File No.A-52/7/2019-ESTT-VI

No. A-52/7/2019-ESTT-VI भारत सरकार/Government of India जल शक्ति मंत्रालय/Ministry of Jal Shakti जल संसाधन, नदी और गंगा संरक्षण विभाग/DoWR, RD & GR

केंद्रीय जल आयोग/Central Water Commission स्थापना छ: अनुभाग/Establishment VI Section

Third Floor (S), Sewa Bhawan, R.K. Puram, New Delhi- 66 Dated 24th Mar, 2025

OFFICE MEMORANDUM

Subject: Workflow generation and submission of Annual Performance Assessment Report (APAR) for the year 2024-25 in respect of Junior Engineers (C&M), Group-B (Non-Gazetted) - regarding

The undersigned is directed to refer to the subject mentioned above and to inform that the online submission of Annual Performance Appraisal Reports (APARs) has been in effect for CWES Gr. B officers since the FY 2018-19.

- 2. It may be noted that Employee Master Data (EMD) for all JEs has already been created. However, for newly joined employees and any cases that may have been inadvertently overlooked, new EMD should be created. This task will be carried out at the level of the concerned Superintending Engineer (Coordination) only. Detailed instructions for the creation of EMD are provided at **Annexure-I.** All JEs are requested to ensure that their EMDs are updated and accessible on the SPARROW/PARICHAY portal (sparrow-cwc.eoffice.gov.in).
- 3. Workflow for APAR 2024-25 in respect of JEs posted in CWC (HQ) will be generated by Estt-VI Section and that for JEs posted in the field offices will be generated by the concerned SE (Coord.). All JEs posted in field offices are, therefore, requested to intimate their basic data for workflow generation in **Annexure-II** to the concerned SE (Coord.) through their Controlling Officers by **31.03.2025.** Similarly, JEs posted in CWC (HQ) are requested to forward the details as per Annexure-II to Estt.-VI Section by **31.03.2025.**
- 4. The officers who have been promoted from JE to AD-II/SDE are requested to inform their basic data for workflow generation (Annexure-II) for the period of JE to the concerned SE (Coord.)/Estt-VI in CWC (HQ) before the transfer of their SPARROW from Group-B Nongazetted to Group-B Gazetted. Similarly, the workflow of officers who have been transferred from one region/CWC (HQ) to another region will be generated by the concerned SE (Coord.)/CWC (HQ) for the period before their transfer.
- 5. On receipt of APARs in their SPARROW account, the Officers Reported Upon/Reporting Officers/Reviewing Officers will initiate and complete the action on their

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part within the timeline prescribed by DoPT i.e.**15-04-2025/30-06-2025/31-07-2025.** All the concerned officers i.e. Officer Reported Upon / Reporting Officers / Reviewing Officers are to ensure adherence to the timeline prescribed for this purpose by the DoPT.

6. It is reiterated that all the information should be sent to their concerned Superintending Engineer (C)/ Estt-VI in CWC (HQ as per the Annexure attached with this O.M. For any clarification, the officer concerned may contact the following helpline number:

Establishment-VI Section

011-29583510

7. All the controlling officers are requested to ensure that a copy of this O.M. is sent to all concerned JEs (C&M) posted under them urgently through email or any other electronic telephonic means of communication.

(Sumitra Toppo) Under Secretary अवर सचिव

Under Secretary बैन्दीय जल आयोग Central Water Commission नई दिल्ही/May Delhi

To

All Superintending Engineers (Co-ordination), Central Water Commission (through email):

Copy for information and necessary action:

- 1. Chief Engineer (HRM), Central Water Commission, Delhi
- 2. All Chief Engineers of Central Water Commission, Delhi
- 3. Secretary, Central Water Commission, Delhi
- 4. All Directors/SE of Central Water Commission
- 5. All JEs of Central Water Commission through CWC's portal

ANNEXURE-I

Pro-Forma for creating EMD

S. No.	Employee Code	Appellation	Name	Father Name	Date of Birth	Date of Joining	Qualification	NIC email

ANNEXURE-II

S. No	Assessment Period (from	Officer Reported Upon (ORU)					
	01-04-2024 to 31-03-2025)	Name	Designation	Employee Code	Biometric Code	Mobile Number	NIC email
1 -	2	3	4	5	6	7	8
1	2	3	4	5	6	7	

Reporting Officer				Reviewing Officer			
Name	Designation	Biometric Code	Employee Code	Name	Designation	Biometric Code	Employee Code
9	10	11	12	13	14	15	16

Date of continuous appointment to the present grade	Date on which property return is submitted (for the year 2024)	Educational Qualification
17	18	19





PARROV

Smart Performance Appraisal Report Recording Online Window User Manual

NIC-EOF-EPAR-UM-001

CENTRAL PUBLIC SECTOR ENTERPRISES (https://sparrow-cpse.eoffice.gov.in)



Prepared by

Public Enterprises Informatics Division

National Informatics Centre





Amendment History

Date	Version	Description	Author
Aug 2016		User Manual	eOfice Project Division
10 Jan 2019	1.0	User Manual	eOfice Project Division





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Abbreviation	
SPARROW	Smart Performance Appraisal Report Recording Online Window
PAR	Performance Appraisal Report
MaA	Memorial against Assessment
CR	Central Repository
EMD	Employee Manager Details
SPOC	Single Point of Contact
CCA	Cadre Controlling Authority
DSC	Digital Signing Certificate





Objective

The electronic Annual Performance Appraisal Report (SPARROW) is an online system based on the comprehensive performance appraisal dossier that is maintained for each member of the Service by the State Government/Central Government. The aim of this system is to facilitate the electronic filling of PAR by officers in a way that is not only user friendly but also allows to fill from anywhere anytime as per their convenience. Similar convenience will be available to the officers at different Stages in the workflow hierarchy of filling and submission process. The system is also expected to reduce delays in submission of completely filled PARs.





Introduction

PAR filling process starts at the beginning of the financial year. The Custodian of the respective Ministry/department sends the blank PAR forms to the Individual officer. The officer fills the PAR for further submission to his/her Reporting Officer. The PAR moves from Reporting officer to Reviewing officer and to Accepting Authority mandatorily marking CR Section a slip.

With the electronic system in place, the recording and movement of PAR forms becomes seamless, quick and convenient due to inbuilt alert mechanisms through different modes at appropriate Stages. The system provides status check so that the officers' know where their PARs pending as well as what are pending with them.





Key Features- SPARROW

PAR ID: Unique ID for PAR.

Search Criteria: To search on various parameters like name, date etc.

Draft: To save the PAR as Draft and work later.

Flows of PAR

• **Standard:** Grading on the Standard flow of PAR.

• **Representation:** Officer can put for Representation in case of disagreement.

• **Referral:** Officer can Put for Referral Board for in case of disagreement with representation decision.

• **Memorial against Assessment (MaA)**: Officer can Put for MaA in case of disagreement with Referral

Communication: Timely mobile and emails alerts at appropriate Stage.

Security: Submission possible only through digital signing.

Pendency: Tracking at every Stage.

Safety: No case of Missing/Lost/Damaged PARs.





Roles-SPARROW

Primary

PAR Custodian

Ownership Based

- PAR Central Custodian-"PSU Custodian Nodal Officer"
- PAR Manager-"Assistant to Nodal Officer"
- EMD Administrator

Administration Based

• System Dossier Custodian-"Nodal Officer Administrative Ministry"

Workflow Based

- Reporting Authority
- Reviewing Authority
- Accepting Authority

Competent Authority





Roles & Responsibilities- SPARROW

Roles	and	Res	ponsi	bilities
-------	-----	-----	-------	----------

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PAR Custodian

Responsibilities

Manages and Maintains PAR Database.

Central Repository records updating.

Ownership Based

PAR Central Custodian

Responsibilities

Responsible for PAR generation

PAR Manager

Responsibilities

Responsible for creating workflow for PAR.

EMD Administrator

Responsibilities

SPOC for maintaining and managing the Officer Transfers and Superannuation.

SPOC for maintaining and managing the Personnel Information of Officer.





Administration Based

System Administrator

Responsibilities

Maintains the records of database.

Updates employee Databases.

Workflow Based

Reporting Authority

Responsibilities

Views the completed PAR of an officer.

Grades the PAR and forwards to Reviewing Authority.

Reviewing Authority

Responsibilities

Views the forwarded PAR from Reporting Authority.

Grades the PAR and forwards to Accepting Authority.

Accepting Authority

Responsibilities

Views the Forwarded PAR from Reviewing Authority.

Finalizes the grading for PAR and forwards to Custodian.

Competent Authority

Responsibilities

Responsible for Reassessing the PAR during Referral and Memorial against Assessment.





Workflow Oriented Movement of PAR

Workflow Based Movement of PAR

First Steps by Custodian to be performed before initiating the PAR to Officers

Workflow is created for Officer.

PARs are only generated and sent to Officer, whose workflows are created.

Custodian receives an email on every movement of PAR.

Custodian closes the Accepted PAR.

Standard	Representation	Referral	MaA
Custodian: Generates and forwards the PAR to Officer Reported upon. Officer: Officer fills the PAR and sends to Reporting Authority. Reporting Authority: Views the completed PAR and Grades the PAR and forwards to Reviewing Authority Reviewing Authority: Views the PAR, Grades the PAR and Forwards to Accepting Authority Views the PAR, Grades the PAR and Forwards to Accepting Authority: views the PAR, Finalizes the grading for the PAR and sends to custodian. Custodian: Forwards the PAR to Officer: Accepts the PAR and sends to custodian. PAR is closed.	Officer willing to Put to Representation Board forwards the request to custodian. Custodian: Forwards the request to Representation Board Representation Board (Reporting & Reviewing & Accepting Authorities), depending on Accepting Authority, either grade is modified or commented and forwarded to Custodian. Custodian: Forwards the PAR to Officer. Officer: Accepts the PAR and sends to custodian. PAR is closed.	Officer willing to Put to Referral Board Custodian: Forwards the request to Referral Board Referral Board (Competent Authority) would discusses and comments the PAR. Custodian: Forwards the PAR to Officer. Officer: Accepts the PAR and sends to custodian. PAR is closed.	Officer willing to Put to Memorial against Assessment(MaA) Custodian: Forwards the request to MaA(Competent Authority) Competent Authority would discusses on the PAR and forwards to Custodian. Custodian: Forwards the PAR to Officer. Officer: Accepts the PAR and sends to Custodian. PAR is closed.





Modules-SPARROW

SPARROW comprises of the following modules, all the modules are user friendly:

- Inbox
- Sent
- User Assistance
 - o Track Your PAR
- Role Detail
- Work flow
 - o Create/Update
- PAR
 - Generation
 - Update Section I
 - Tracking
 - Force Forward
- IRM
- Dossier
 - Officers Completed PAR
 - o My Completed PAR
 - My ACR Status
- DSC
 - o Enroll
 - o Status
- Support@ServiceDesk
- Migration
 - o PAR Migration
 - o Grading (Manually Section Upload)





ADMINISTRATOR (Primary Custodian/ Super Custodian) - Standard Menu

Standard Menu has functionalities required to process PAR. Standard Menu is accessible by Administrators (Primary Custodian & Super custodian).

Admin maintains and manages the flow of PAR.

Standard Menu for Primary Custodian/ Super Custodian is shown in Fig.1:



Fig.1





User or Officer - Standard Menu

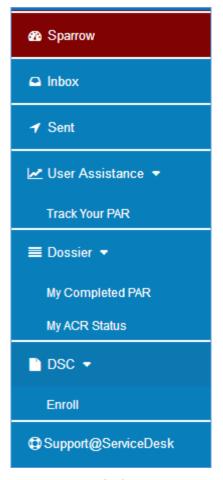


Fig.2





Movement of PAR -Custodian (First Steps)

Create Workflow/Update

- To create workflows go to Work flow Create→Update.
- Select the **Assessment period**; **search** Officer, to create a workflow as shown in **Fig.3**:

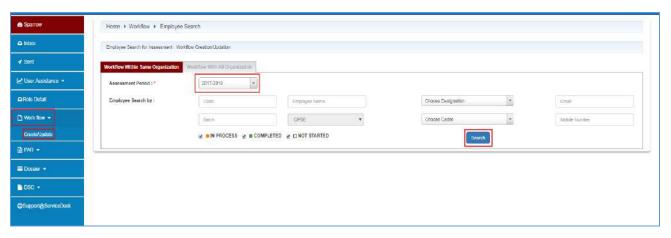


Fig.3

• As a result the list of searched employee page appears, select the employee and click **Create Workflow**(Create Workflow) button as shown in **Fig.4**:

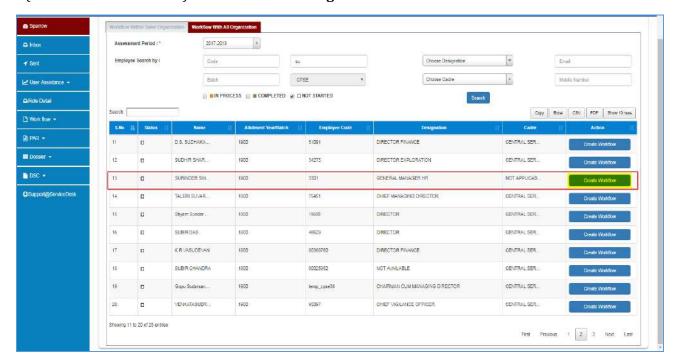


Fig.4





• As a result page appears; provide **Status** and **Type** of Form as shown in **Fig.5**:

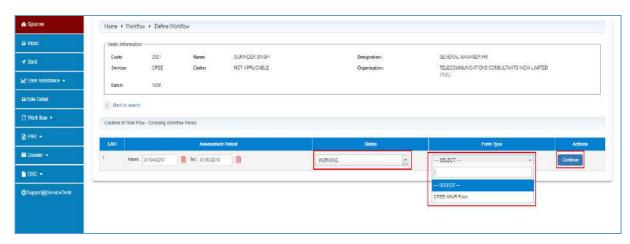


Fig.5

- Click Continue (Continue) button as shown in Fig.5.

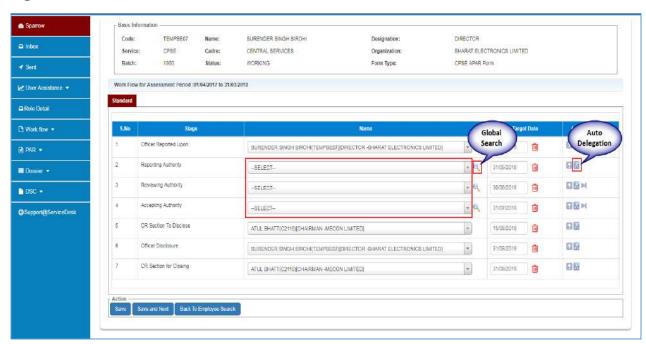


Fig.6

Note:

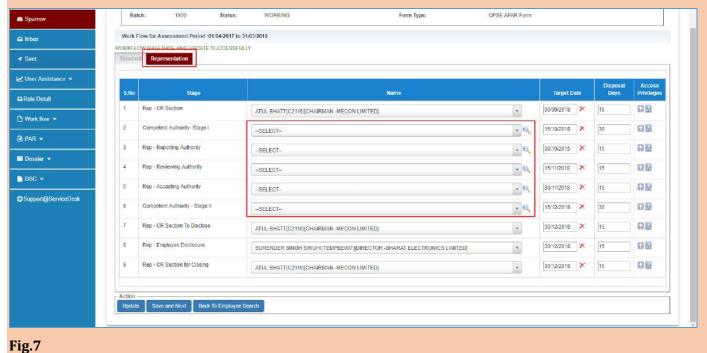
Global Search (): To serach the officer from global organization.





Auto delegation (): Custodian can provide the auto delegation privileges by clicking the Auto Delegation () button as shown in Fig.6, in that case the PAR will be moved to custodian account for Manual Process for the further approval (Refer Manual Process (Inbox/ Sent)).

Save and Next (Save and Next): To create the Representation workflow for the officer, Fig.7:



A message prompts "Workflow Data Saved and Updated Successfully", as shown in Fig.8:

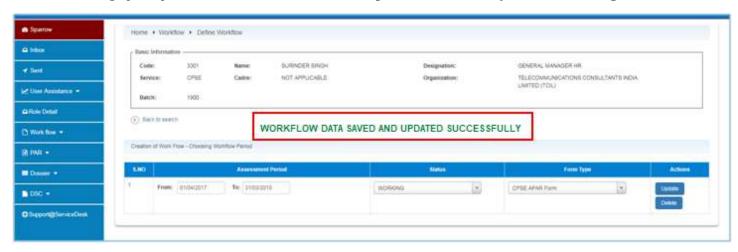


Fig.8

Note:

Custodian\PAR Manager Creates\updates the workflow.





PAR is generated only by Custodian for whom workflows are created.

Update/ Delete Workflow

To update the workflow perform the following steps:

• To edit or **Update** workflow, search Officer, a page appears, click **Update** (button as shown in **Fig.9**:

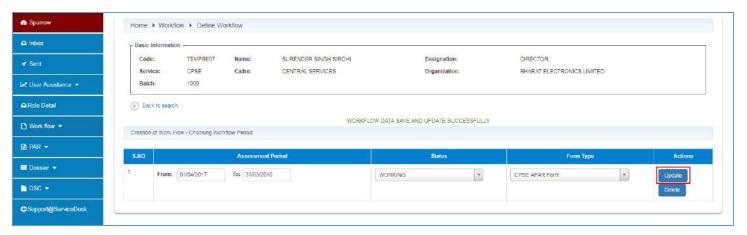


Fig.9

• A confirmation dialogue box appears for workflow updation, click **OK** (button, as shown in **Fig.10**:

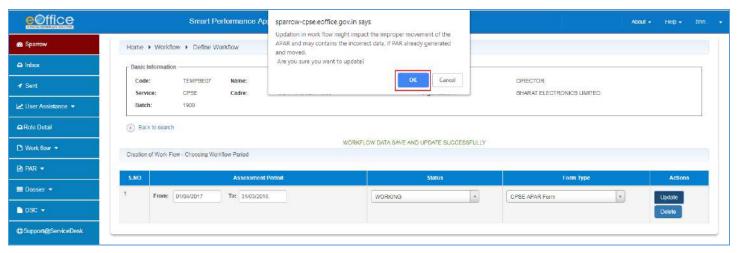


Fig.10

• A page appears, **Standard** (Standard), Update fields, click **Update**) as shown in **Fig.11**:



Fig.11

A message prompts "WORKFLOW DATA SAVED AND UPDATED SUCCESSFULLY".

To delete the workflow perform the following steps:

To **Delete** workflow, search Officer, a page appears, click **Delete** () button as shown in **Fig.12**:

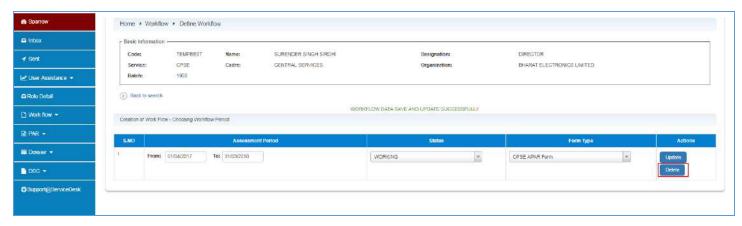


Fig.12

A page appears, enter the **Reason for Deletion**, **Upload Reference File** (Browse...) and click on **Submit** button as shown in **Fig.13**:



Fig.13

• A confirmation dialogue box appears, click on **OK** () button as shown in **Fig.14**:

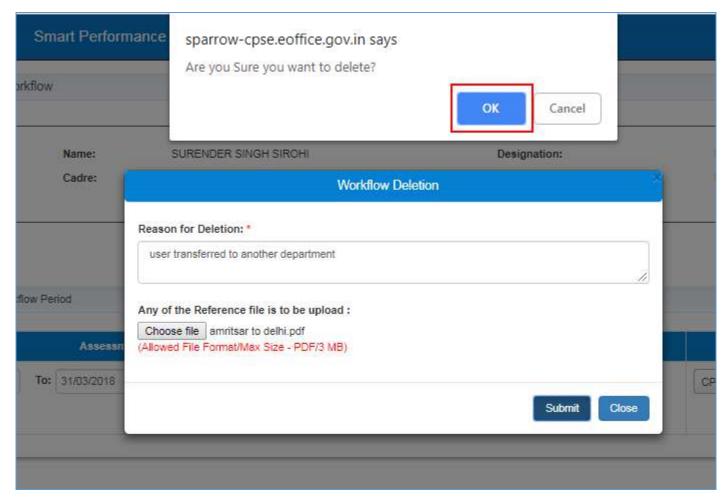


Fig.14

A message prompts "WORKFLOW DATA DELETED SUCCESSFULLY".

Generation of PAR

• Go to PAR → Generation, select Assessment Period, search user and click Search (Search) button then click on Generate (Search) as shown in Fig.15:

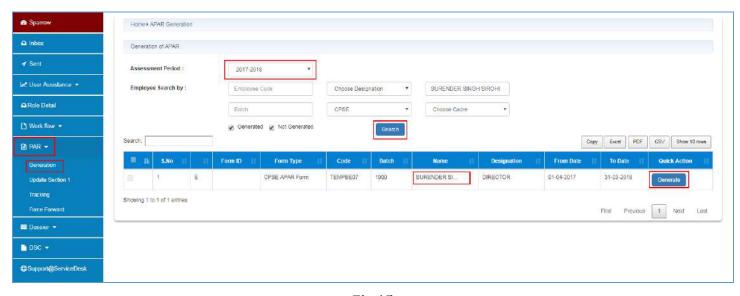


Fig.15

• As a result the **Basic Information** form screen appears, custodian fills the details and click **Draft**(DRAFT) button, unique Form ID is generated as shown in **Fig.16 & Fig.17** respectively:

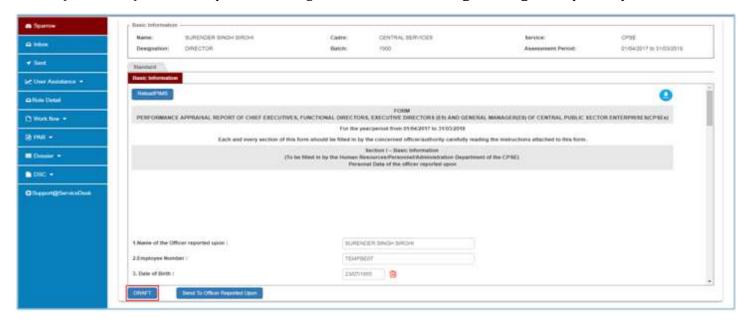


Fig.16



Fig.17

Send PAR

• Fill the form and click **Send To Officer Reported Upon** (Send To Officer Reported Upon) button, a confirmation window appears click on **OK** () button as shown in **Fig.18**:

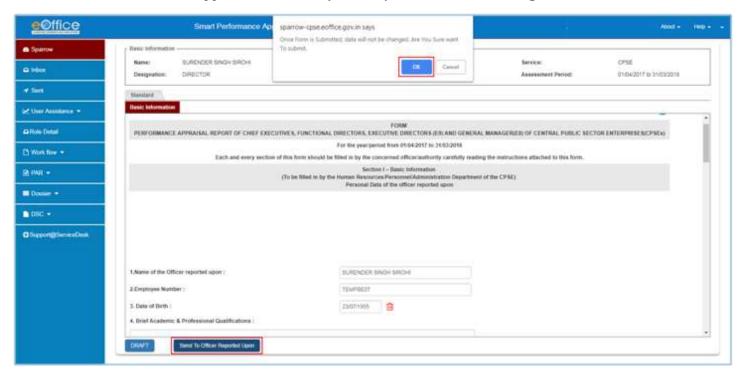


Fig.18

• As a result message page appears PAR is sent to the officer as shown in **Fig.19**:



Fig.19





Movement of PAR-Standard Flow

Stage 1: Officer performs the following steps to fill PAR:

• Click PAR ID (2018-01042017-31032018-2016551) under My Par tab to open PAR as shown in Fig.20:

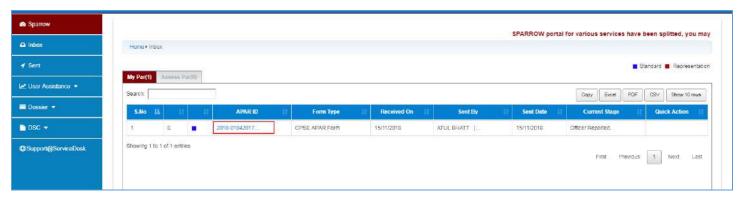


Fig.20

• Officer fills the **Self Appraisal** form and click **Send To Reporting Authority**Send To Reporting Authority

button, as shown in **Fig.21**:

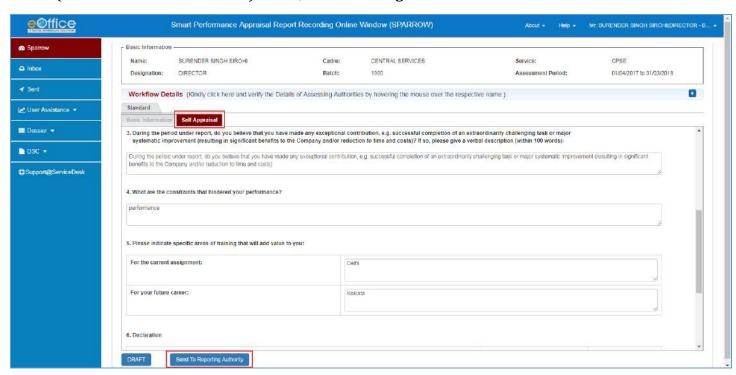


Fig.21

• A confirmation window appears click on **OK** () button as shown in **Fig.22**:

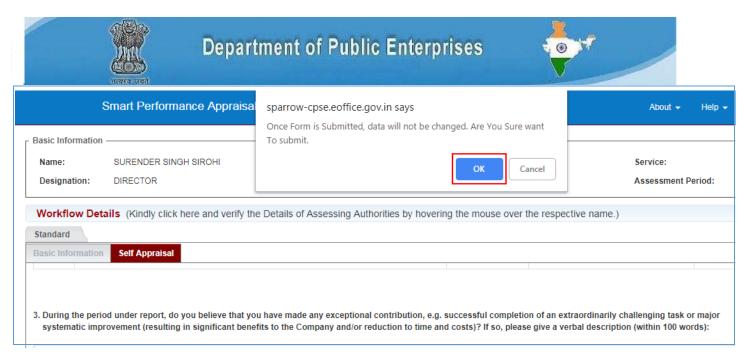


Fig.22

A message prompts "Sent Successfully to" as shown in Fig.23:



Fig.23

Stage 2: Reporting Authority performs the following steps to Forward to Reviewing Authority:

Click PAR ID (²⁰¹⁸⁻⁰¹⁰⁴²⁰¹⁷⁻³¹⁰³²⁰¹⁸⁻²⁰¹⁶⁵⁵¹) under Access Par tab to open the Form as shown in Fig.24:



Fig.24

A page appears, Reporting Authority views Basic Information & Self Appraisal forms, grades the PAR in Appraisal, click Send to Reviewing Authority
 Send To Reviewing Authority
 button as shown in Fig.25:



Fig.25

A confirmation window appears click on **OK** () button as shown in **Fig.26**:

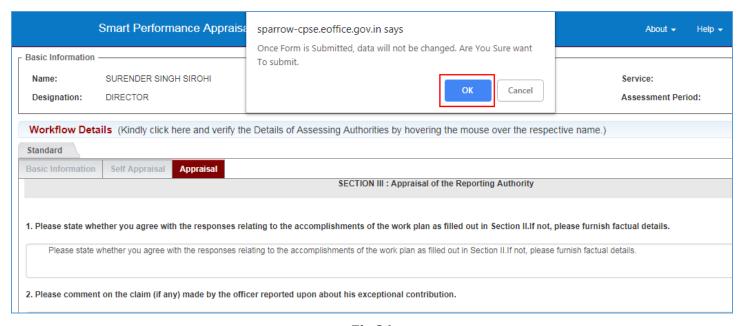


Fig.26

• A message prompts "Sent Successfully" to as shown in Fig.27:



Fig.27

Stage 3: Reviewing Authority performs the following steps to forward to Accepting Authority:

• Click PAR ID (2018-01042017-31032018-2016551) under Access Par tab to open PAR as shown in Fig.28:



Fig.28

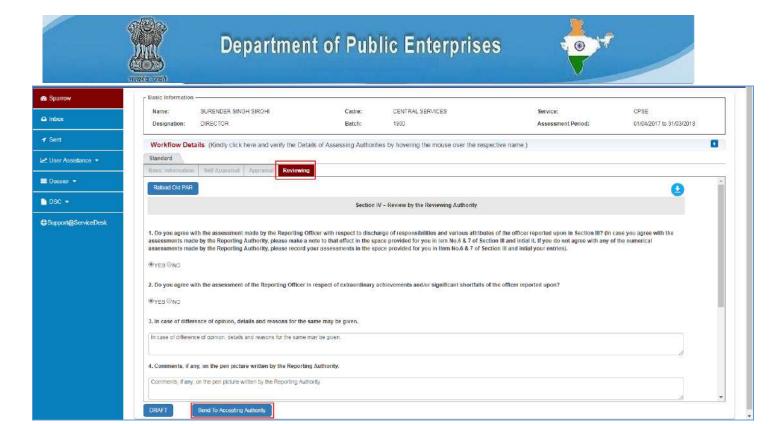


Fig.29

A confirmation window appears click on OK () button as shown in Fig.30:

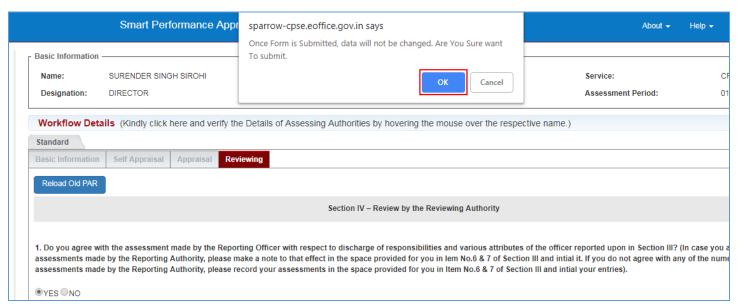


Fig.30

• A message prompts "Sent Successfully" to as shown in Fig.31:



Fig.31

Stage 4: Accepting Authority performs the following steps to send the PAR to CR:

Click PAR ID (²⁰¹⁸⁻⁰¹⁰⁴²⁰¹⁷⁻³¹⁰³²⁰¹⁸⁻²⁰¹⁶⁵⁵¹) under Access Par tab to open PAR as shown in Fig.32:



Fig.32

• Accepting Authority view **Basic Information, Self Appraisal, Appraisal & Reviewing** forms and finalizes grade in **Accepting** form, click **Send To CR Section** as shown in **Fig.33**:

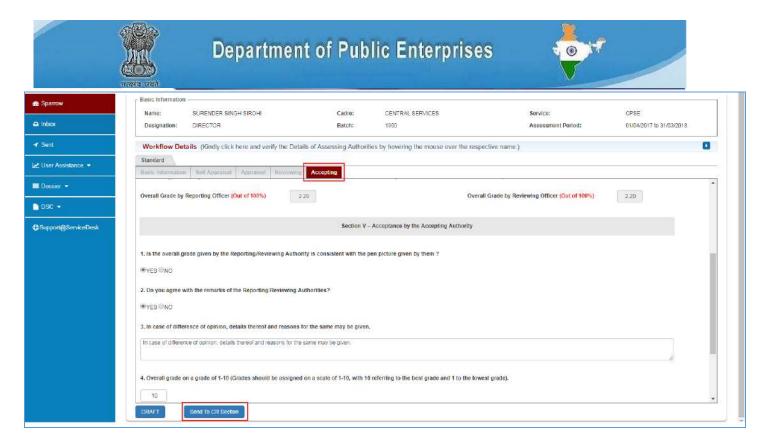


Fig.33

A confirmation window appears click on **OK** () button as shown in **Fig.34**:

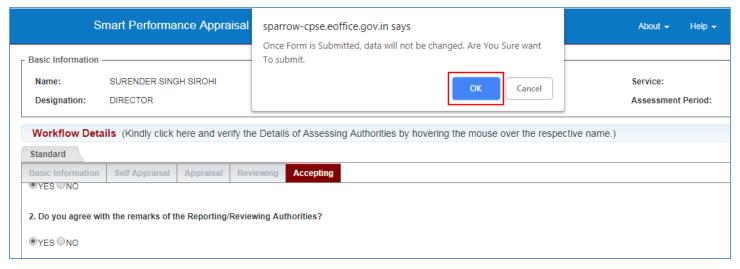


Fig.34

• A message prompts "**Sent Successfully**" as shown in **Fig.35**:



Fig.35

Stage 5: Custodian performs the following steps to disclose PAR:

• Click **PAR ID** (²⁰¹⁸⁻⁰¹⁰⁴²⁰¹⁷⁻³¹⁰³²⁰¹⁸⁻²⁰¹⁶⁵⁵¹) under **Process** tab to open PAR as shown in **Fig. 36**:

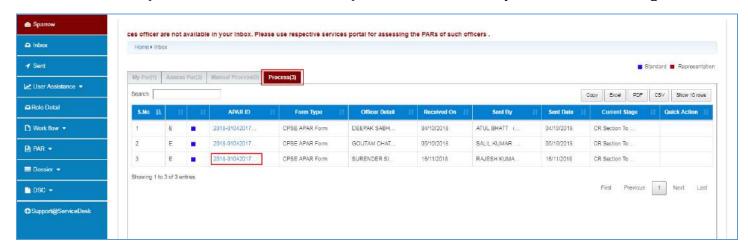


Fig.36

• PAR is opened, click Disclose to Officer (Disclose To Officer) to disclose the PAR as shown in Fig.37:



Fig.37

• A confirmation window appears click on **OK** () button as shown in **Fig.38**:

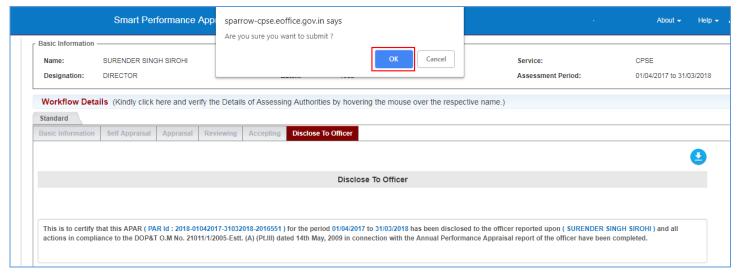


Fig.38

• A message prompts "Sent Successfully" as shown in Fig.39:

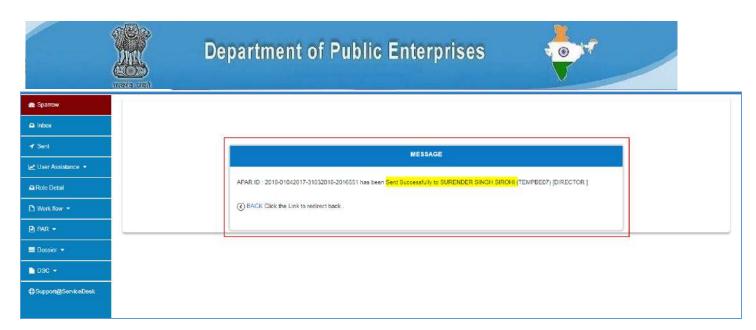


Fig.39

Stage 6: Officer performs the following steps to Accept PAR:

• Click **PAR ID** (²⁰¹⁸⁻⁰¹⁰⁴²⁰¹⁷⁻³¹⁰³²⁰¹⁸⁻²⁰¹⁶⁵⁵¹), to view PAR grading as shown in **Fig.40**:



Fig.40

• Click I Accept (Put for Representation) as shown in Fig.41:



Fig.41

Note:

 $Put for Representation \ will appears for those of ficers \ whom \ Representation \ work flow \ is \ created.$

• A confirmation window appears click on **OK** () button as shown in **Fig.42**:

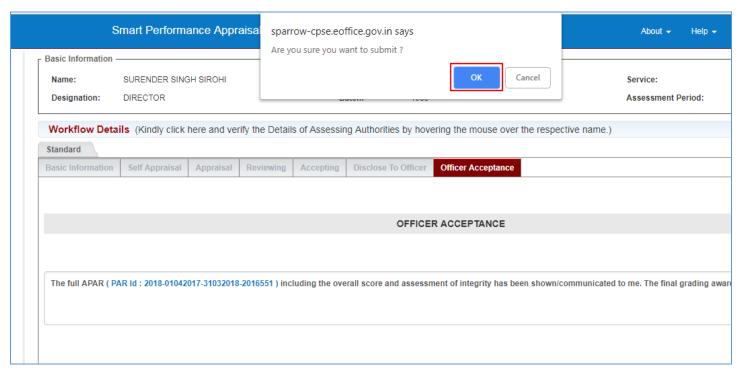


Fig.42





• A message prompts "Sent Successfully" as shown in Fig.43:

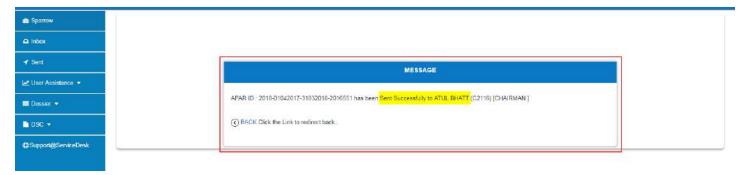


Fig.43

Stage 7: Custodian performs the following steps for Closure of PAR:

• Click **PAR ID** (2017-01042016-31032017-111451) under **Process** tab to open the PAR as shown in **Fig.44**:

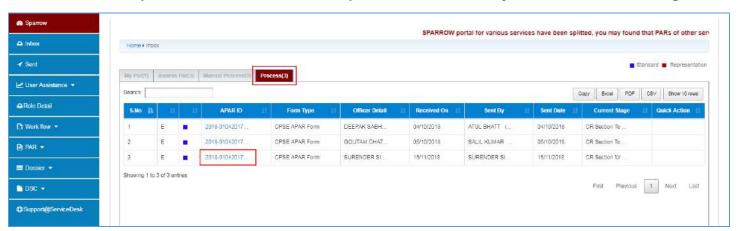


Fig.44

• Click **Close** (Close the PAR as shown in **Fig.45**:

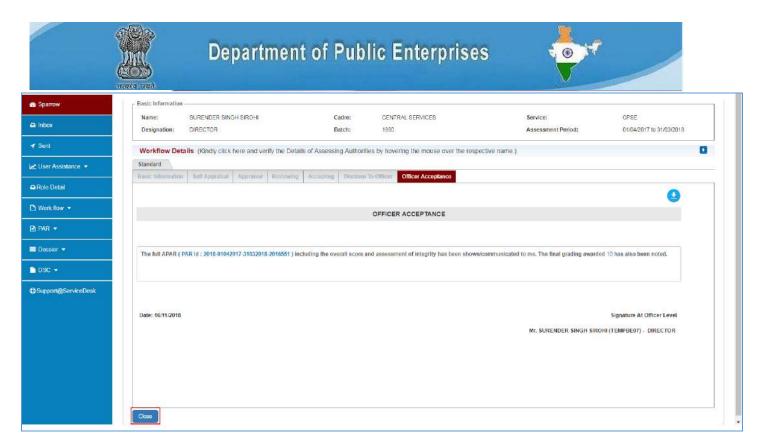


Fig.45

A confirmation window appears click on **OK** () button as shown in **Fig.46**:

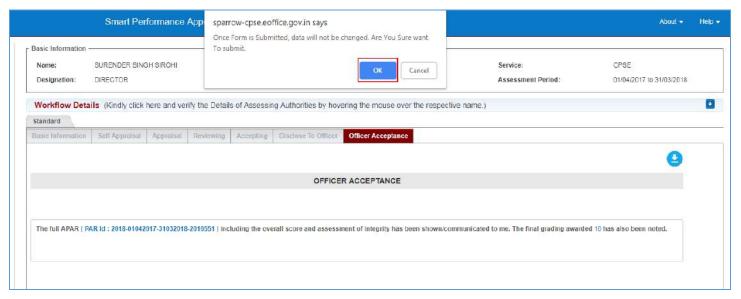


Fig.46

• A message prompts "Successfully Closed" as shown in Fig.47:



Fig.47





Movement of PAR- Representation Flow

Stage 1: Officer performs the following steps to Put for representation:

• Click **Put for Representation** (Put for Representation), to Put for Representation as shown in **Fig.48**:

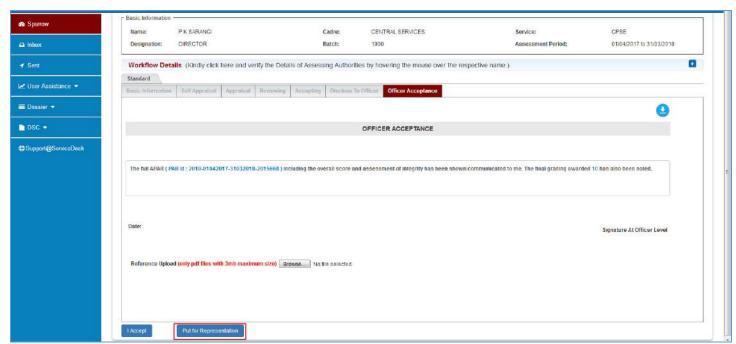


Fig.48

• A window appears, enter the reason, Browse the reference file (if any) and click **Yes**(as shown in **Fig.49**:





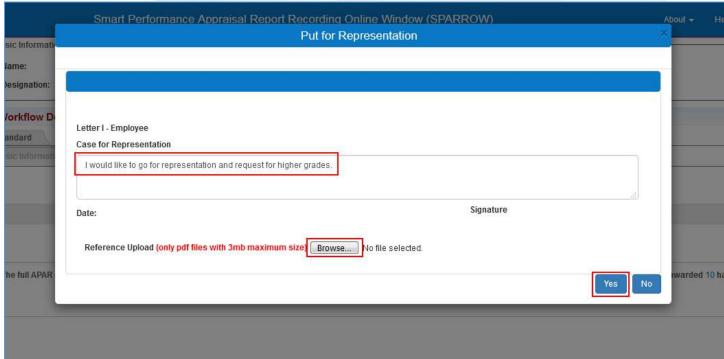


Fig.49

A message prompts successfully sent as shown in Fig.50:



Fig.50

Stage 2: Custodian (Rep-CR Section) performs the following steps to forward the request:

• Click **PAR ID** (2018-01042017-31032018-2015668) to open PAR as shown in **Fig.51**:



Fig.51

• Custodian (Rep-CR Section) fills the **Letter Information** form and click **Send To Competent Authority-Stage I** (Send To Competent Authority-Stage I) button, as shown in **Fig.52**:

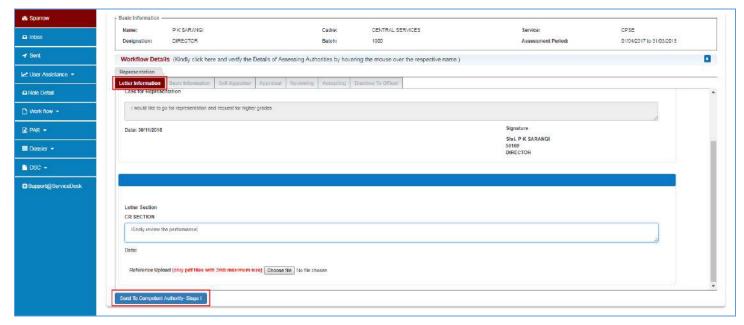


Fig.52

• A confirmation window appears click on **OK** () button as shown in **Fig.53**:

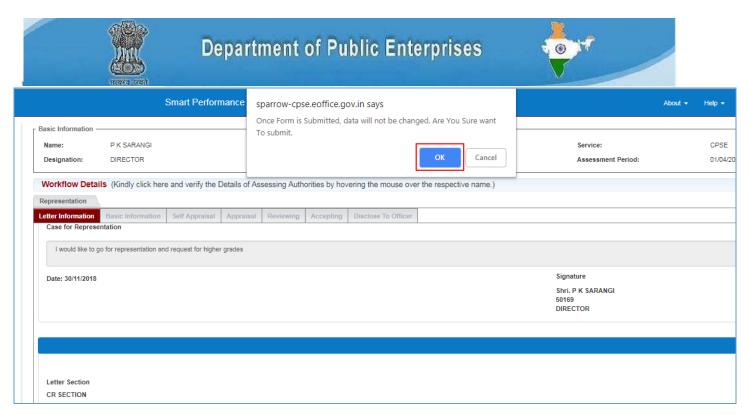


Fig.53

A message prompts "Sent Successfully" as shown in Fig.54:



Fig.54

Stage 3: Competent Authority- Stage I Officer performs the following steps for consideration:

• Competent Authority- Stage I officer click **PAR ID** (²⁰¹⁸⁻⁰¹⁰⁴²⁰¹⁷⁻³¹⁰³²⁰¹⁸⁻²⁰¹⁵⁶⁶⁸) to open the PAR as shown in **Fig.55**:

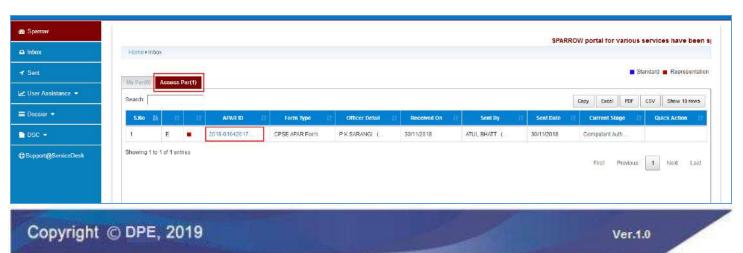






Fig.55

A page appears , Competent Authority enters remarks , click Send to Reporting Authority
 Send To Accepting Authority
 button to forward the request to next authority, as shown in Fig.56:

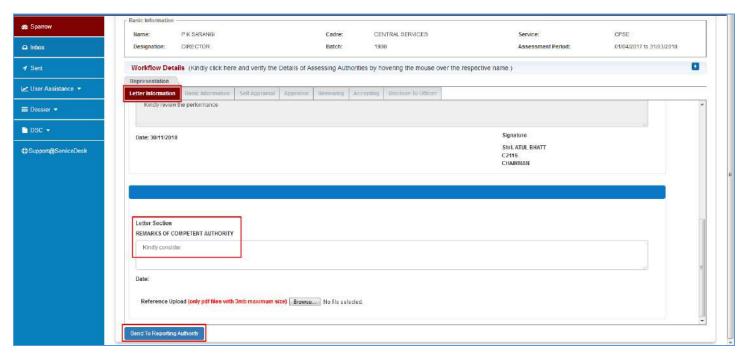


Fig.56

A confirmation window appears click on OK () button as shown in Fig.57:

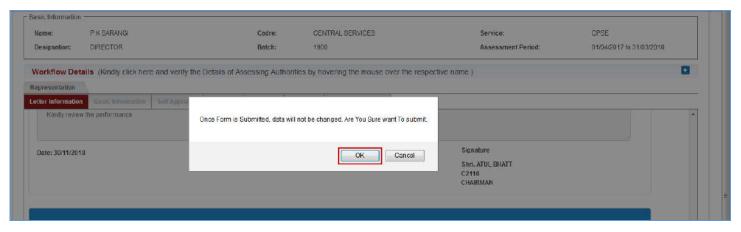


Fig.57

• A message prompts "Sent Successfully" as shown in Fig.58:



Fig.58

Stage 4: Rep-Reporting Authority performs the following steps to forward PAR to Rep-Reviewing Authority:

• Rep-Reporting Authority clicks the PAR ID (2018-01042017-31032018-2015668) to open the PAR as shown in Fig.59:



Fig.59

• A page appears , enter the remarks and click **Send To Reviewing Authority**Send To Reviewing Authority

button, as shown in **Fig.60**:

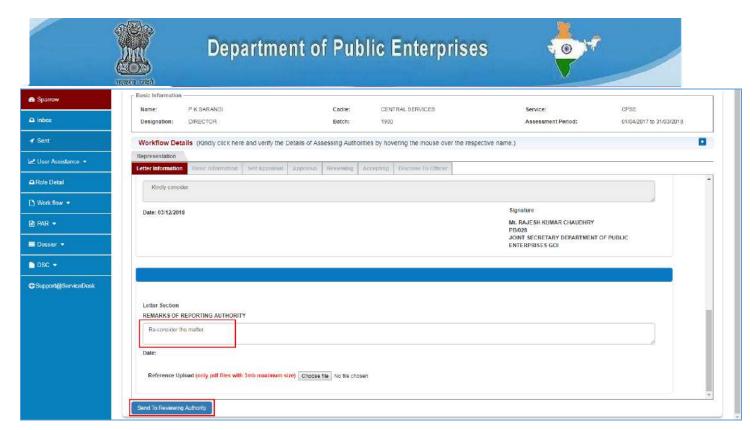


Fig.60

A confirmation window appears click on **OK** () button as shown in **Fig.61**:

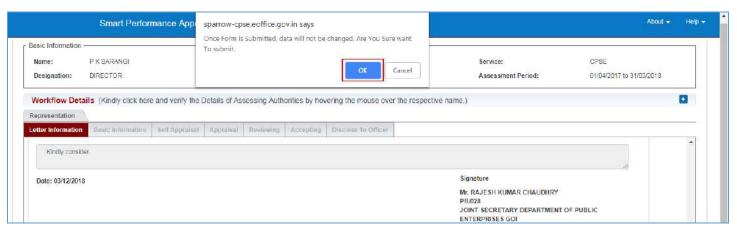


Fig.61

• A message prompts "Sent Successfully" as shown in Fig.62:



Fig.62

Stage 5: Rep-Reviewing Authority performs the following steps to forward PAR to Rep-Accepting Authority:

• Rep- Reviewing Authority clicks the PAR ID (2018-01042017-31032018-2015668) to open the PAR as shown in Fig.63:

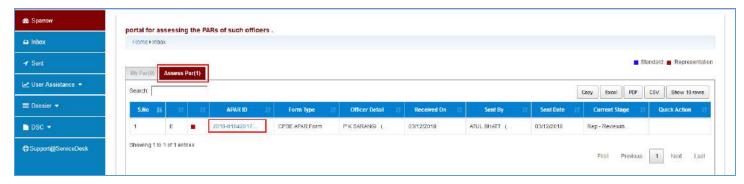


Fig.63

A page appears, enter the remarks and click Send To Accepting Authority (
 Send To Accepting Authority (
 button, as shown in Fig.64:

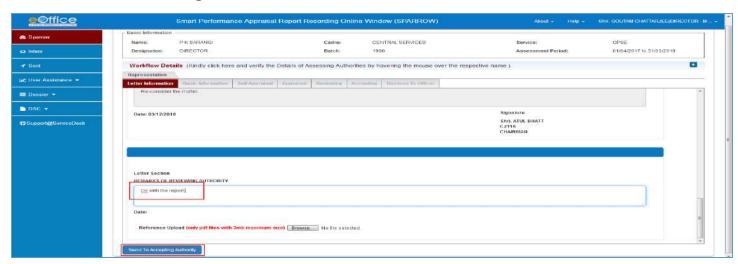


Fig.64



A confirmation window appears click on **OK** () button as shown in **Fig.65**:

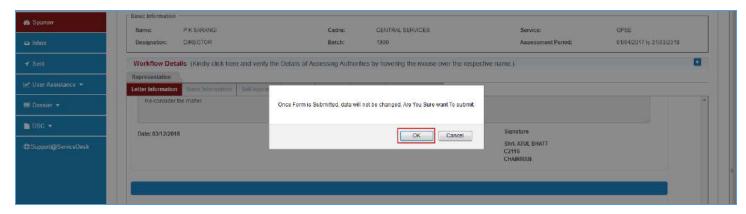


Fig.65

A message prompts "Sent Successfully" as shown in Fig.66:



Fig.66

Stage 6: Rep-Accepting Authority performs the following steps to forward PAR to Competent Authority-Stage II:

• **Rep- Accepting Authority** clicks the **PAR ID** (2018-01042017-31032018-2015668) to open the PAR as shown in **Fig.67**:

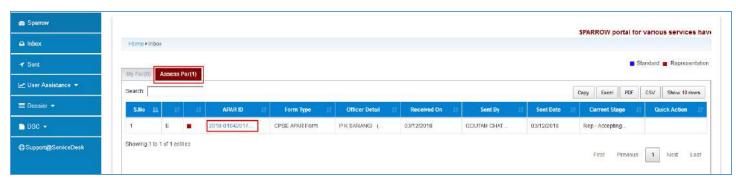


Fig.67





• A page appears , enter the remarks and click **Send To Competent Authority- Stage II**Send To Competent Authority- Stage II
button, as shown in **Fig.68**:

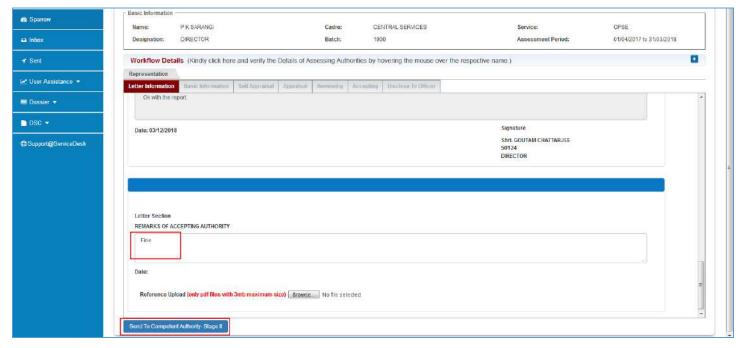


Fig.68

A confirmation window appears click on **OK** () button as shown in **Fig.69**:

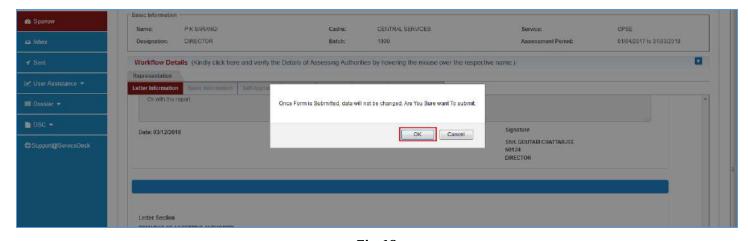


Fig.69

• A message prompts "Sent Successfully" as shown in Fig.70:



Fig.70

Stage 7: Competent Authority- Stage II performs the following steps to forward PAR to CR Custodian (Rep-CR Section):

• Competent Authority- Stage II clicks the PAR ID (2018-01042017-31032018-2015668) to open the PAR as shown in Fig.71:

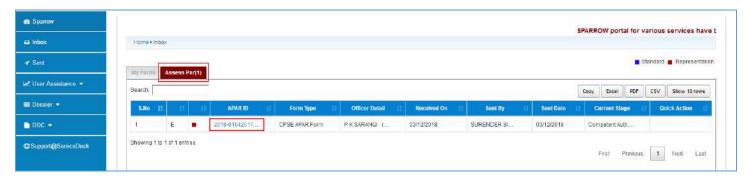


Fig.71

A page appears, enter the remarks and click Send To CR Section (Send To CR Section) button, as shown in Fig.72:



Fig.72



A confirmation window appears click on **OK** () button as shown in **Fig.73**:



Fig.73

A message prompts "Sent Successfully" as shown in Fig.74:



Fig.74

Stage 8: Custodian (Rep-CR Section) performs the following steps to disclose PAR:

• Custodian (Rep-CR Section) clicks the PAR ID (2018-01042017-31032018-2015668) to open the PAR as shown in Fig.75:

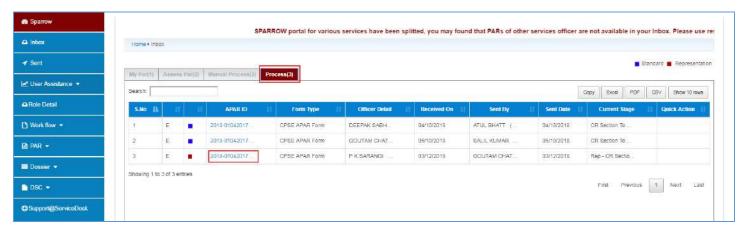


Fig.75





• A page appears , click **Disclose To Employee** (Disclose To Employee) button, as shown in **Fig.76**:

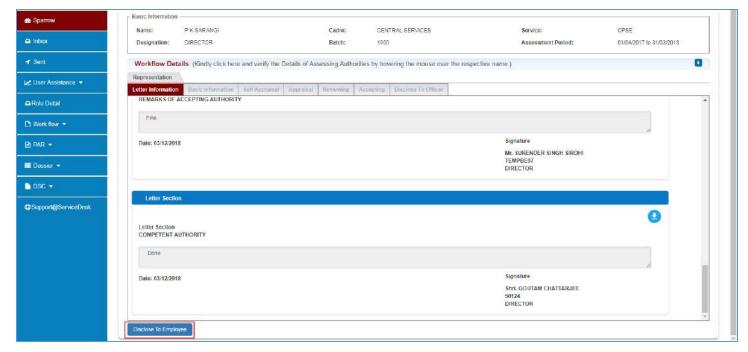


Fig.76

A confirmation window appears click on **OK** () button as shown in **Fig.77**:

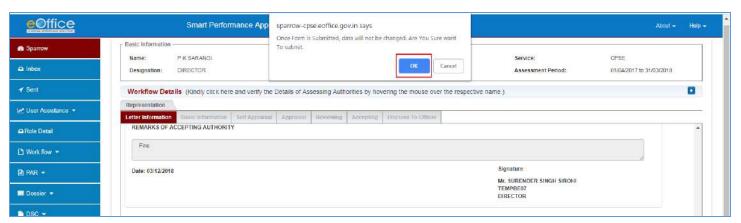


Fig.77

• A message prompts "Sent Successfully" as shown in Fig.78:



Fig.78

Stage 9: Officer performs the following steps to Accept PAR:

• Click **PAR ID**(2018-01042017-31032018-2015668) to open the disclosed PAR as shown in **Fig.79**:

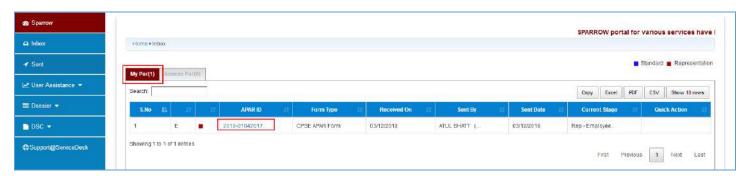


Fig.79

Officer click I Accept (| I Accept) button as shown in Fig.80:

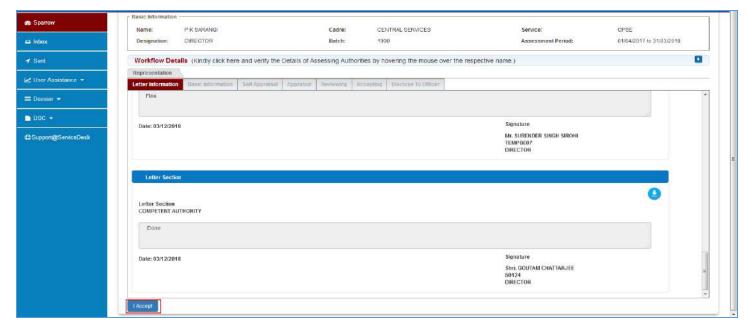


Fig.80



A confirmation window appears click on **OK** () button as shown in **Fig.81**:

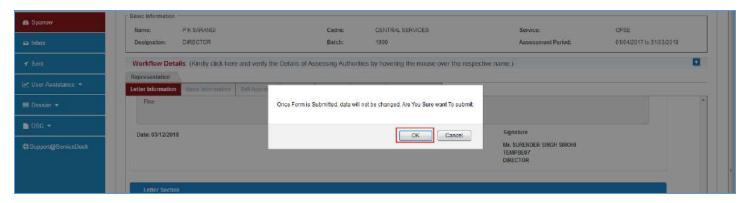


Fig.81

A message prompts "Sent Successfully" as shown in Fig.82:



Fig.82

Stage 10: Custodian (Rep-CR Section) performs the following steps for closure PAR:

• Custodian (Rep-CR Section) clicks the PAR ID (2018-01042017-31032018-2015668) to open the PAR as shown in Fig.83:



Fig.83

A page appears, enter the remarks and click Close (Close) button, as shown in Fig.84:



Fig.84

A confirmation window appears click on **OK** () button as shown in **Fig.85**:

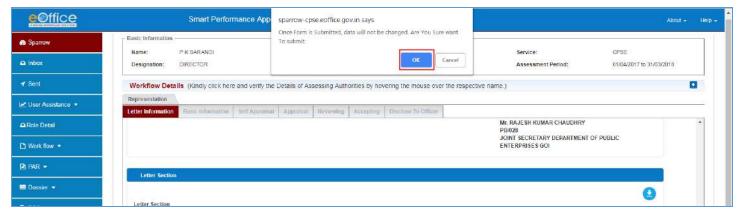


Fig.85

• A message prompts "Successfully Closed" as shown in Fig.86:



Fig.86



Home

It contains the statistical data (pie-graph, bar-chart, line graph) of the respective organization in which the logged in officer has assigned with the Custodian (Central/ State), as shown in **Fig.87**:



Fig.87

Dashboard

It contains the complete data regarding the APAR(s) and officer(s) posted in respective organization. Also Custodian can send customize alert to the officer, with whom APAR(s) is pending.

Steps to view APAR status and to send Customize pendency alerts:

• Click View More Details (View More Details>>) button as shown in Fig.88:







Fig.88

• The **Dashboard** screen along with APAR(s) status appears, as shown in **Fig.89**:



Fig.89

• Click the **Numeric value** under pending with column, as shown in **Fig.90**:



Fig.90

- The screen appears, check the officers to whom alert needs to be send and click Send Alert (button.
- The **Dashboard Send Alert Window** appears, select the mode through which alert is to be send and click **Send Alert** (Send Alert) button, as shown in **Fig.91**:



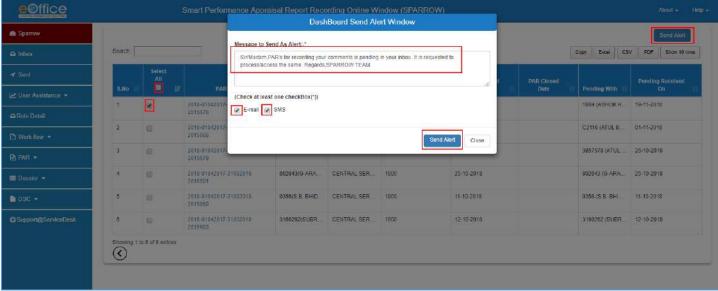


Fig.91

Note:

Custodian can also customize the message as per requirement (Fig. 90).

• A message prompts "Alert Sent Successfully" as shown in Fig.92:

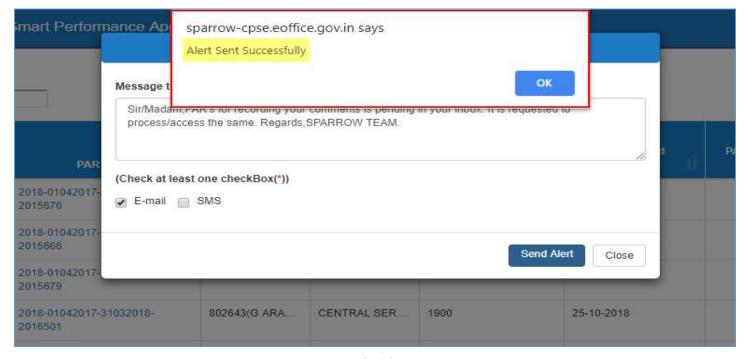


Fig.92





Common Functionalities of PAR

Custodian (Central or State), PAR Manager & Officers

Inbox/Sent

Inbox/ Sent Items are classified into My PAR, Assess PAR, Manual Process and Process (Inbox)



My PAR (Inbox/Sent)

• My PAR (My Par(1)) depicts Self PAR's sent as shown in Fig.93:



Fig.93

Assess PAR (Inbox/Sent)

• Assess PAR (Assess Par(2)), click APAR ID as shown in Fig.94:



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Fig.94

• Fill the form and send to next authority as shown in **Fig.95**:

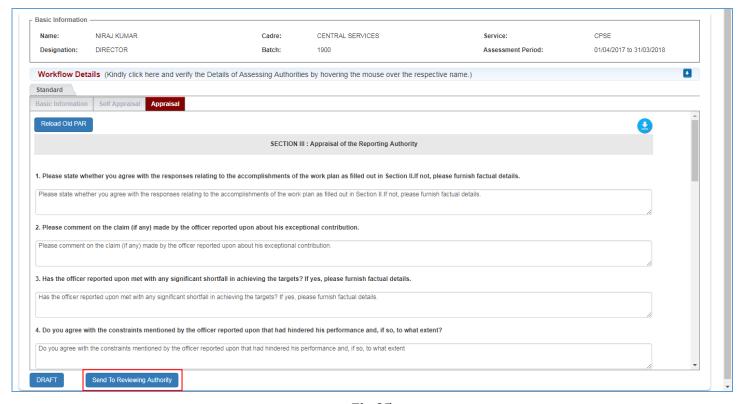


Fig.95

Manual Process (Inbox/Sent)

• Click **APAR ID** to open the PAR as shown in **Fig.96**:



Fig.96

• A page appears; fill the form and click the respective button to forward the APAR to the next authority **ON BEHALF** of officer as shown in **Fig.97**:

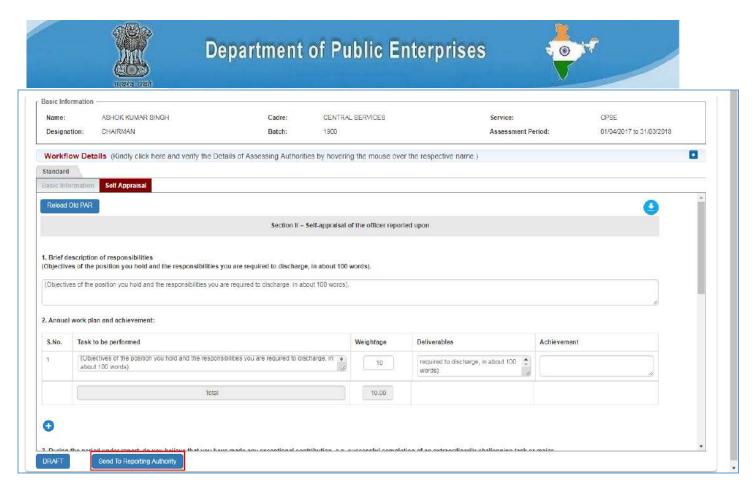


Fig.97

Note:

Manual Process is performed by Custodian only.

Process (Inbox/Sent)

Process (Process(2)) depicts the PAR's to be disclosed by custodian as shown in Fig.98:

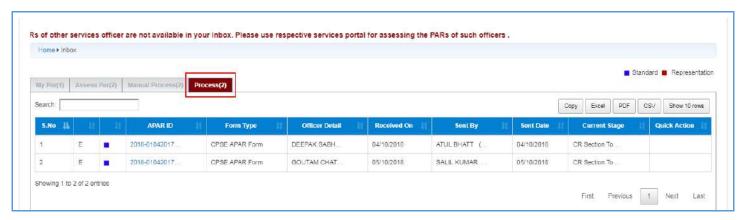


Fig.98





Force Forward (Sent)

• Force Forward (Force Forward) depicts those PAR's which are forwarded by custodian as shown in Fig.99:

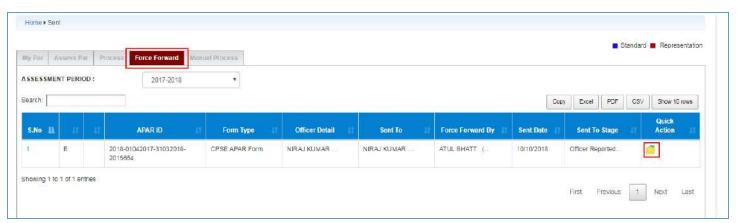


Fig.99

• Click the icon to view the sent **APAR**.



User Assistance

Track Your PAR

• Go to **User Assistance** (User Assistance), click **Track Your PAR** (Track Your PAR), select Assessment Year, a list appears as shown in **Fig.100**:

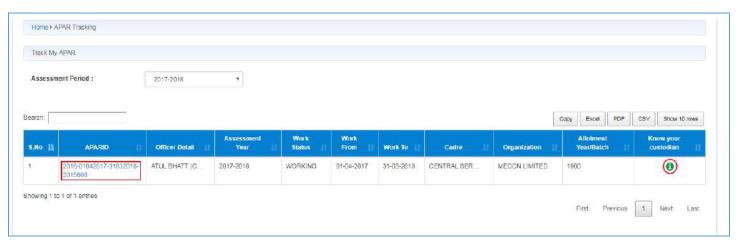


Fig.100

• Click PAR ID, PAR Tracking Detail window appears as shown in Fig.101:

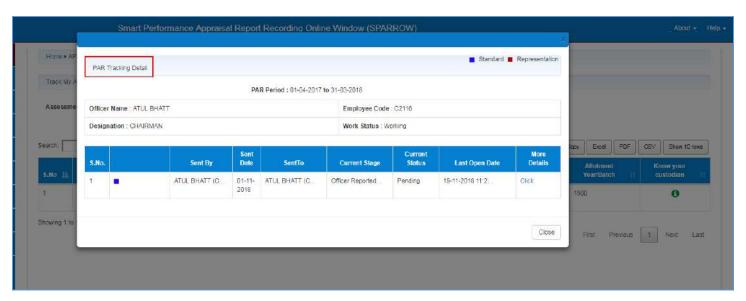


Fig.101

• Click information icon ((Fig.54), the Role Details window appears, as shown in Fig.102:







Fig.102





Role Detail

Click the Role Detail module, select the Organization/ Role and click Submit (
 Submit) button to view the roles assigned to the officer within the selected organization as shown in Fig.103:

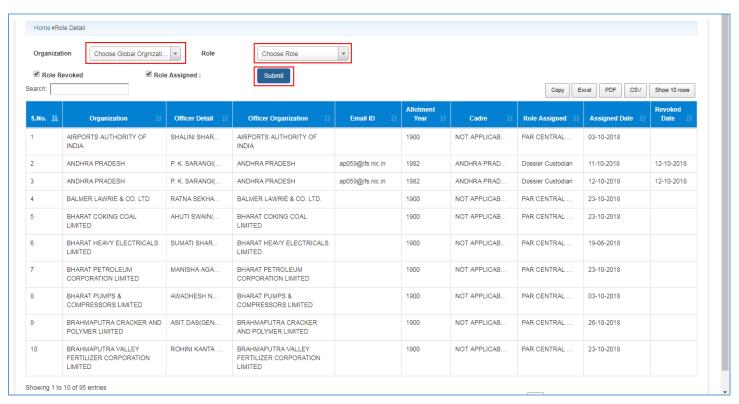


Fig.103





Workflow

Create/Update

• Refer to steps mentioned under Movement of PAR- Custodian (First step) → <u>Create Workflow/ Update</u> and <u>Update/ Delete Workflow</u>.





PAR

Generation

• Refer to Steps mentioned under Movement of PAR –Custodian (First Steps) Generation of PAR section.

Update Section I

• Go to PAR (PAR), click **Update Section I** (Update Section 1), select Assessment Year and click the Search (Search) button, a list appears as shown in **Fig.104**:

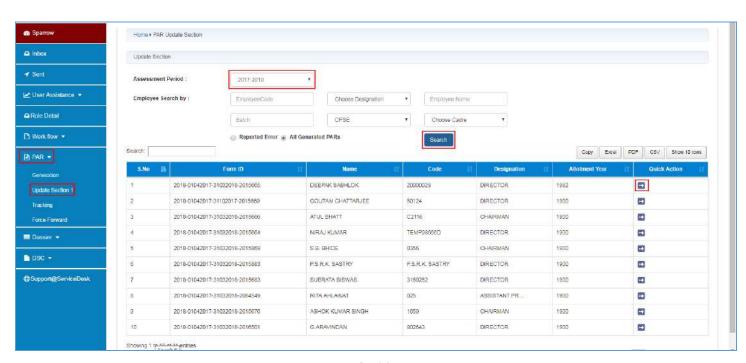


Fig.104

• Click **Quick Action** () icon (Fig.58), the **Update Section I** screen appears, update the **Section I** form and click the **Update Section**) button as shown in **Fig.105**:





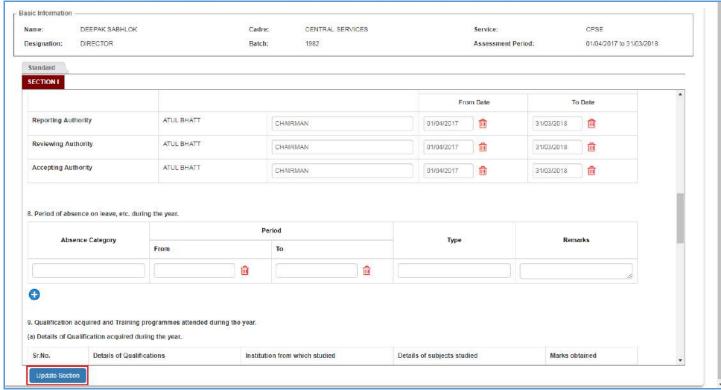


Fig.105

• A message prompts "**Updated Successfully**" as shown in **Fig.106**:



Fig.106

Tracking

• Go to PAR (PAR), click Tracking (Tracking), select Assessment Year and click the Search button, a list appears as shown in Fig.107:

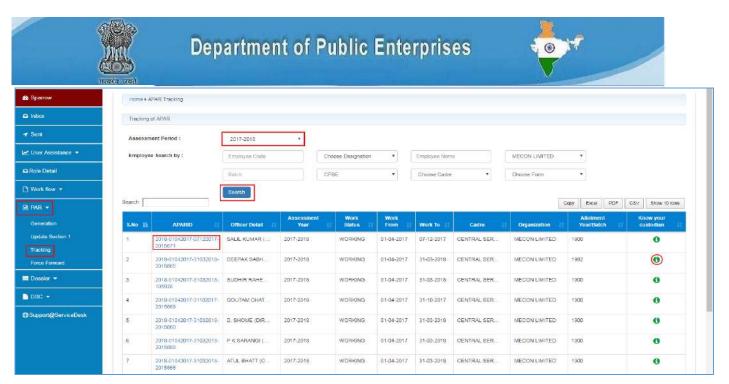


Fig.107

Click PAR ID, PAR Tracking Detail window appears as shown in Fig.108:

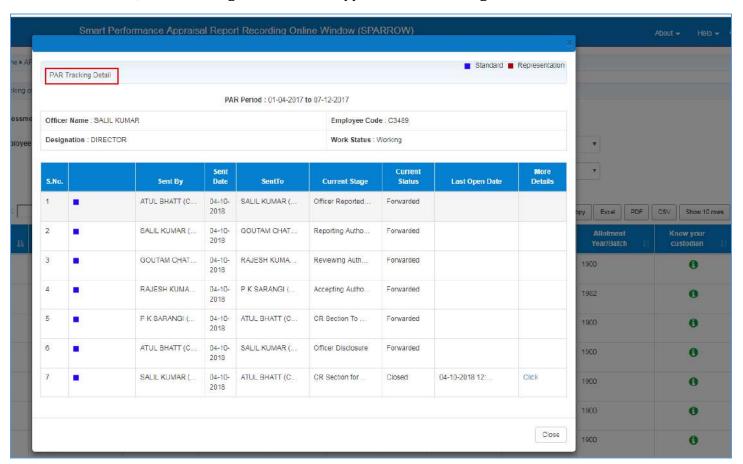


Fig.108

• Click information icon ((Fig.61), the Role Details window appears, as shown in Fig.109:



Fig.109

Force Forward

• Go to PAR (Force Forward (Force Forward), select Assessment Year and click the Search (Search) button, a list appears as shown in Fig.110:

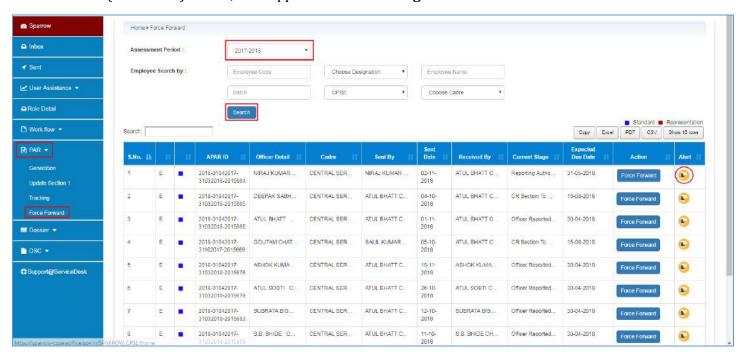


Fig.110



Alert Icon (): To send customize alert to the officer, with whom officer's PAR is pending.

• Click **Force Forward** (button, a **Force Forward** window appears; enter the **Reason for Force Forwarding** and click the Submit (button as shown in **Fig.111**:

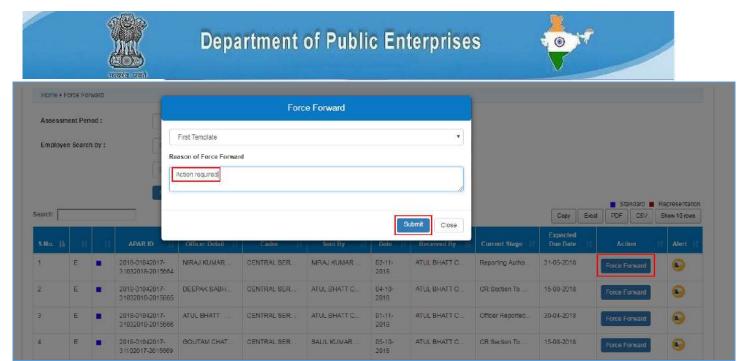


Fig.111

A confirmation window appears click on **OK** () button as shown in **Fig.112**:

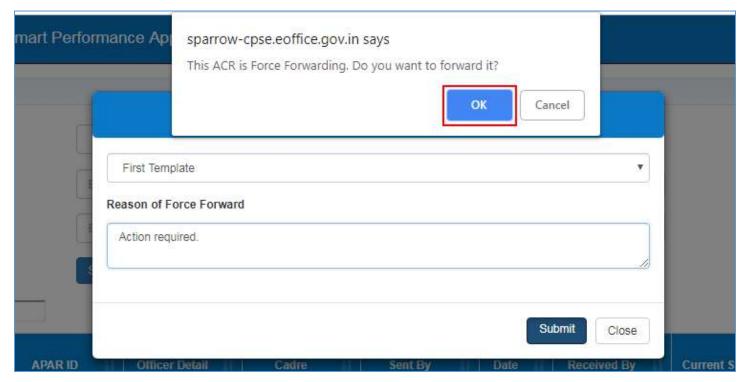


Fig.112

• A message prompts "Sent successfully" as shown in Fig.113:



Fig.113





Dossier

Officers Completed PAR

- Go to Dossier (Dossier ▼), click Officers Completed PAR (Officers Completed PAR (
- Select the Assessment Period, list of officers appears, click the user **Name** as shown in **Fig.114**:

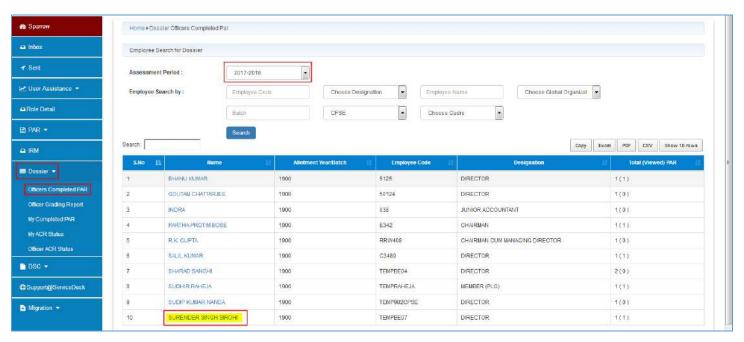


Fig.114

• A page appears, click the download icon to view and **Download** (the PAR as shown in **Fig.115**:





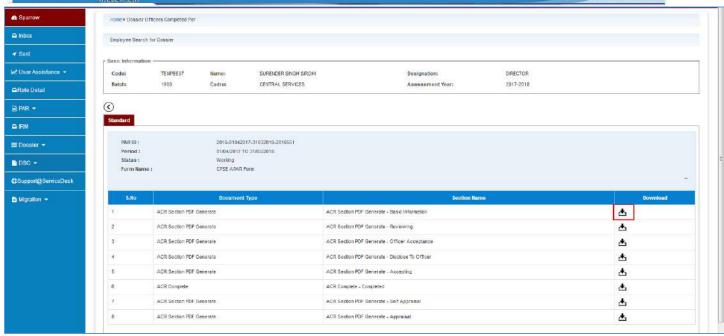


Fig.115

Note:

Completed PAR's can be downloaded and viewed.

Reference uploaded during PAR submission can also be viewed here.

My Completed PAR

• Officer can view his/ her Completed PAR details.

My ACR Status

- Can view his/her ACR/PAR Status.
 - 1. Awaited: PAR for that Particular period has not been received or does not exist.
 - 2. **Received**: PAR has been received.
 - 3. NRC: Non Reporting Certificate.





DSC

To enroll the DSC with SPARROW application and to view the status of registered DSC.

Note:

For complete process refer the DSC Handbook manual.

Support@ServiceDesk

For any query, click the **Support@ServicesDesk** module, the user is redirected to NIC Service Desk for complaint registration.





Migration

This process is available with PAR custodian. The process is to move the **Old PAR(s)** into the application.

PAR Migration

• Click the **PAR Migration** (PAR Migration) sub-module under **Migration** (Migration) module, seach the user and select as shown in **Fig.116**:

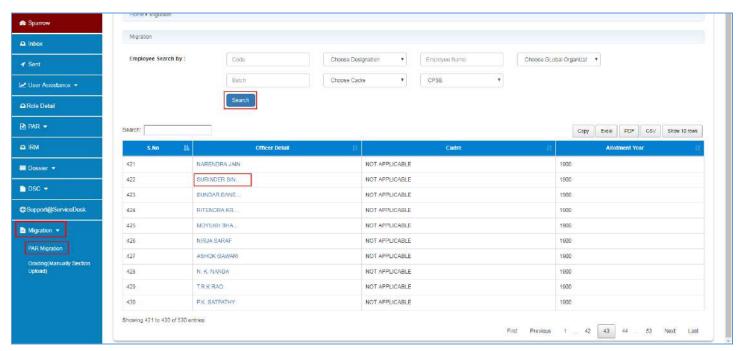


Fig.116

• Click on **New** (New) button as shown in **Fig.117**:

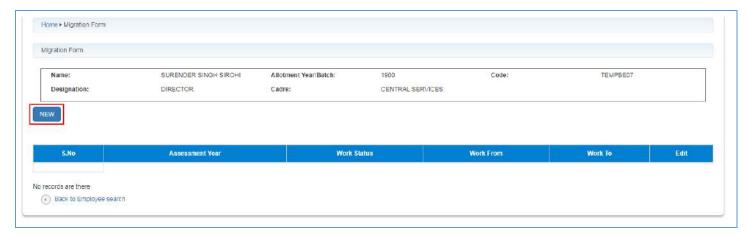


Fig.117





• **Upload** the pdf by clicking **Choose File** (Choose file) button and **Upload** (Upload) button, as shown in **Fig.118**:

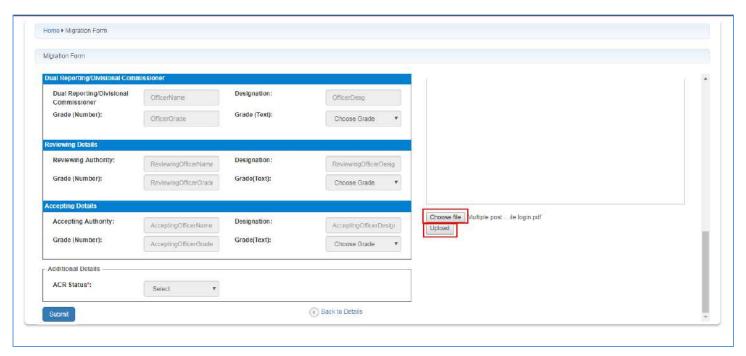


Fig.118

Migration form fields gets enabled, fill the form, and then click the Submit () button, as shown in Fig.119:

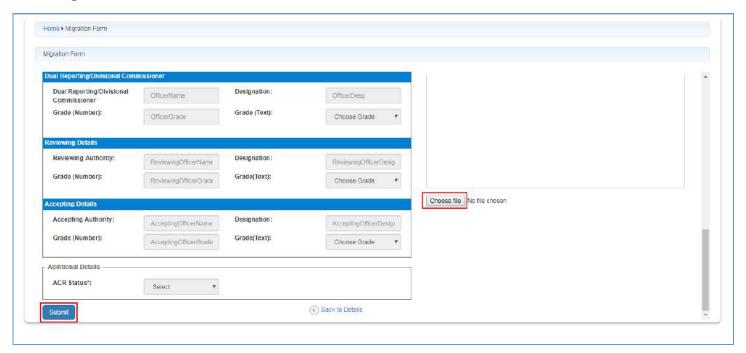






Fig.119

• A confirmation window appears click on **OK** () button as shown in **Fig.120**:

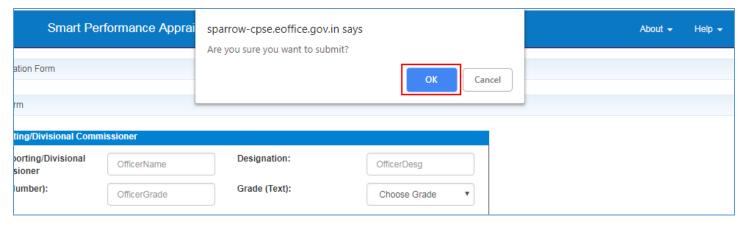


Fig.120

• As a result message prompts "Migration details and Document Saved Successfully", as shown in Fig.121.

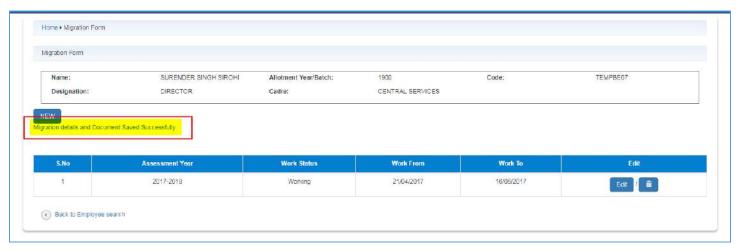


Fig.121

Grading (Manually Section Upload)

• Click the **Grading (Manually Section Upload)** (Grading (Manually Section Upload)) sub-module under **Migration** (module, select the Assessment Period, and search the user and select as shown in **Fig.122**:

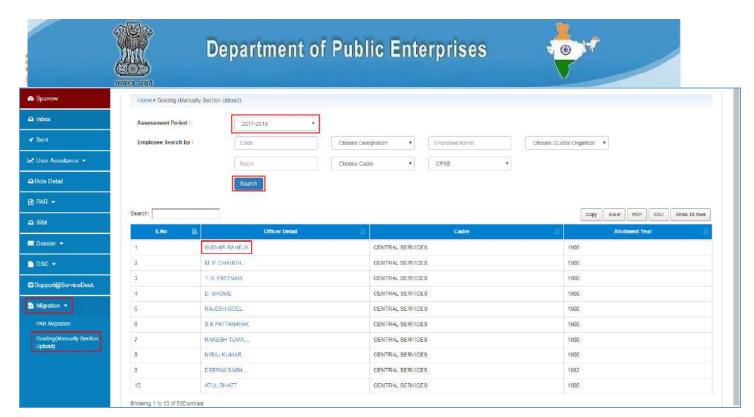


Fig.122

• The screen appears is shown in **Fig.123**, click the **Edit** (button as shown in **Fig.123**:

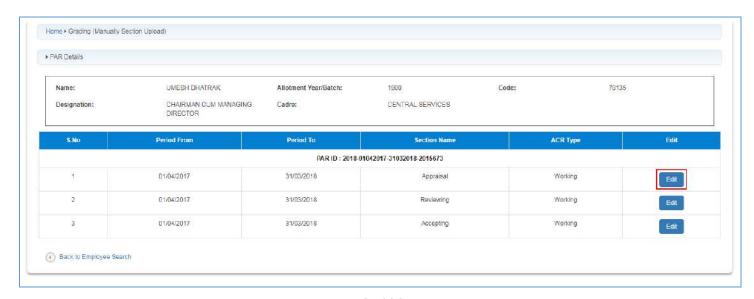


Fig.123

• Enter the Grade and click on **Update Grade** (Update Grade) button as shown in **Fig.124**:





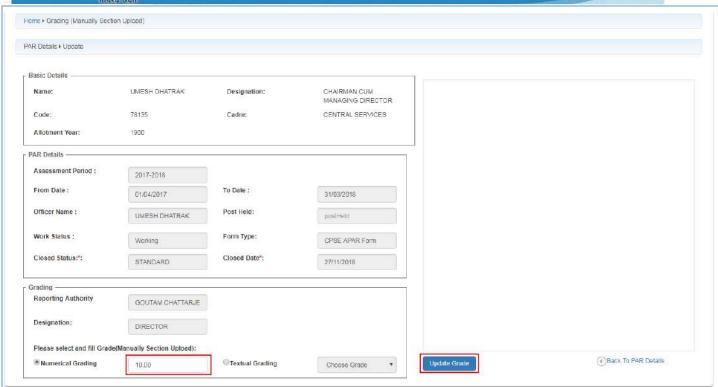


Fig.124

A confirmation window appears click on **OK** () button as shown in **Fig.125**:



Fig.125

• As a result message prompts "Updation of Grade successfull !!!", as shown in Fig.126:



Fig.126

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