

TOP PRIORITY

Government of India
Ministry of Jal Shakti
Department of Water Resources, RD & GR
Central Water Commission

03rd Floor (South), Sewa Bhawan,
R. K. Puram, New Delhi-110066
Dated the, 15th December, 2022

To

All SE(C), CWC (As per standard list).

Subject: **Non-issuance of e-PPO in respect of retired employees of CWC.**

Sir,

I am directed to enclose herewith a copy of DoWR, RD & GR's OM No. A-38020/3/2020-Administration-MoWR dated 09.12.2022 along with a DO letter No. 14/6/2022-P&PW (Coord.)E-8134 dated 02.12.2022 of Secretary, Department of Pension and Pensioners' Welfare regarding pending pension cases.

2. It is a matter of concern that Ministry of Jal Shakti has been placed in top 10 offices where prescribed timeline has been breached for processing of pension cases. In view of the above, all the SE (C) in all the Chief Engineer offices in field offices of CWC are requested to direct all the Circle/Division Offices under their jurisdiction to put their all out efforts to expedite the process of pending pension cases as per prescribed timeline provided under the rules. It is also requested to provide a consolidated Action Taken Report, Chief Engineer-Office- wise, in respect of pension cases where e-PPOs are yet to be issued despite retirement of the employee, to E-IV Section urgently and latest by 20.12.2022.

3. It is also requested to advise the officials who are going to retire within next 15 months, to initiate their pension documents and other formalities to enable the concerned offices/PAO to take further necessary action.

Yours faithfully,

Enclosures: **As above.**

Digitally Signed by Ajay
Malik

Date: 15-12-2022 10:45:09

Reason: Approved
(Ajay Malik)
Under Secretary

Copy to:

1. US (Admn), DoWR, RD & GR along with status note on pending cases pertaining to CWC(HQ).
2. US (E-I, II, III, V, VI, VII, VIII, IX, X, XI, XIII), CWC with the request to expedite the process of internal audit of all cases as per DoPT's OM dated 03.10.2022 and service verification under Rule-30 of CCS (Pension) Rules, 2021 for timely processing of the pension cases.
3. PPS to Chief Engineer (HRM), CWC.
4. PPS to Secretary, CWC.
5. AO (Pension), PAO (CWC).
6. Officers/officials under CWC(HQ) due to retire in next 15 months for needful action as stated in para 3 above (through web portal).

F. No. A-38020/3/2020-ADMINISTRATION-MOWR
Government of India
Ministry of Jal Shakti
Department of Water Resources, River Development & Ganga
Rejuvenation
(Administration Section)

Shram Shakti Bhawan, Rafi Marg
New Delhi, 9th December, 2022

OFFICE MEMORANDUM

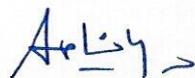
Subject:- e-PPOs in case of many retirees yet to be issued – reg.

The undersigned is directed to forward a DO letter No. 14/6/2022-P&PW(Coord.)/E-8134 (copy enclosed) dated 02nd December, 2022 which is self-explanatory. Department of Pension and Pensioner Welfare has placed this Department in '**top ten Departments having cases behind schedule' so far as issue of delayed PPO are concerned**. DoP&PW has shown 209 delayed cases. It is the matter of grave concern that our organisations are not taking appropriate action as per the Manual of Procedure to deal the pension cases/grievances relating to pension.

2. All SMDs are requested to take necessary and appropriate action to sensitize the concerned Organization/s to process the pensioner grievance cases as per prescribed procedure. Further the pending PPOs may be expedited.

3. It is also requested that officials going to retire in the next 15 months may initiate their pension documents and other formalities to enable the concerned offices/ PAOs to take further necessary action.

Encl: As above.



(A. K. Sao)

Under Secretary to the Govt. of India

Tel. No. 23738126

E-mail: usadmn-mowr@nic.in

To

1. Under Secretary (GWE), D/o Water Resources, RD & GR
2. Under Secretary (E-I), D/o Water Resources, RD & GR
3. Under Secretary (E-II), D/o Water Resources, RD & GR
4. Under Secretary (E-III), D/o Water Resources, RD & GR
5. Under Secretary (E-IV), D/o Water Resources, RD & GR
6. Under Secretary (Admin), DoWR, RD and GR
7. All concerned officials (who are going to retire within the next 15 months)
8. All Heads of Organisations of DoWR, RD and GR.
9. For uploading in intranet/mowr.nic.in

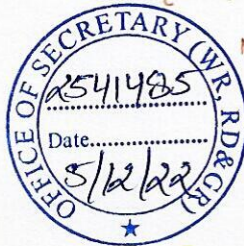
Copy with the details of cases pending for issuance of e-PPOs to-

Nodal Officer, Pension Adalat (Sh Anil Kumar Sharma US -E.I) may like to see for early issue of e-PPOs.

वी. श्रीनिवास, आई.ए.एस.
सचिव
V. Srinivas, IAS
SECRETARY



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आज़ादी का
अमृत महोत्सव



भारत सरकार
कार्मिक, लोक शिकायत तथा पेंशन मंत्रालय,
पेंशन एवं पेंशनभोगी कल्याण विभाग
लोक नायक भवन, खान मार्केट,
नई दिल्ली-110003
GOVERNMENT OF INDIA
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES & PENSIONS.
DEPARTMENT OF PENSION & PENSIONERS' WELFARE
LOK NAYAK BHAWAN, KHAN MARKET,
NEW DELHI-110003

D.O. No. 14/6/2022-P&PW (Coord.) E-8134

December 02, 2022

Dear Secretary,

I am enclosing the Monthly Progress Report for November 2022 of Pensioner related grievances of Ministries /Departments on CPENGRAMS portal and status of delayed cases in issue of Pension Payment Order (PPO) on Bhavishya Portal. As of end November 2022, 2922 Pensioner Grievance cases and 958 PPO's are pending in Ministries/ Departments.

2. May I request you to kindly advise the concerned Nodal Officers to ensure timely redressal of pending pensioners' grievances and cases where PPO's have not been issued.

With best regards,

Yours sincerely,

(V. Srinivas)

Encl: As above

05/12/2022
JSRA
DS(Admn.)
US/AR
2.12.22

All Secretaries to Government of India

Please visit our website : <https://doppw.gov.in>, <https://bhavishya.nic.in>Tel: 011-23742133 Fax: 011-23742546 Email: secy-arp@nic.in

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6. PENSION PAYMENT ORDERS DELAYED BY MINISTRIES/DEPARTMENTS**No. of Employees going to retire (in next 15 Months)**

No. of Employees to be Retired	Cases on time	Cases Behind Schedule
21204	12974	8230

Top Ten Ministries/Departments Cases Behind Schedule

S.No.	Ministry	Department	No. of Cases
1	Ministry of Home Affairs	Central Armed Police Forces	1692
2	Ministry of Finance	Department of Revenue	1315
3	Ministry of Housing and Urban Affairs		764
4	Comptroller and Auditor General		637
5	Ministry of Home Affairs	Department of Home	615
6	Ministry of Information & Broadcasting		584
7	Union territories of India	UT of Andaman and Nicobar	331
8	Ministry of Health & Family Welfare	Department of Health and Family Welfare	270
9	Ministry of Jal Shakti	Department of Water Resources, River Development and Ganga Rejuvenation	209
10	Ministry of Personnel, Public Grievances & Pensions	Department of Personnel & Training	152
Total			6569

PPOs Pending

S.No.	Month/Year	No. of PPOs Pending
1	May 2022	129
2	Jun 2022	147
3	Jul 2022	155
4	Aug 2022	165
5	Sep 2022	130
6	Oct 2022	232
Total		958

Ministries/Departments – PPOs not issued

S.No.	Ministry	Department	No. of PPOs Pending
1	Ministry of Home Affairs	Central Armed Police Forces	370
2	Ministry of Information & Broadcasting		263
3	Ministry of Finance	Department of Revenue	221
4	Union territories of India	UT of Andaman and Nicobar	170
5	Ministry of Home Affairs	Department of Home	135
6	Ministry of Housing and Urban Affairs		124
7	Ministry of Health & Family Welfare	Department of Health and Family Welfare	56
8	Ministry of Jal Shakti	Department of Water Resources, River Development and Ganga Rejuvenation	52
9	Comptroller and Auditor General		40
10	Union territories of India	UT of Lakshadweep	28
11	Ministry of Culture		27
12	Ministry of Fisheries, Animal Husbandry and Dairying	Department of Animal Husbandry and Dairying	25
13	Ministry of External Affairs		18
14	Ministry of Earth Sciences		17
15	Ministry of Home Affairs	Department of Justice	17
16	Ministry of Communications	Department of Telecommunications	15
17	Ministry of Agriculture and Farmers Welfare	Department of Agriculture and Farmers Welfare	14
18	Ministry of Commerce and Industry	Department of Commerce	14
19	Ministry of Personnel, Public Grievances & Pensions	Department of Personnel & Training	12
20	Ministry of Environment, Forest and Climate Change		9
21	Ministry of Labour & Employment		8
22	Ministry of Mines		7
23	Ministry of Textiles		7
24	Ministry of Commerce and Industry	Department for Promotion of Industry and Internal Trade	5
25	Ministry of Education	Department of Higher Education	5
26	Ministry of Home Affairs	Department of Official Language	5