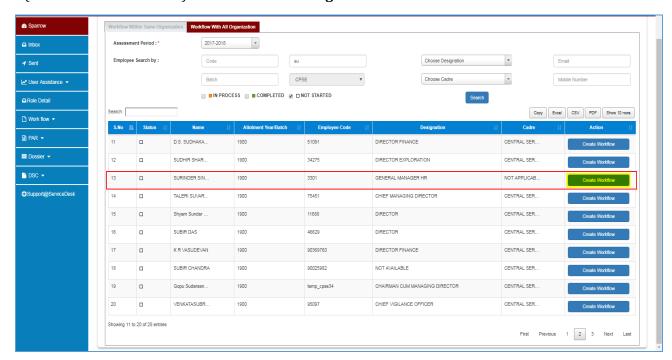


Fig.4



• As a result page appears; provide **Status** and **Type** of Form as shown in **Fig.5**:

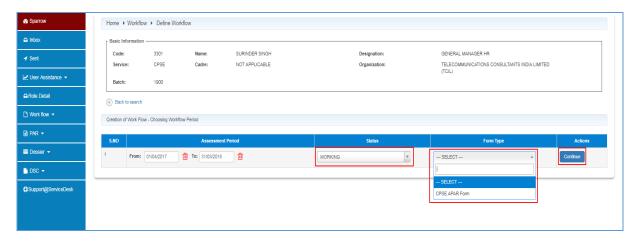


Fig.5

- Click Continue (Continue) button as shown in Fig.5.
- A page appears, open **Standard** (Standard), select officers, click **Save** (Save) button as shown in **Fig.6**:

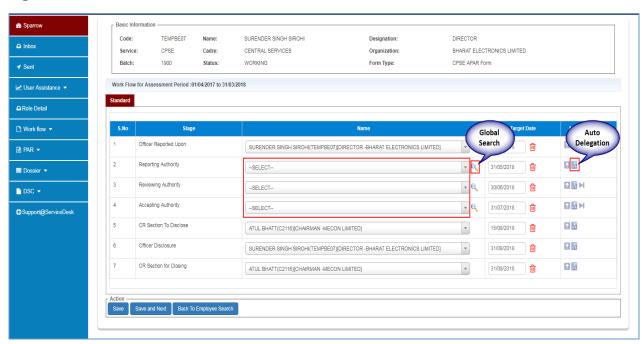


Fig.6

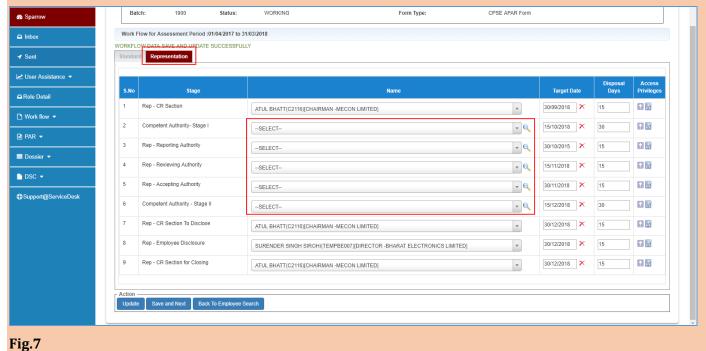
Note:

Global Search (): To serach the officer from global organization.



Auto delegation (): Custodian can provide the auto delegation privileges by clicking the Auto Delegation () button as shown in Fig.6, in that case the PAR will be moved to custodian account for Manual Process for the further approval (Refer Manual Process (Inbox/ Sent)).

Save and Next (Save and Next): To create the Representation workflow for the officer, Fig.7:



A message prompts "Workflow Data Saved and Updated Successfully", as shown in Fig.8:

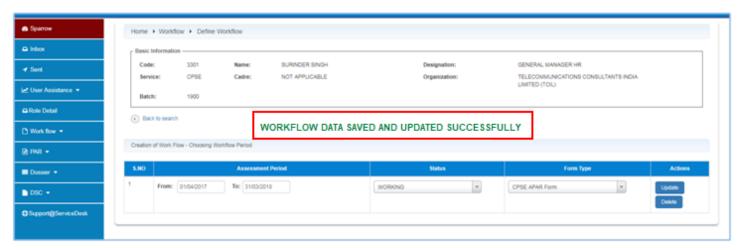


Fig.8

Note:

Custodian\PAR Manager Creates\updates the workflow.



PAR is generated only by Custodian for whom workflows are created.

Update/ Delete Workflow

To update the workflow perform the following steps:

• To edit or **Update** workflow, search Officer, a page appears, click **Update** (button as shown in **Fig.9**:

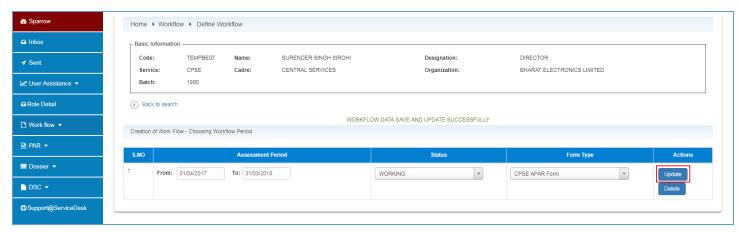


Fig.9

• A confirmation dialogue box appears for workflow updation, click **OK** () button, as shown in **Fig.10**:

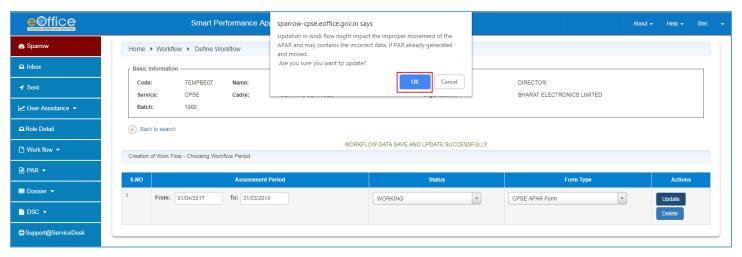


Fig.10

• A page appears, **Standard** (Standard), Update fields, click **Update** (Update) as shown in **Fig.11**:

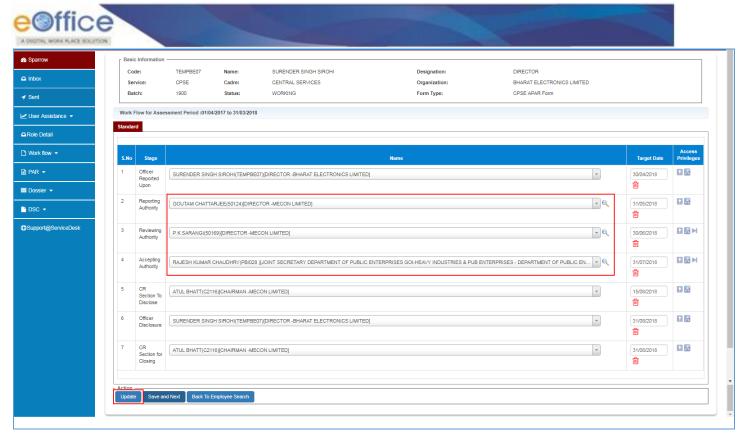


Fig.11

A message prompts "WORKFLOW DATA SAVED AND UPDATED SUCCESSFULLY".

To delete the workflow perform the following steps:

To **Delete** workflow, search Officer, a page appears, click **Delete** () button as shown in **Fig.12**:

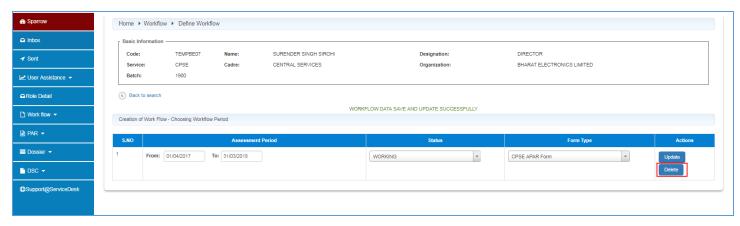


Fig.12

A page appears, enter the **Reason for Deletion**, **Upload Reference File** (Browse...) and click on **Submit** button as shown in **Fig.13**:

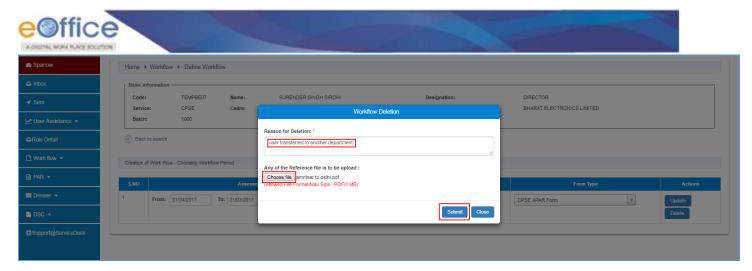


Fig.13

• A confirmation dialogue box appears, click on **OK** () button as shown in **Fig.14**:

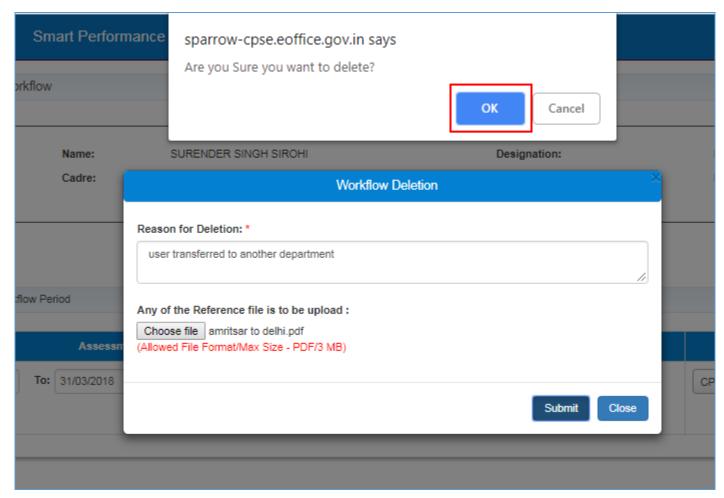


Fig.14

A message prompts "WORKFLOW DATA DELETED SUCCESSFULLY".



Generation of PAR

• Go to PAR → Generation, select Assessment Period, search user and click Search (Search) button then click on Generate (Generate) as shown in Fig.15:

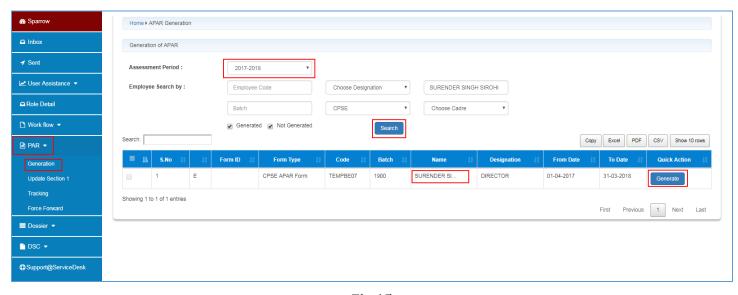


Fig.15

• As a result the **Basic Information** form screen appears, custodian fills the details and click **Draft**(DRAFT) button, unique Form ID is generated as shown in **Fig.16 & Fig.17** respectively:

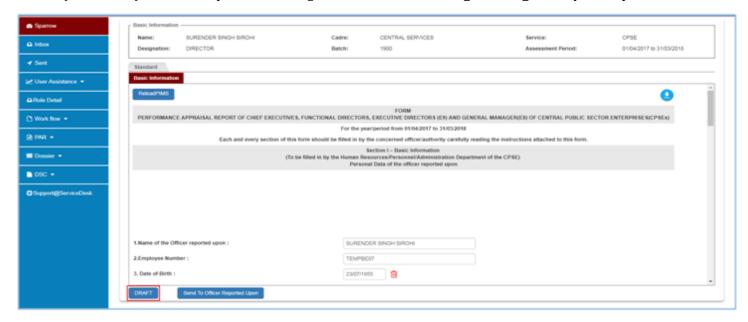


Fig.16

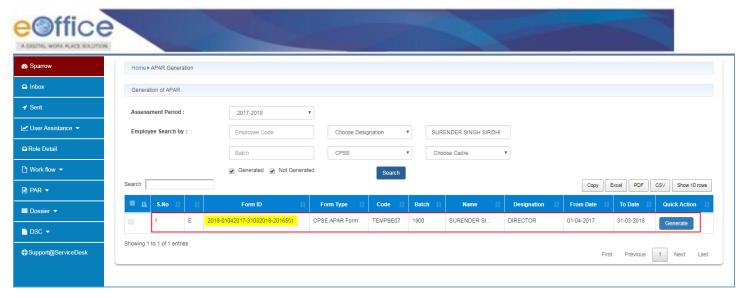


Fig.17

Send PAR

• Fill the form and click **Send To Officer Reported Upon** (Send To Officer Reported Upon of Confirmation window appears click on **OK**) button as shown in **Fig.18**:

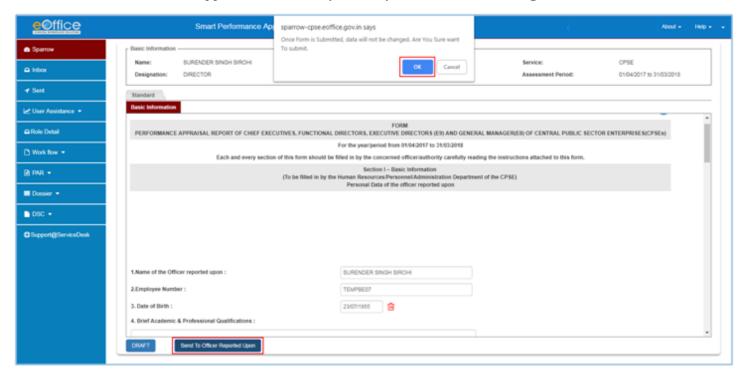


Fig.18

As a result message page appears PAR is sent to the officer as shown in Fig.19:



Fig.19



Movement of PAR-Standard Flow

Stage 1: Officer performs the following steps to fill PAR:

• Click PAR ID (2018-01042017-31032018-2016551) under My Par tab to open PAR as shown in Fig.20:

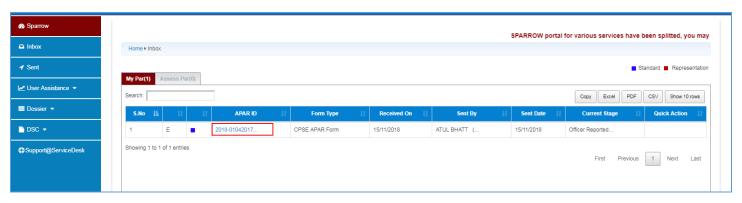


Fig.20

Officer fills the Self Appraisal form and click Send To Reporting Authority
 Send To Reporting Authority
 button, as shown in Fig.21:

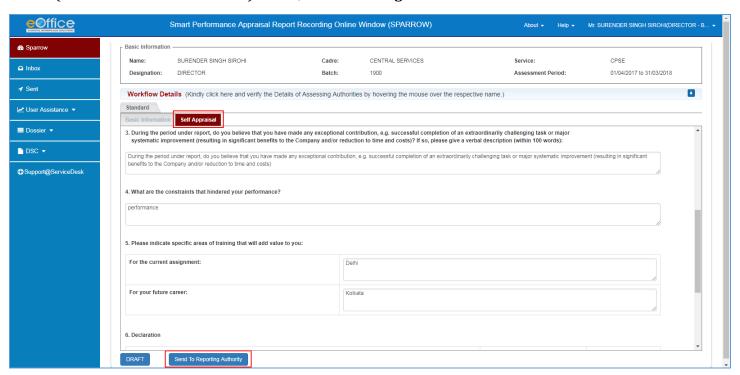


Fig.21

• A confirmation window appears click on **OK** () button as shown in **Fig.22**:

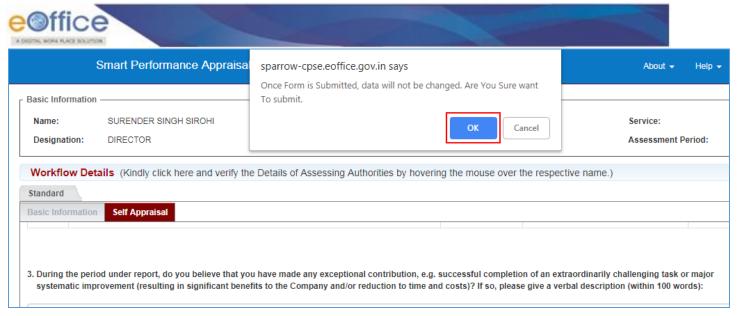


Fig.22

• A message prompts "Sent Successfully to" as shown in Fig.23:

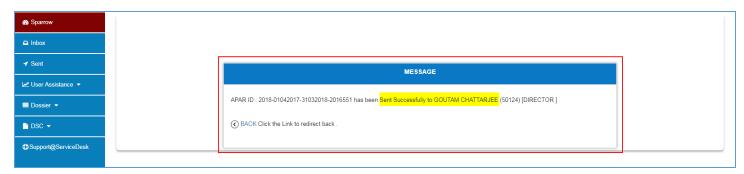


Fig.23

Stage 2: Reporting Authority performs the following steps to Forward to Reviewing Authority:

• Click PAR ID (2018-01042017-31032018-2016551) under Access Par tab to open the Form as shown in Fig.24:

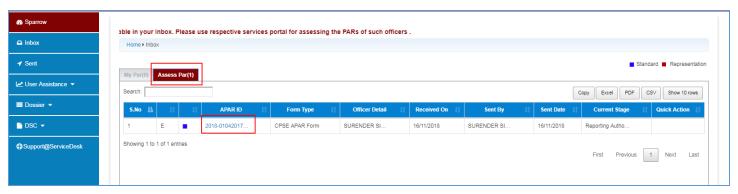


Fig.24

A page appears, Reporting Authority views Basic Information & Self Appraisal forms, grades the PAR in Appraisal, click Send to Reviewing Authority
 Send To Reviewing Authority
 button as shown in Fig.25:

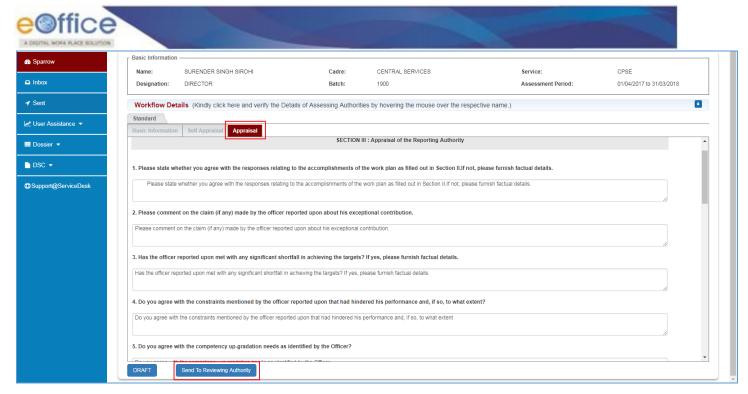


Fig.25

• A confirmation window appears click on **OK** () button as shown in **Fig.26**:

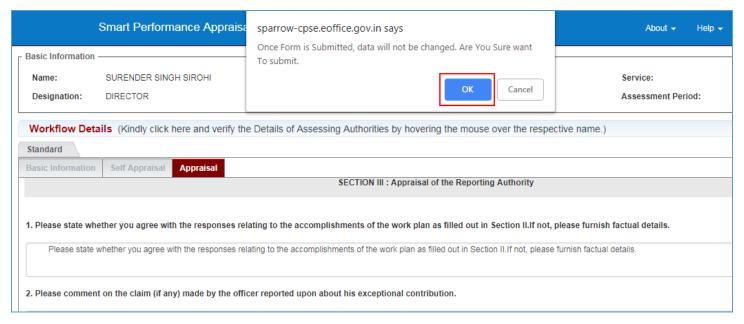


Fig.26

• A message prompts "Sent Successfully" to as shown in Fig.27:

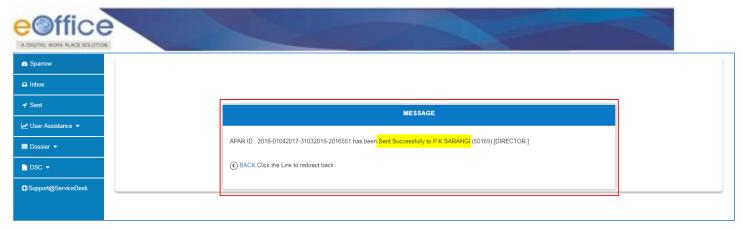


Fig.27

Stage 3: Reviewing Authority performs the following steps to forward to Accepting Authority:

• Click PAR ID (2018-01042017-31032018-2016551) under Access Par tab to open PAR as shown in Fig.28:

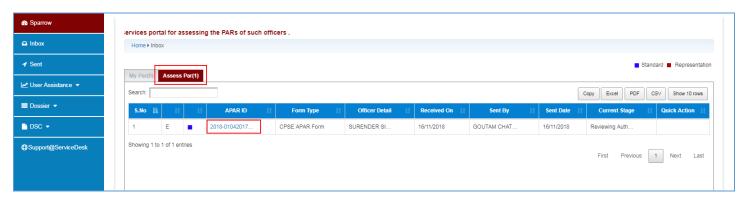


Fig.28

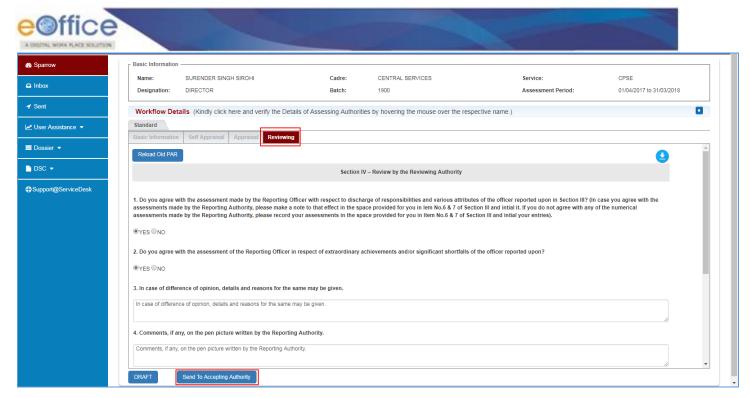


Fig.29

A confirmation window appears click on OK () button as shown in Fig.30:

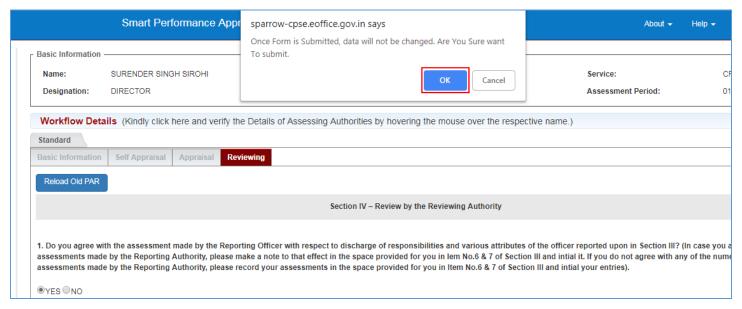


Fig.30

• A message prompts "Sent Successfully" to as shown in Fig.31:

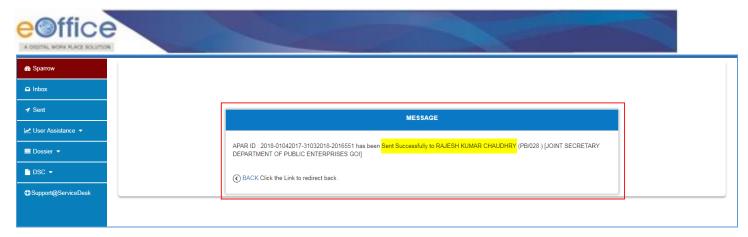


Fig.31

Stage 4: Accepting Authority performs the following steps to send the PAR to CR:

• Click PAR ID (2018-01042017-31032018-2016551) under Access Par tab to open PAR as shown in Fig.32:

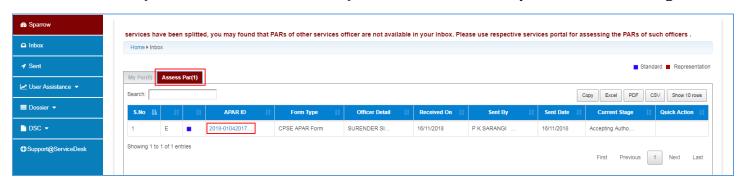


Fig.32

• Accepting Authority view **Basic Information, Self Appraisal, Appraisal & Reviewing** forms and finalizes grade in **Accepting** form, click **Send To CR Section** as shown in **Fig.33**:

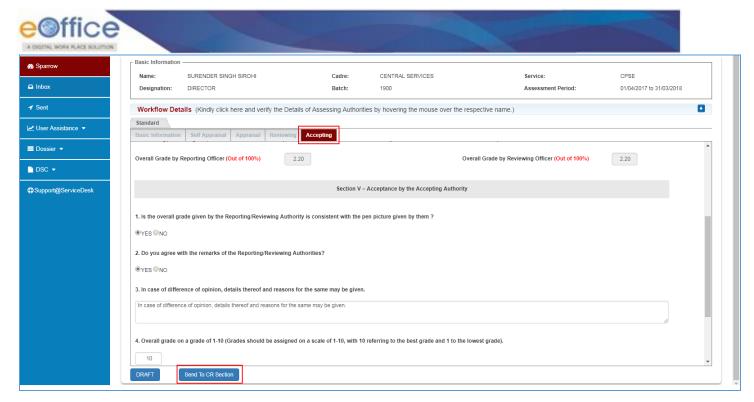


Fig.33

• A confirmation window appears click on **OK** () button as shown in **Fig.34**:

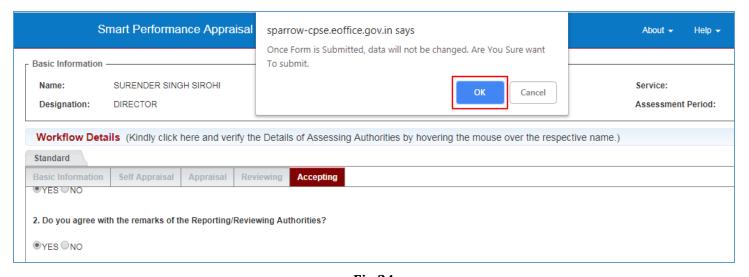


Fig.34

• A message prompts "Sent Successfully" as shown in Fig.35:



Fig.35

Stage 5: Custodian performs the following steps to disclose PAR:

Click PAR ID (²⁰¹⁸⁻⁰¹⁰⁴²⁰¹⁷⁻³¹⁰³²⁰¹⁸⁻²⁰¹⁶⁵⁵¹) under Process tab to open PAR as shown in Fig. 36:

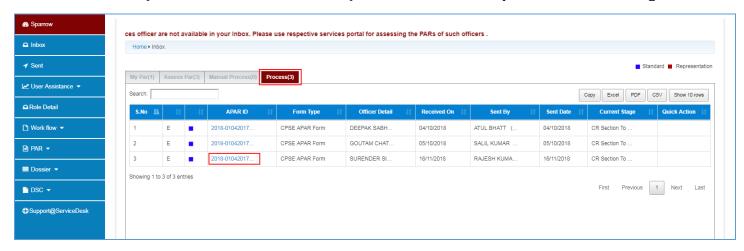


Fig.36

• PAR is opened, click Disclose to Officer (Disclose To Officer) to disclose the PAR as shown in Fig.37:

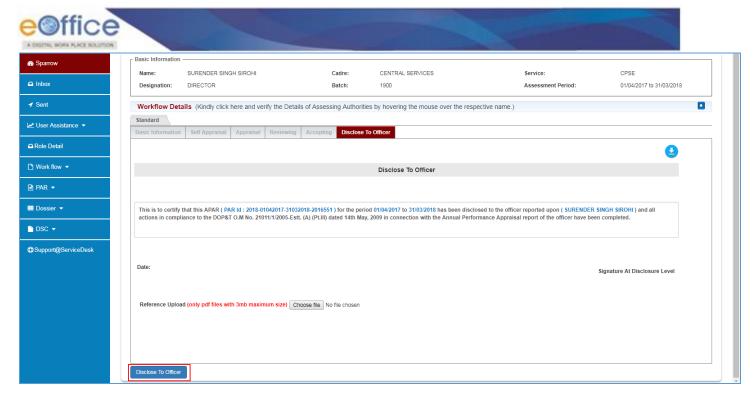


Fig.37

A confirmation window appears click on OK () button as shown in Fig.38:

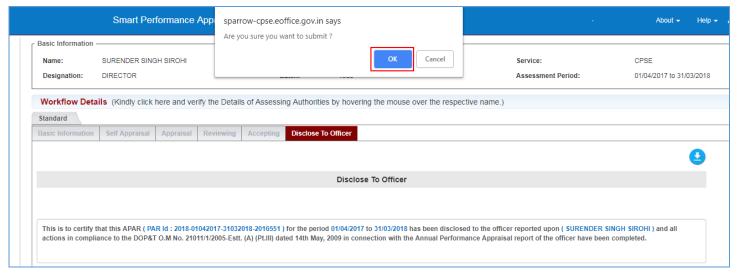


Fig.38

• A message prompts "Sent Successfully" as shown in Fig.39:

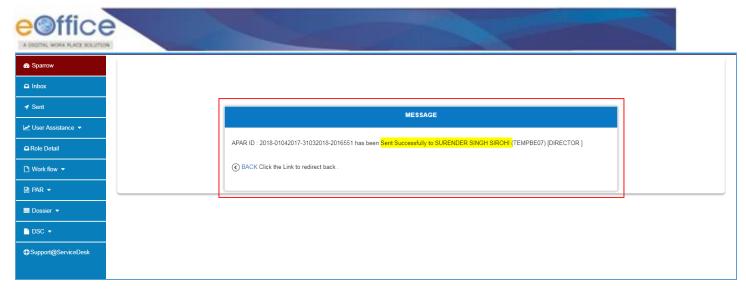


Fig.39

Stage 6: Officer performs the following steps to Accept PAR:

• Click **PAR ID** (²⁰¹⁸⁻⁰¹⁰⁴²⁰¹⁷⁻³¹⁰³²⁰¹⁸⁻²⁰¹⁶⁵⁵¹), to view PAR grading as shown in **Fig.40**:

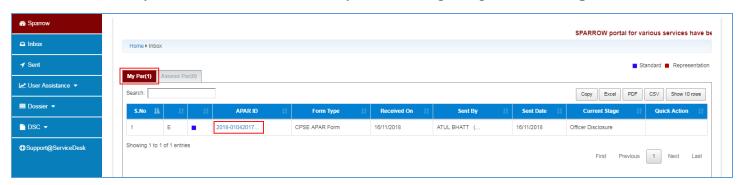


Fig.40

• Click I Accept (Put for Representation) as shown in Fig.41:

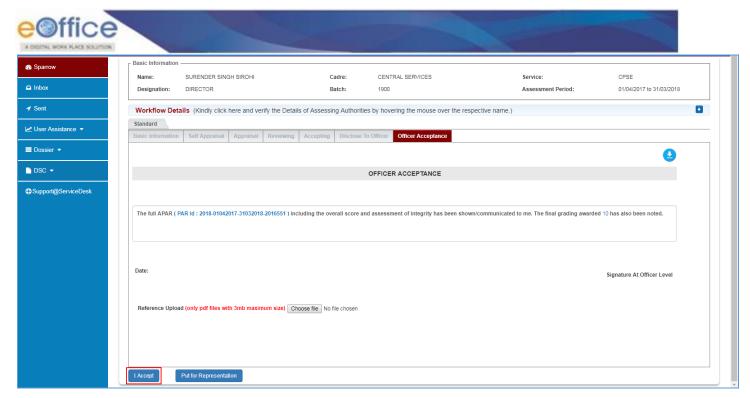


Fig.41

Note:

 $Put for Representation \ will appears for those of ficers \ whom \ Representation \ work flow \ is \ created.$

• A confirmation window appears click on **OK** () button as shown in **Fig.42**:

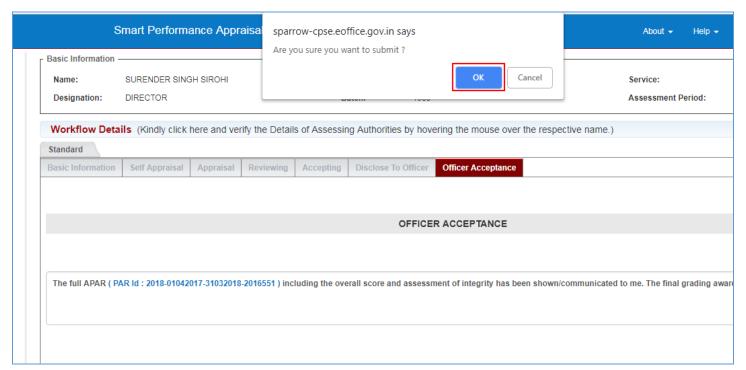


Fig.42



• A message prompts "Sent Successfully" as shown in Fig.43:

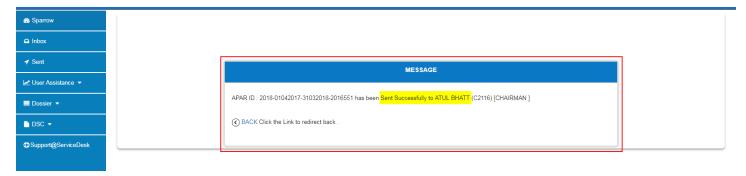


Fig.43

Stage 7: Custodian performs the following steps for Closure of PAR:

• Click **PAR ID** (2017-01042016-31032017-111451) under **Process** tab to open the PAR as shown in **Fig.44**:

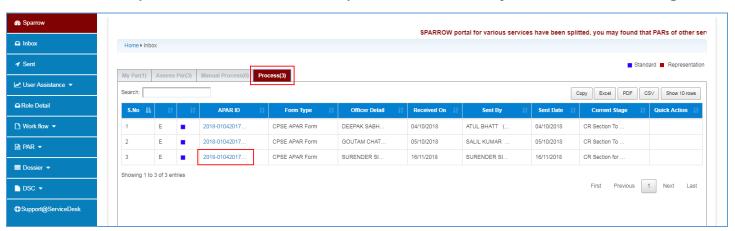


Fig.44

• Click **Close** (Close the PAR as shown in **Fig.45**:

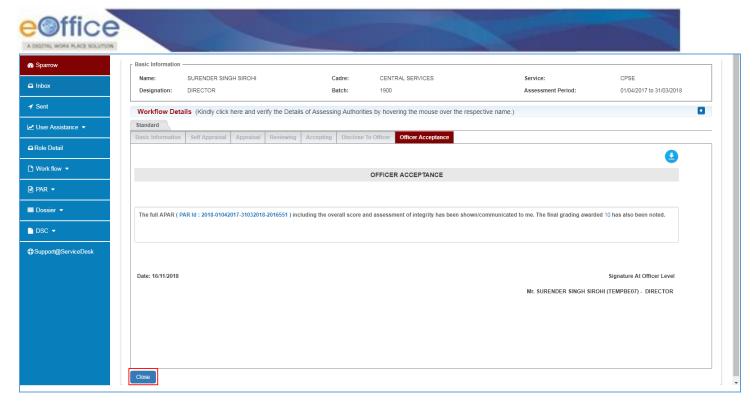


Fig.45

• A confirmation window appears click on **OK** () button as shown in **Fig.46**:

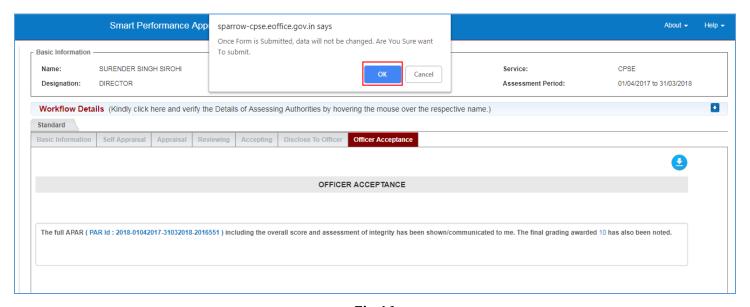


Fig.46

• A message prompts "Successfully Closed" as shown in Fig.47:



Fig.47



Movement of PAR- Representation Flow

Stage 1: Officer performs the following steps to Put for representation:

• Click **Put for Representation** (Put for Representation), to Put for Representation as shown in **Fig.48**:

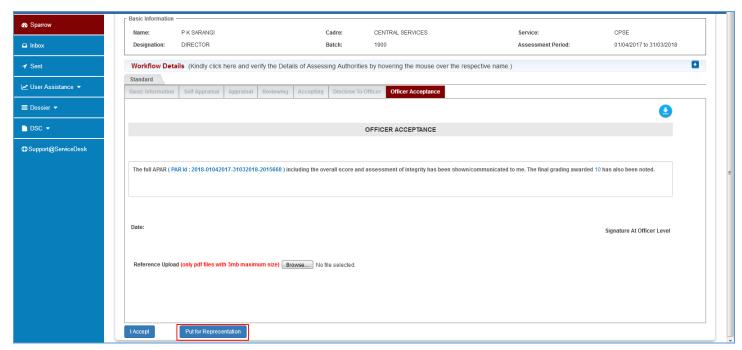


Fig.48

• A window appears, enter the reason, Browse the reference file (if any) and click **Yes**(as shown in **Fig.49**:

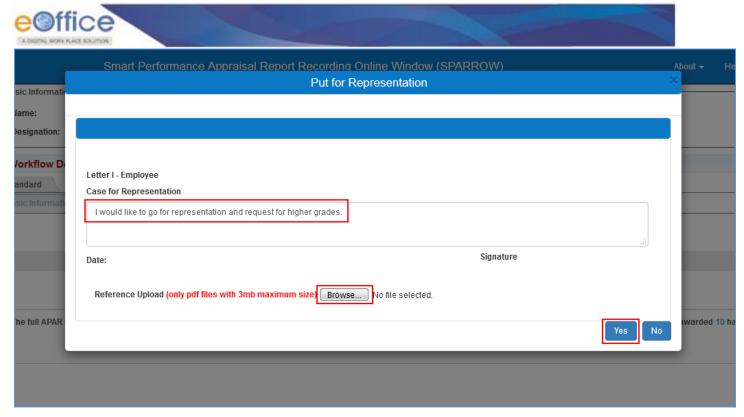


Fig.49

A message prompts successfully sent as shown in Fig.50:



Fig.50

Stage 2: Custodian (Rep-CR Section) performs the following steps to forward the request:

• Click **PAR ID** (2018-01042017-31032018-2015668) to open PAR as shown in **Fig.51**:

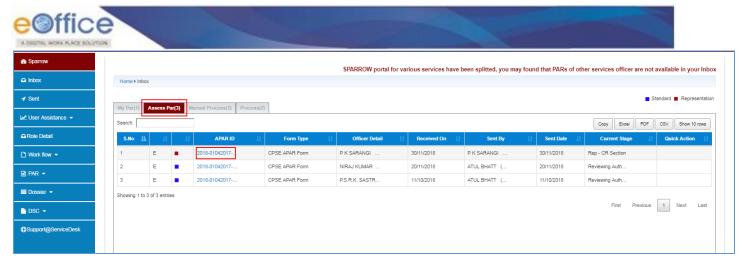


Fig.51

• Custodian (Rep-CR Section) fills the **Letter Information** form and click **Send To Competent Authority-Stage I** (Send To Competent Authority-Stage I) button, as shown in **Fig.52**:

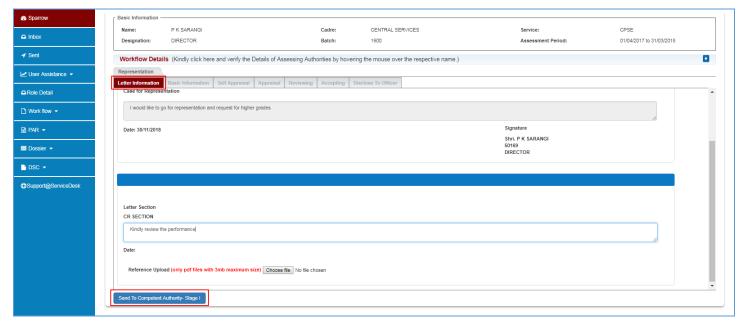


Fig.52

• A confirmation window appears click on **OK** () button as shown in **Fig.53**:

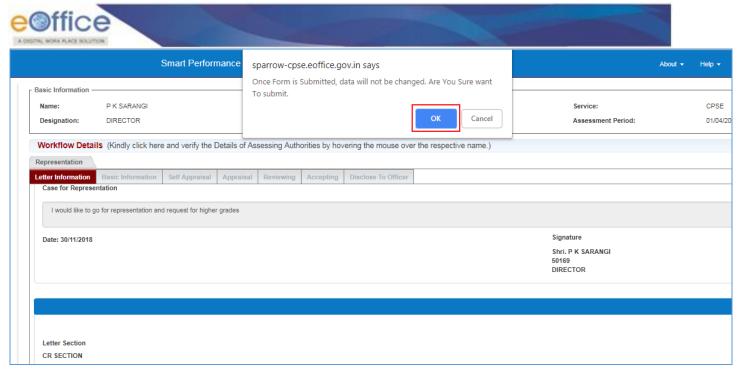


Fig.53

A message prompts "Sent Successfully" as shown in Fig.54:

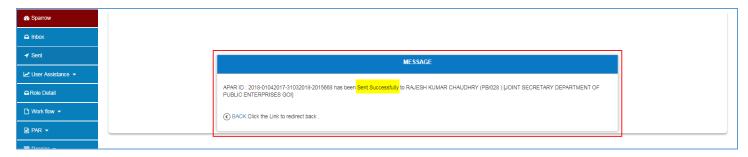


Fig.54

Stage 3: Competent Authority- Stage I Officer performs the following steps for consideration:

• Competent Authority- Stage I officer click **PAR ID** (2018-01042017-31032018-2015668) to open the PAR as shown in **Fig.55**:

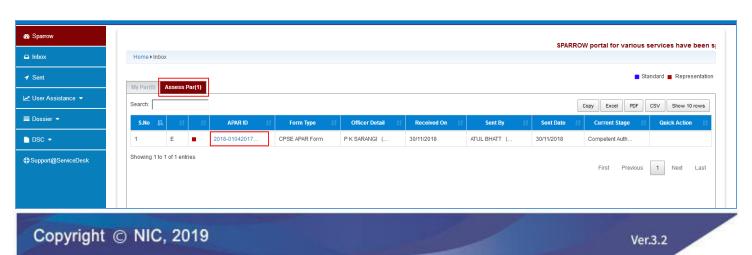




Fig.55

• A page appears , Competent Authority enters remarks , click **Send to Reporting Authority**(Send To Accepting Authority) button to forward the request to next authority, as shown in **Fig.56**:

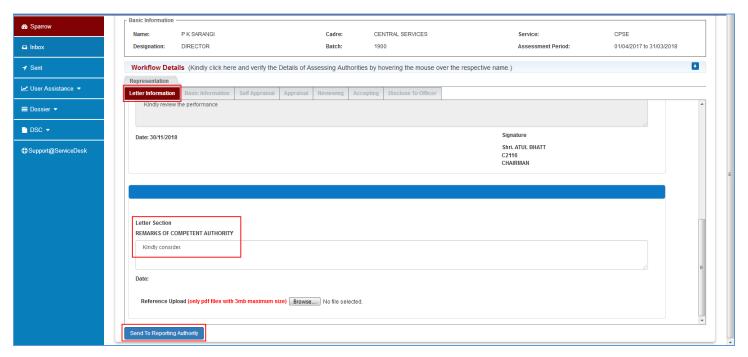


Fig.56

A confirmation window appears click on OK () button as shown in Fig.57:

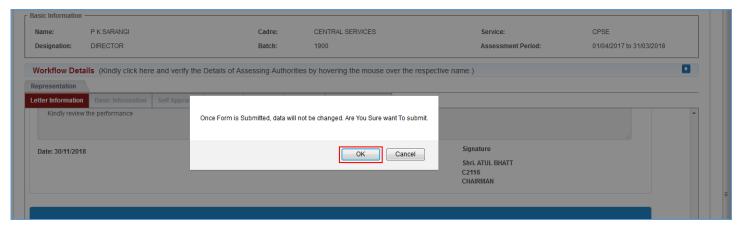


Fig.57

• A message prompts "Sent Successfully" as shown in Fig.58:

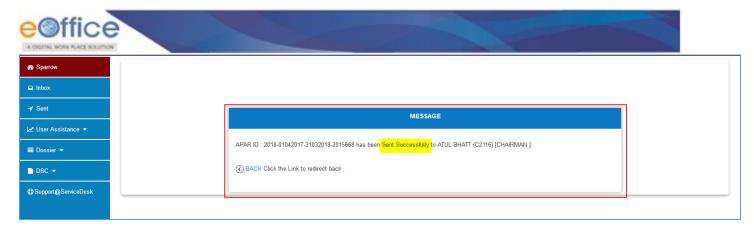


Fig.58

Stage 4: Rep-Reporting Authority performs the following steps to forward PAR to Rep-Reviewing Authority:

• Rep-Reporting Authority clicks the PAR ID (2018-01042017-31032018-2015668) to open the PAR as shown in Fig.59:

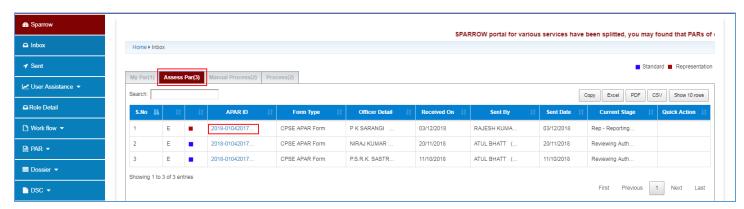


Fig.59

• A page appears , enter the remarks and click **Send To Reviewing Authority**Send To Reviewing Authority

button, as shown in **Fig.60**:

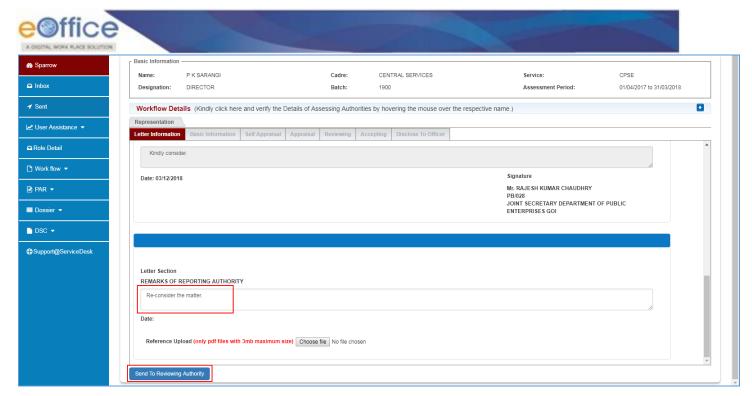


Fig.60

A confirmation window appears click on **OK** () button as shown in **Fig.61**:

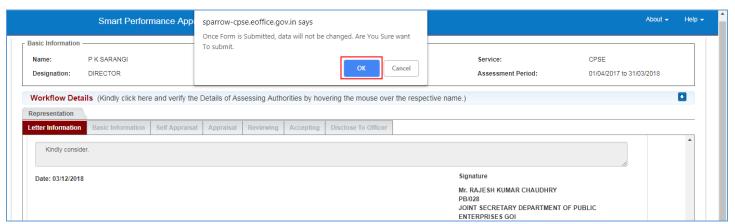


Fig.61

• A message prompts "Sent Successfully" as shown in Fig.62:

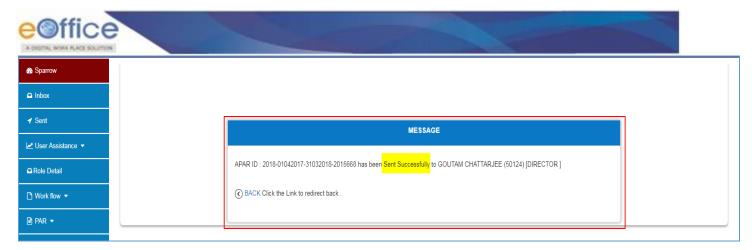


Fig.62

Stage 5: Rep-Reviewing Authority performs the following steps to forward PAR to Rep-Accepting Authority:

• Rep- Reviewing Authority clicks the PAR ID (2018-01042017-31032018-2015668) to open the PAR as shown in Fig.63:

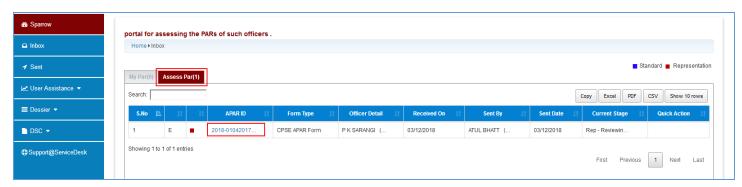


Fig.63

A page appears, enter the remarks and click Send To Accepting Authority (
 Send To Accepting Authority (
 button, as shown in Fig.64:

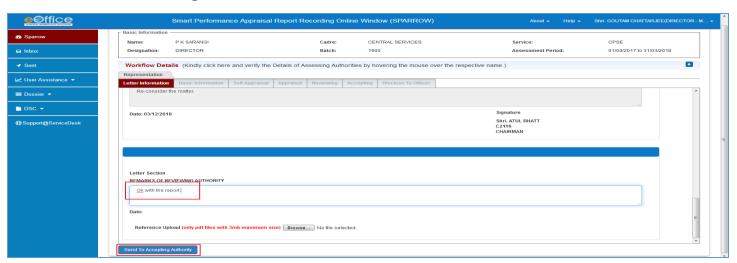


Fig.64



• A confirmation window appears click on **OK** () button as shown in **Fig.65**:

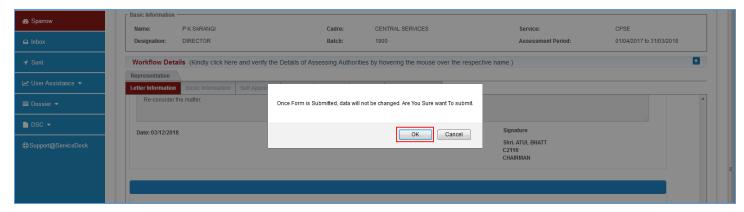


Fig.65

• A message prompts "Sent Successfully" as shown in Fig.66:

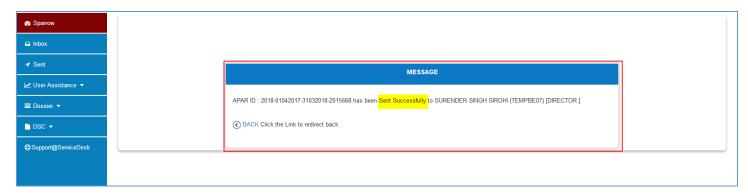


Fig.66

Stage 6: Rep-Accepting Authority performs the following steps to forward PAR to Competent Authority-Stage II:

• **Rep- Accepting Authority** clicks the **PAR ID** (2018-01042017-31032018-2015668) to open the PAR as shown in **Fig.67**:

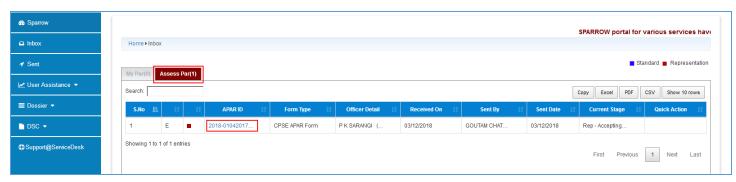


Fig.67



• A page appears , enter the remarks and click **Send To Competent Authority- Stage II**Send To Competent Authority- Stage II
button, as shown in **Fig.68**:

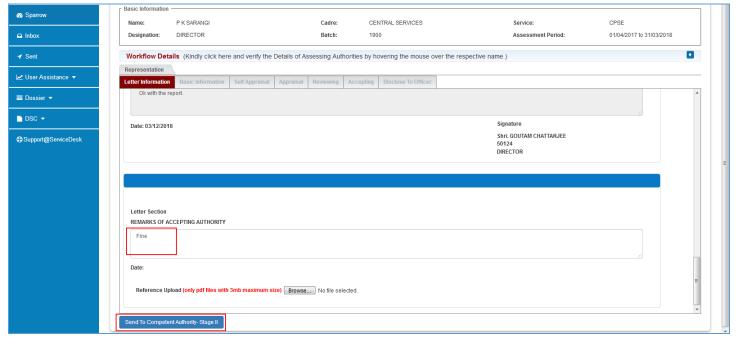


Fig.68

A confirmation window appears click on **OK** () button as shown in **Fig.69**:

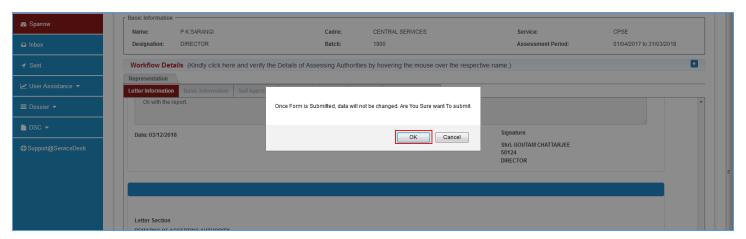


Fig.69

• A message prompts "Sent Successfully" as shown in Fig.70:

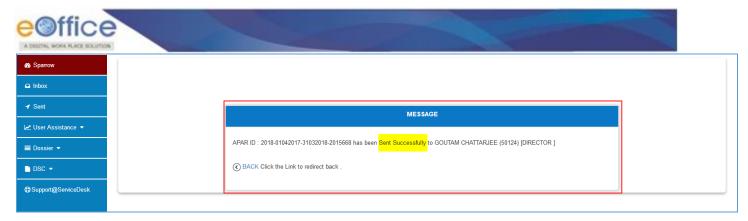


Fig.70

Stage 7: Competent Authority- Stage II performs the following steps to forward PAR to CR Custodian (Rep-CR Section):

• Competent Authority- Stage II clicks the PAR ID (2018-01042017-31032018-2015668) to open the PAR as shown in Fig.71:

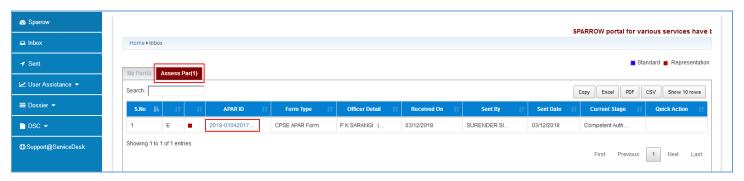


Fig.71

A page appears, enter the remarks and click Send To CR Section (Send To CR Section) button, as shown in Fig.72:

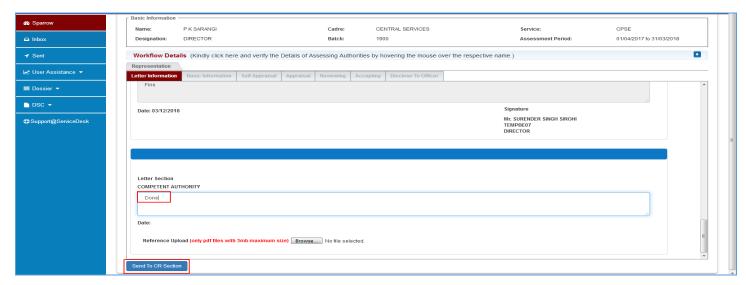


Fig.72



A confirmation window appears click on **OK** () button as shown in **Fig.73**:

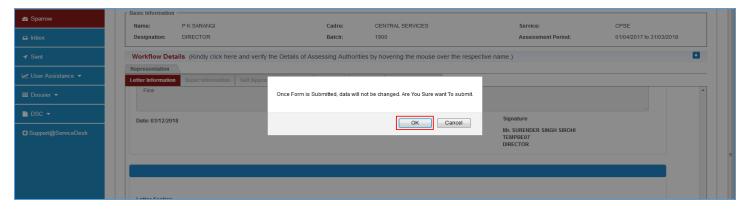


Fig.73

• A message prompts "Sent Successfully" as shown in Fig.74:



Fig.74

Stage 8: Custodian (Rep-CR Section) performs the following steps to disclose PAR:

• Custodian (Rep-CR Section) clicks the PAR ID (2018-01042017-31032018-2015668) to open the PAR as shown in Fig.75:

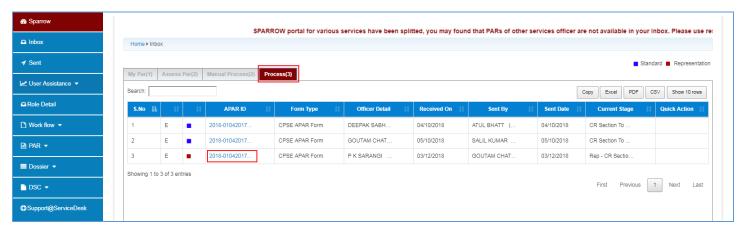


Fig.75



• A page appears , click **Disclose To Employee** (Disclose To Employee) button, as shown in **Fig.76**:

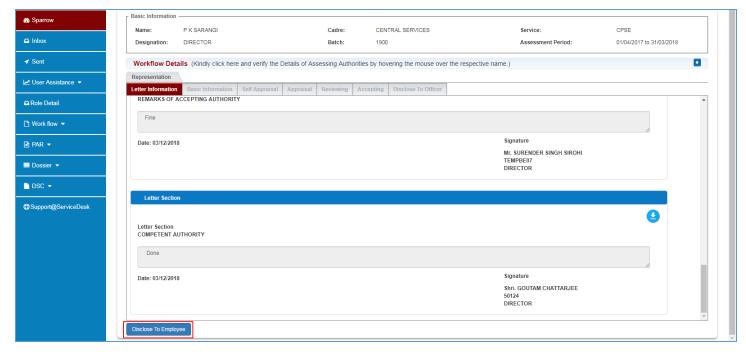


Fig.76

• A confirmation window appears click on **OK** () button as shown in **Fig.77**:

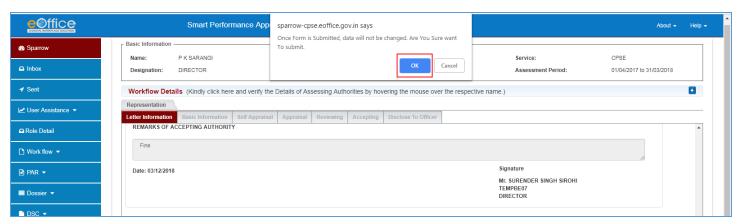


Fig.77

• A message prompts "Sent Successfully" as shown in Fig.78:



Fig.78

Stage 9: Officer performs the following steps to Accept PAR:

• Click **PAR ID**(2018-01042017-31032018-2015668) to open the disclosed PAR as shown in **Fig.79**:

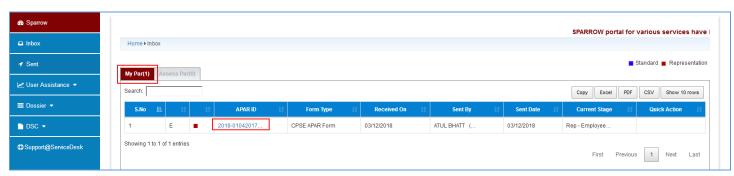


Fig.79

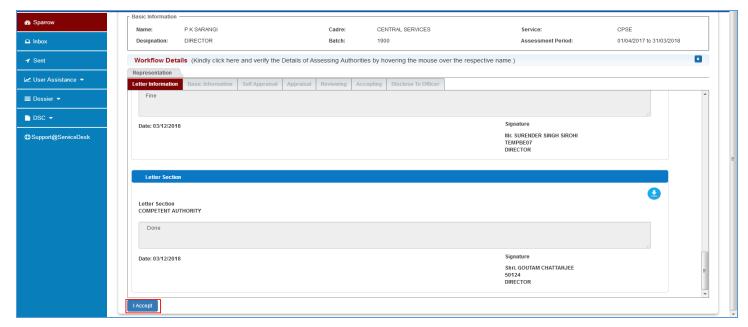


Fig.80



• A confirmation window appears click on **OK** () button as shown in **Fig.81**:

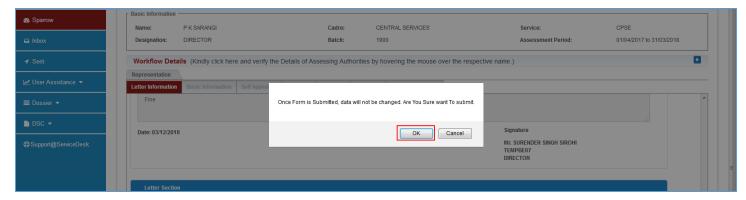


Fig.81

• A message prompts "Sent Successfully" as shown in Fig.82:

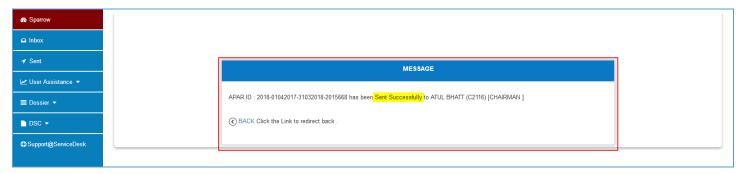


Fig.82

Stage 10: Custodian (Rep-CR Section) performs the following steps for closure PAR:

• Custodian (Rep-CR Section) clicks the PAR ID (2018-01042017-31032018-2015668) to open the PAR as shown in Fig.83:



Fig.83

A page appears, enter the remarks and click Close (Close) button, as shown in Fig.84:

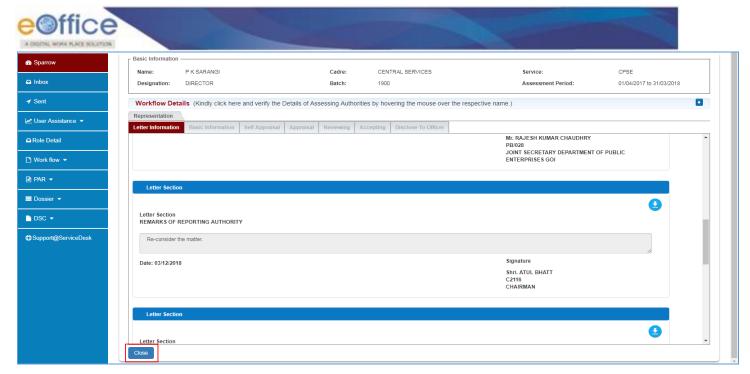


Fig.84

• A confirmation window appears click on **OK** () button as shown in **Fig.85**:

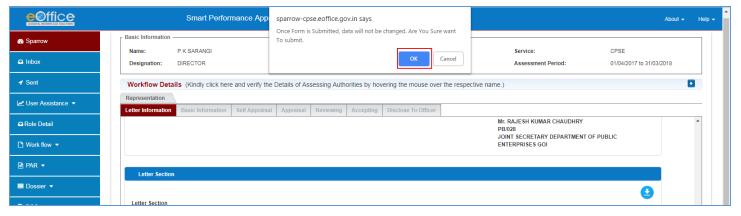


Fig.85

• A message prompts "Successfully Closed" as shown in Fig.86:



Fig.86



Home

It contains the statistical data (pie-graph, bar-chart, line graph) of the respective organization in which the logged in officer has assigned with the Custodian (Central/ State), as shown in **Fig.87**:

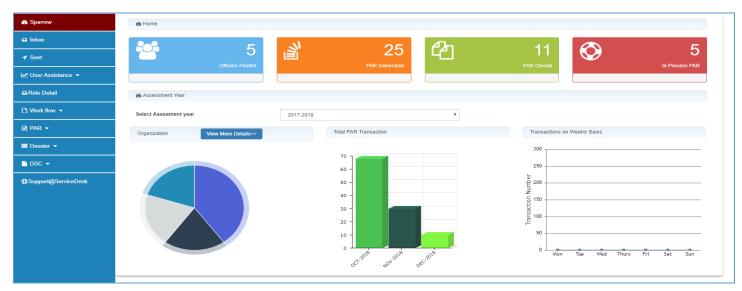


Fig.87

Dashboard

It contains the complete data regarding the APAR(s) and officer(s) posted in respective organization. Also Custodian can send customize alert to the officer, with whom APAR(s) is pending.

Steps to view APAR status and to send Customize pendency alerts:

• Click View More Details (View More Details>>) button as shown in Fig.88:

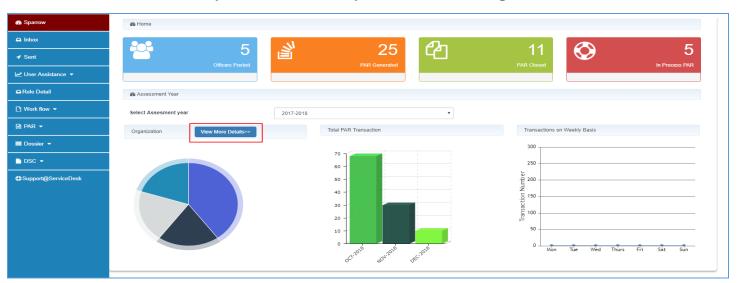




Fig.88

• The **Dashboard** screen along with APAR(s) status appears, as shown in **Fig.89**:

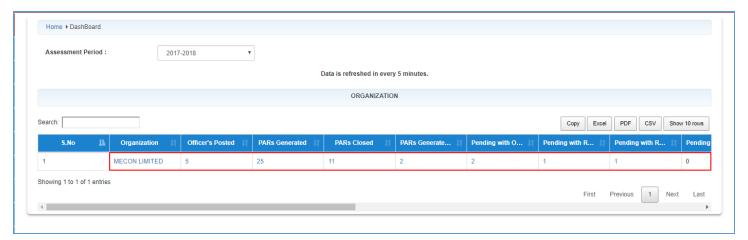


Fig.89

• Click the **Numeric value** under pending with column, as shown in **Fig.90**:



Fig.90

- The screen appears, check the officers to whom alert needs to be send and click Send Alert (button.
- The **Dashboard Send Alert Window** appears, select the mode through which alert is to be send and click **Send Alert** button, as shown in **Fig.91**:

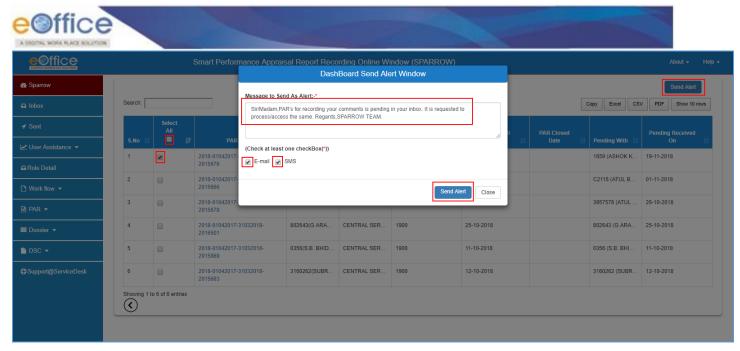


Fig.91

Note:

Custodian can also customize the message as per requirement (Fig. 90).

• A message prompts "Alert Sent Successfully" as shown in Fig.92:

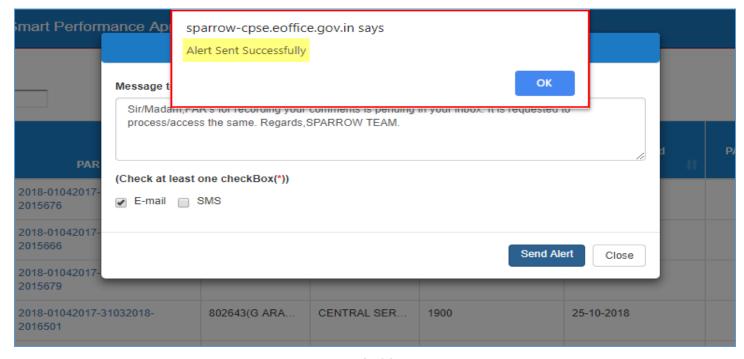


Fig.92



Common Functionalities of PAR

Custodian (Central or State), PAR Manager & Officers

Inbox/Sent

Inbox/ Sent Items are classified into My PAR, Assess PAR, Manual Process and Process (Inbox)



My PAR (Inbox/Sent)

• My PAR (My Par(1)) depicts Self PAR's sent as shown in Fig.93:



Fig.93

Assess PAR (Inbox/Sent)

• Assess PAR (Assess Par(2)), click APAR ID as shown in Fig.94:

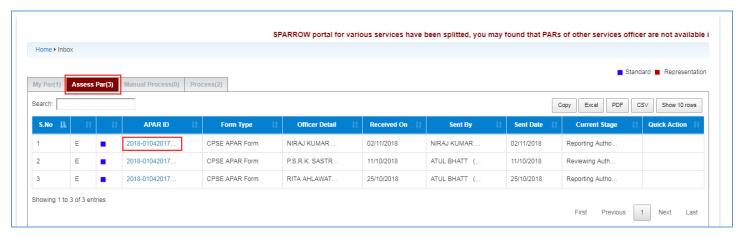




Fig.94

• Fill the form and send to next authority as shown in **Fig.95**:

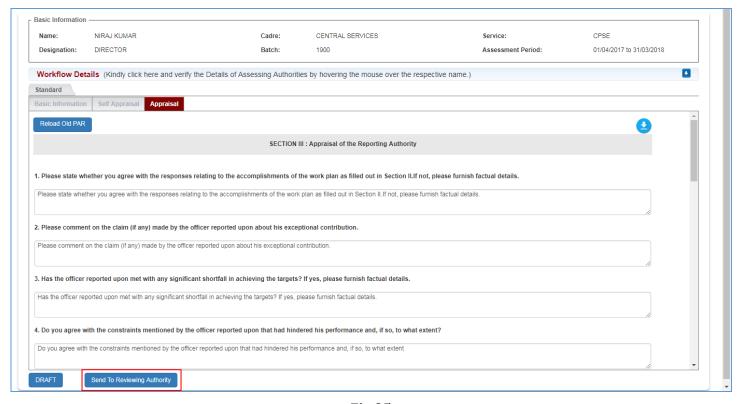


Fig.95

Manual Process (Inbox/Sent)

Click APAR ID to open the PAR as shown in Fig.96:

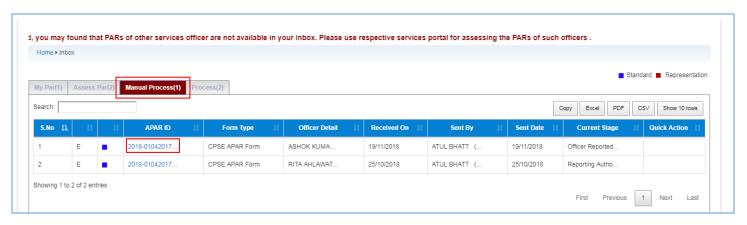


Fig.96

• A page appears; fill the form and click the respective button to forward the APAR to the next authority **ON BEHALF** of officer as shown in **Fig.97**:

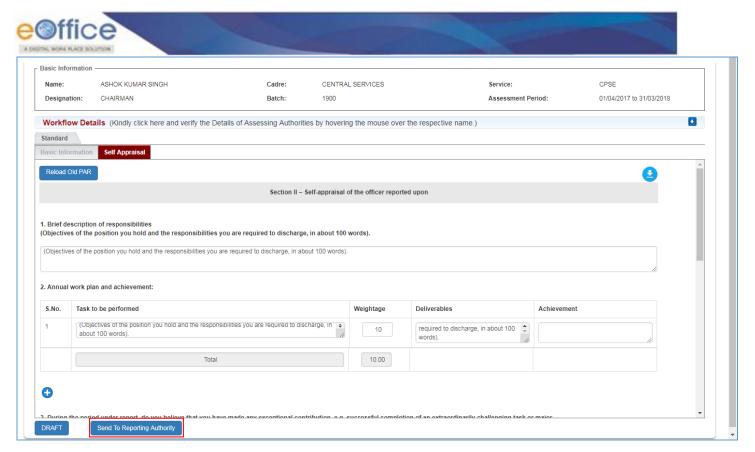


Fig.97

Note:

Manual Process is performed by Custodian only.

Process (Inbox/Sent)

Process (Process(2)) depicts the PAR's to be disclosed by custodian as shown in Fig.98:

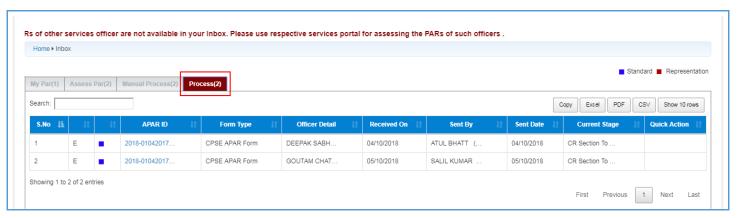


Fig.98



Force Forward (Sent)

• Force Forward (Force Forward) depicts those PAR's which are forwarded by custodian as shown in Fig.99:

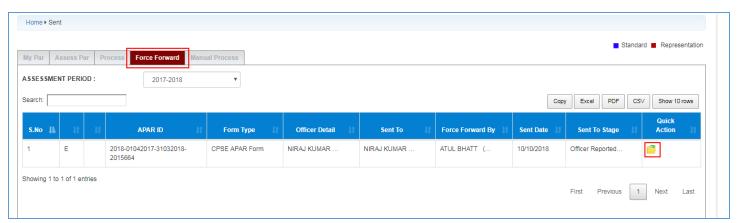


Fig.99

• Click the icon to view the sent **APAR**.



User Assistance

Track Your PAR

• Go to **User Assistance** (User Assistance), click **Track Your PAR** (Track Your PAR), select Assessment Year, a list appears as shown in **Fig.100**:

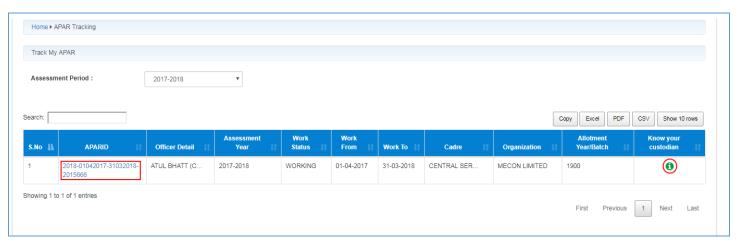


Fig.100

• Click PAR ID, PAR Tracking Detail window appears as shown in Fig.101:

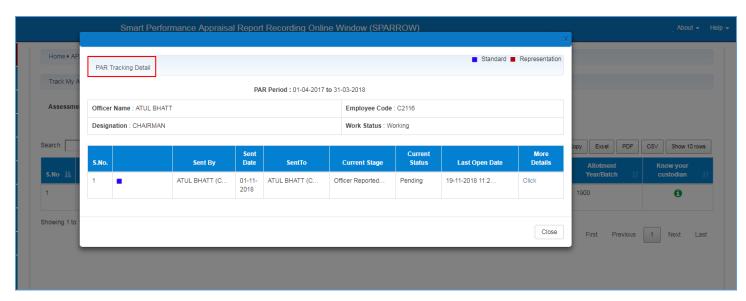


Fig.101

• Click information icon ((Fig.54), the Role Details window appears, as shown in Fig.102:

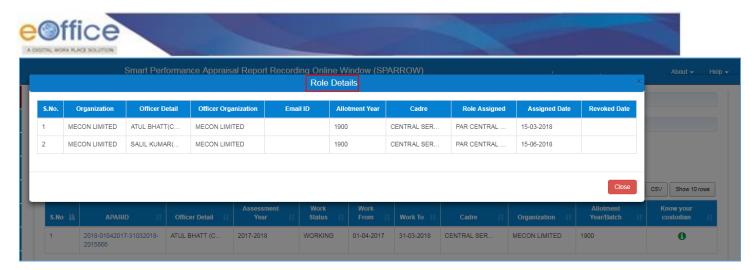


Fig.102



Role Detail

• Click the **Role Detail** module, select the **Organization**/ **Role** and click **Submit** (Submit the roles assigned to the officer within the selected organization as shown in **Fig.103**:

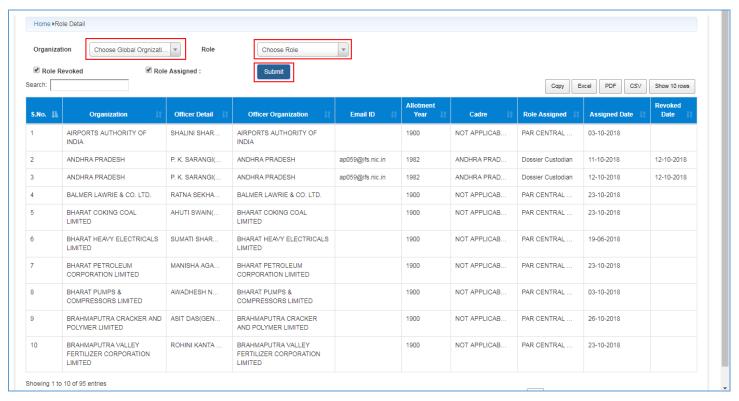


Fig.103



Workflow

Create/ Update

• Refer to steps mentioned under Movement of PAR- Custodian (First step) → <u>Create Workflow/ Update</u> and <u>Update/ Delete Workflow</u>.



PAR

Generation

• Refer to Steps mentioned under Movement of PAR –Custodian (First Steps) Generation of PAR section.

Update Section I

• Go to PAR (PAR), click **Update Section I** (Update Section 1), select Assessment Year and click the Search (Search) button, a list appears as shown in **Fig.104**:

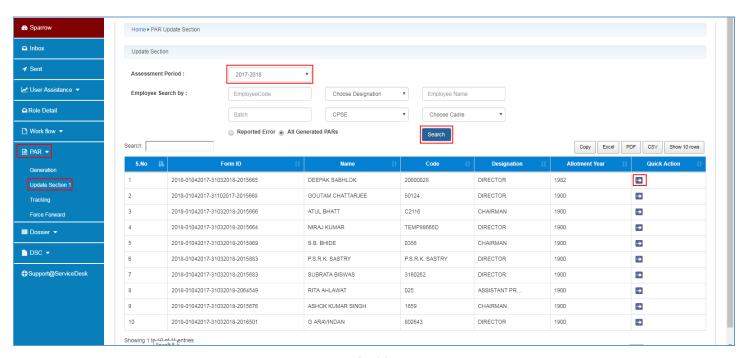


Fig.104

• Click **Quick Action** () icon (Fig.58), the **Update Section I** screen appears, update the **Section I** form and click the **Update Section** () button as shown in **Fig.105**:

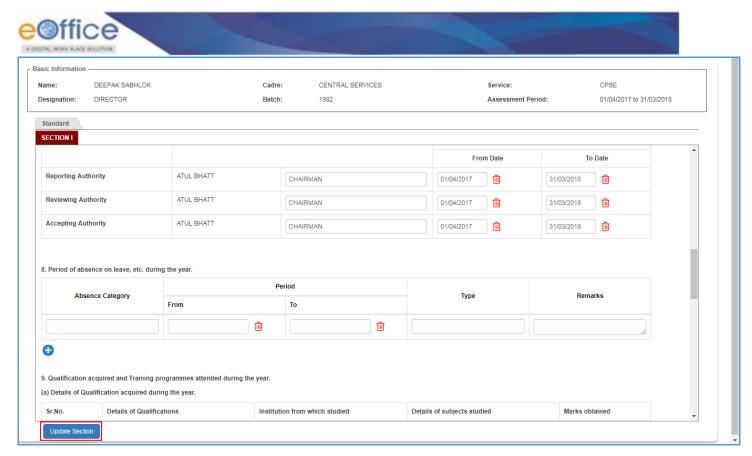


Fig.105

• A message prompts "**Updated Successfully**" as shown in **Fig.106**:

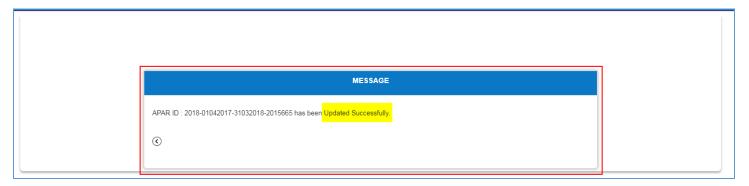


Fig.106

Tracking

• Go to PAR (PAR), click Tracking (Search) button, a list appears as shown in Fig.107:

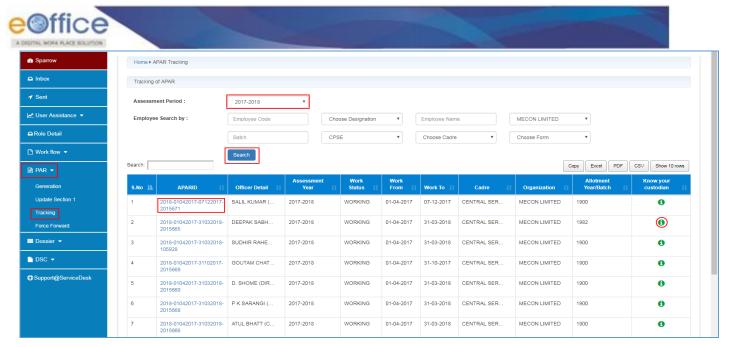


Fig.107

Click PAR ID, PAR Tracking Detail window appears as shown in Fig. 108:

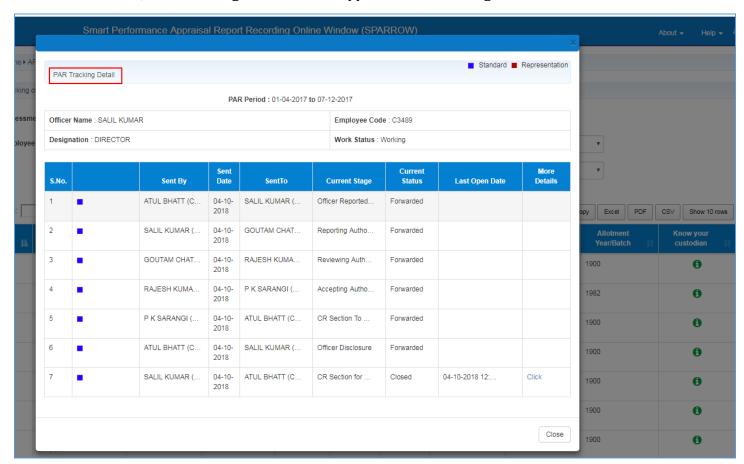


Fig.108

• Click information icon (Fig.61), the Role Details window appears, as shown in Fig.109:



Fig.109

Force Forward

• Go to PAR (Force Forward (Force Forward), select Assessment Year and click the Search (Search) button, a list appears as shown in Fig.110:

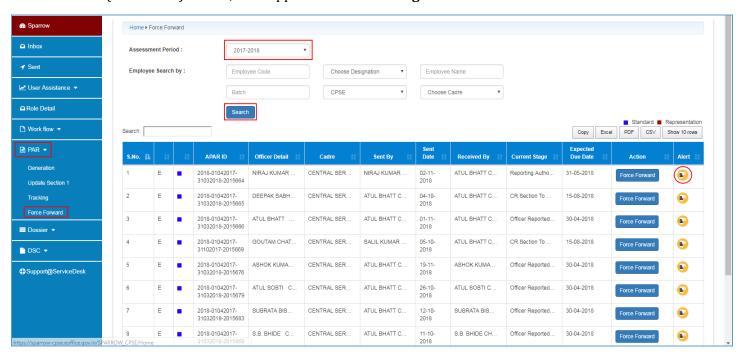


Fig.110



Alert Icon (): To send customize alert to the officer, with whom officer's PAR is pending.

• Click Force Forward (Submit) button, a Force Forward window appears; enter the Reason for Force Forwarding and click the Submit (Submit) button as shown in Fig.111:

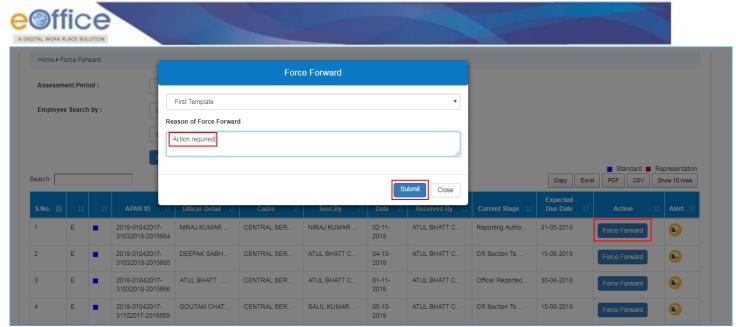


Fig.111

A confirmation window appears click on **OK** () button as shown in **Fig.112**:

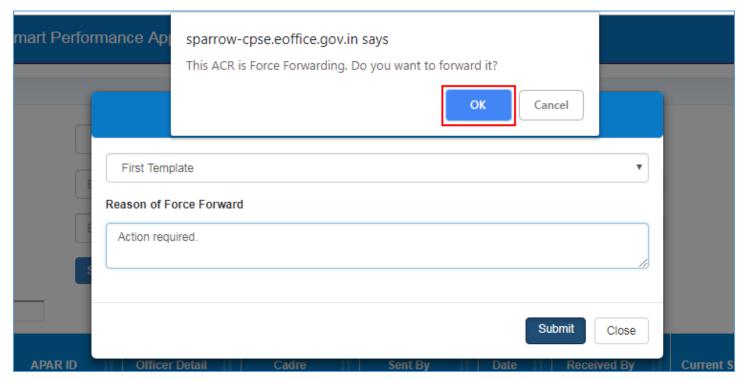


Fig.112

• A message prompts "Sent successfully" as shown in Fig.113:

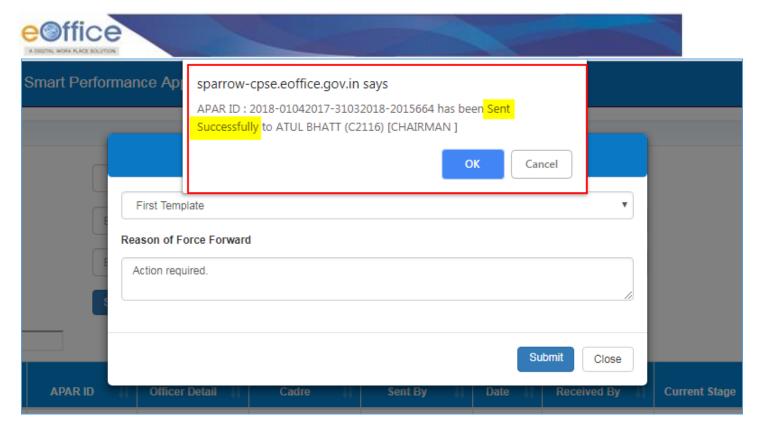


Fig.113



Dossier

Officers Completed PAR

- Go to Dossier (Dossier ▼), click Officers Completed PAR (Officers Completed PAR)
- Select the Assessment Period, list of officers appears, click the user Name as shown in Fig.114:

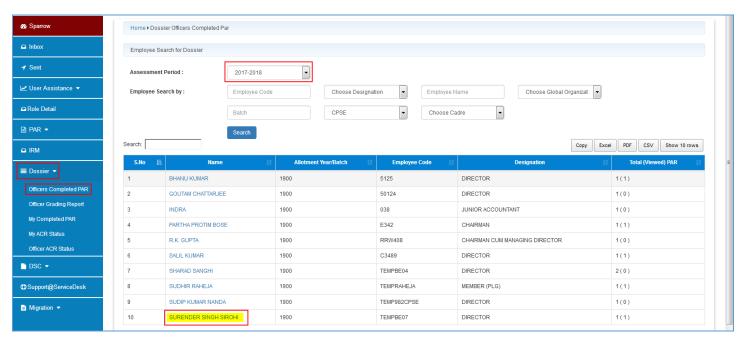


Fig.114

• A page appears, click the download icon to view and **Download** (the PAR as shown in **Fig.115**:

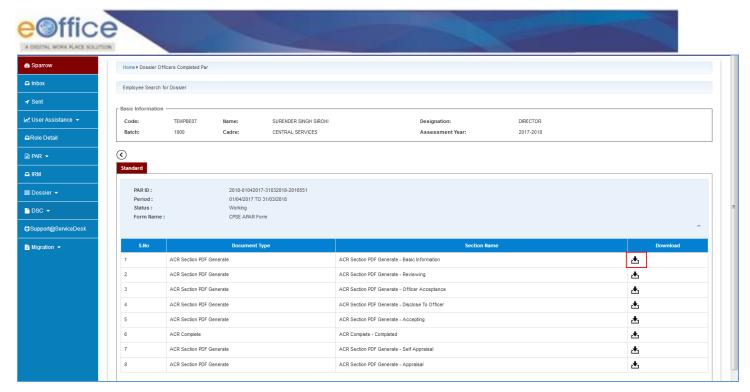


Fig.115

Note:

Completed PAR's can be downloaded and viewed.

Reference uploaded during PAR submission can also be viewed here.

My Completed PAR

• Officer can view his/her Completed PAR details.

My ACR Status

- Can view his/her ACR/ PAR Status.
 - 1. Awaited: PAR for that Particular period has not been received or does not exist.
 - 2. **Received**: PAR has been received.
 - 3. NRC: Non Reporting Certificate.



DSC

To enroll the DSC with SPARROW application and to view the status of registered DSC.

Note:

For complete process refer the DSC Handbook manual.

Support@ServiceDesk

For any query, click the **Support@ServicesDesk** module, the user is redirected to NIC Service Desk for complaint registration.



Migration

This process is available with PAR custodian. The process is to move the **Old PAR(s)** into the application.

PAR Migration

• Click the **PAR Migration** (PAR Migration) sub-module under **Migration** (Migration) module, seach the user and select as shown in **Fig.116**:

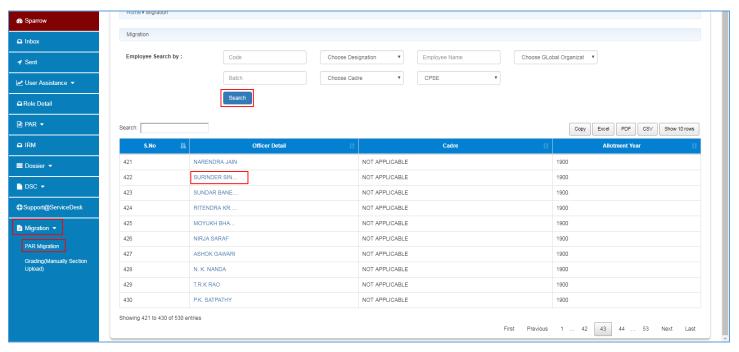


Fig.116

• Click on **New** (New) button as shown in **Fig.117**:

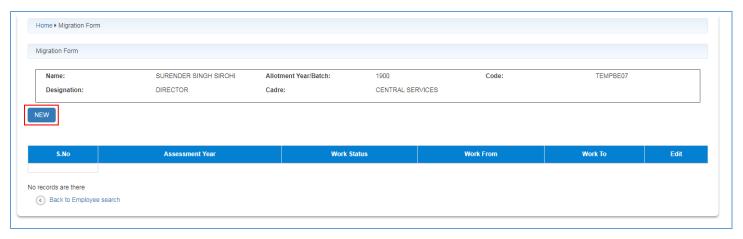


Fig.117



• **Upload** the pdf by clicking **Choose File** (Choose file) button and **Upload** (Upload) button, as shown in **Fig.118**:

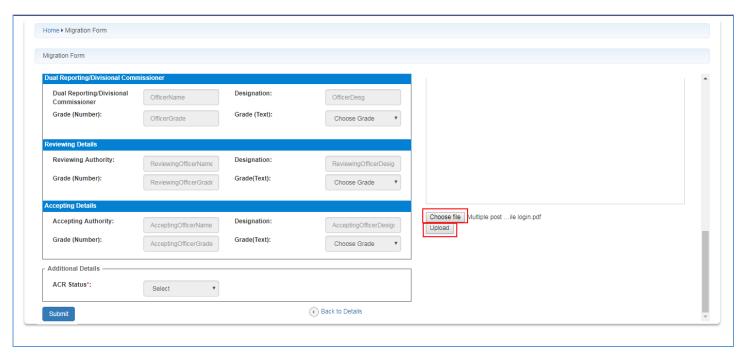


Fig.118

Migration form fields gets enabled, fill the form, and then click the Submit (Submit) button, as shown in Fig.119:

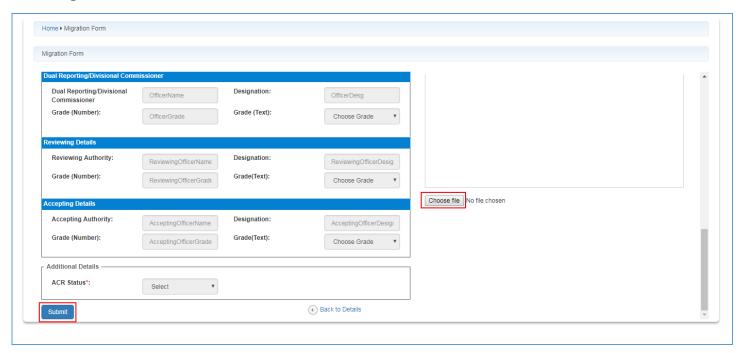




Fig.119

• A confirmation window appears click on **OK** () button as shown in **Fig.120**:

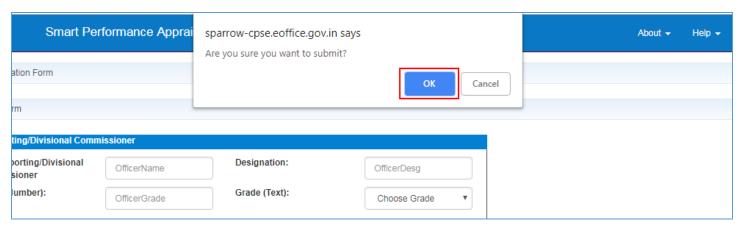


Fig.120

• As a result message prompts "Migration details and Document Saved Successfully", as shown in Fig.121.

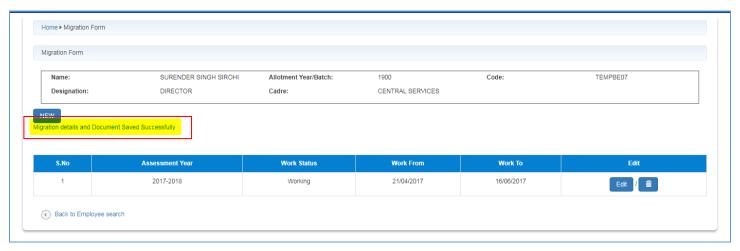


Fig.121

Grading (Manually Section Upload)

• Click the **Grading (Manually Section Upload)** (Grading (Manually Section Upload)) sub-module under **Migration** (module, select the Assessment Period, and search the user and select as shown in **Fig.122**:

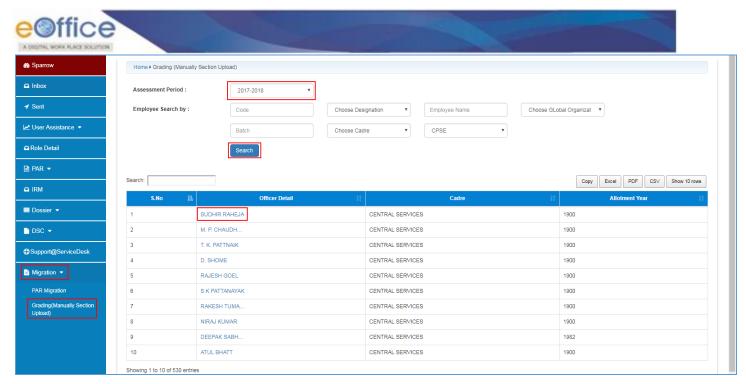


Fig.122

• The screen appears is shown in **Fig.123**, click the **Edit** (button as shown in **Fig.123**:

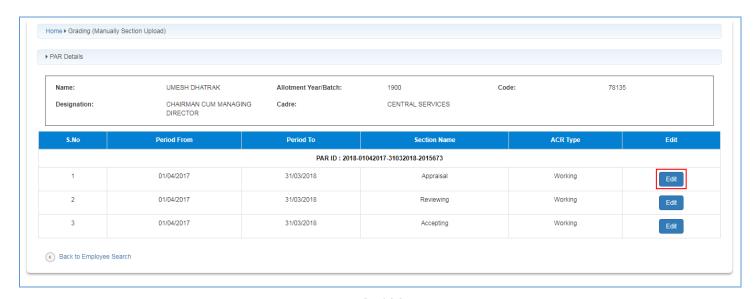


Fig.123

• Enter the Grade and click on **Update Grade** (Update Grade) button as shown in **Fig.124**:

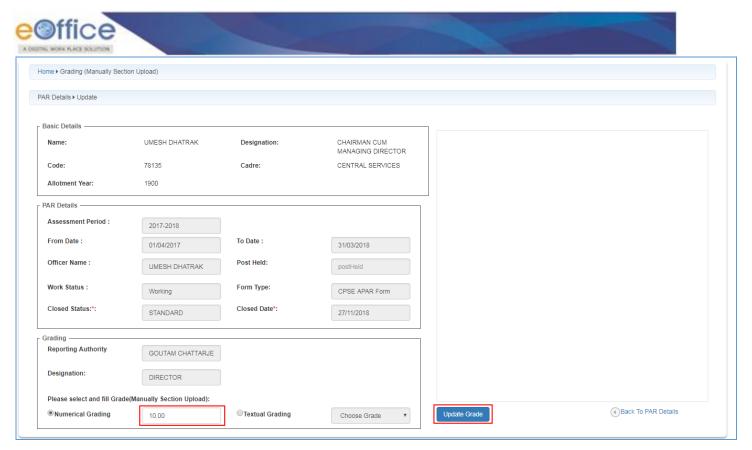


Fig.124

• A confirmation window appears click on **OK** () button as shown in **Fig.125**:

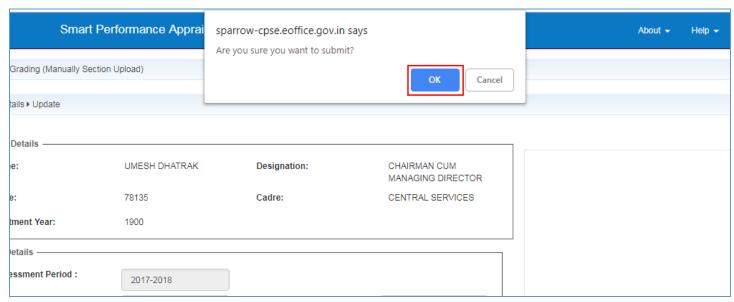


Fig.125

• As a result message prompts "Updation of Grade successfull !!!", as shown in Fig.126:

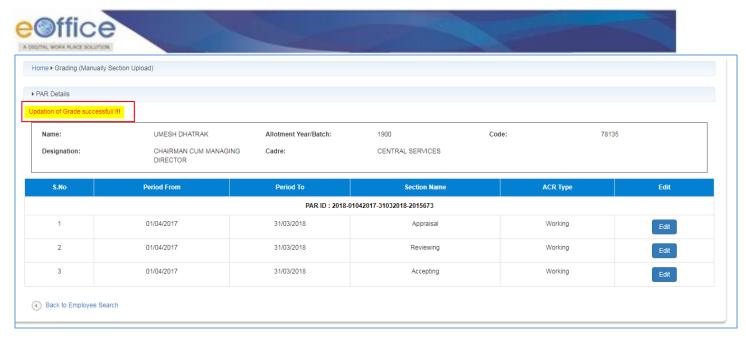


Fig.126



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