

Government of India  
Ministry of Jal Shakti  
Department of Water Resources RD & GR  
Central Water Commission

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3<sup>rd</sup> Floor (S), Sewa Bhawan,  
R.K. Puram, New Delhi - 66.  
Dated 26.12.2022

To

All Superintending Engineers(C)  
Field Offices of CWC.

Sub.: Non-issuance of e-PPO in respect of retired employees of CWC.  
Sir,

I am directed to enclose herewith a copy of US, E-IV Section's letter No. A-38020/5/2022-ESTT-IV dated 15.12.2022, along with a copy of DoWR, RD & GR's OM No. A-38020/3/2020-Administration-MoWR dated 09.12.2022 and Secretary, Department of Pension and Pensioner's Welfare's DO letter No. 14/6/2022-P&PW(Coord.)E-8134 dated 02.12.2022 regarding pending pension cases, for taking necessary action.

2. Further, It is also requested to advise the officials who are going to retire within next 15 months to initiate their pension documents and other formalities to enable the concerned offices/PAO to take further necessary action.

Encl.: As above.

Signed by Seema Juneja  
Date: 26-12-2022 16:49:16  
Reason: Approved

**(Seema Juneja)**  
**Under Secretary(E-V)**  
**Ph.011-29583534**  
**011-29583327**

Copy to All AD-IIs/SDEs of Central Water Commission for information and necessary action if any.

294718/2022/ESTT-V

**TOP PRIORITY**

Government of India  
Ministry of Jal Shakti  
Department of Water Resources, RD & GR  
Central Water Commission

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03<sup>rd</sup> Floor (South), Sewa Bhawan,  
R. K. Puram, New Delhi-110066  
Dated the, 15<sup>th</sup> December, 2022

To

All SE(C), CWC (As per standard list).

Subject: **Non-issuance of e-PPO in respect of retired employees of CWC.**

Sir,

I am directed to enclose herewith a copy of DoWR, RD & GR's OM No. A-38020/3/2020-Administration-MoWR dated 09.12.2022 along with a DO letter No. 14/6/2022-P&PW (Coord.)E-8134 dated 02.12.2022 of Secretary, Department of Pension and Pensioners' Welfare regarding pending pension cases.

2. It is a matter of concern that Ministry of Jal Shakti has been placed in top 10 offices where prescribed timeline has been breached for processing of pension cases. In view of the above, all the SE (C) in all the Chief Engineer offices in field offices of CWC are requested to direct all the Circle/Division Offices under their jurisdiction to put their all out efforts to expedite the process of pending pension cases as per prescribed timeline provided under the rules. It is also requested to provide a consolidated Action Taken Report, Chief Engineer-Office- wise, in respect of pension cases where e-PPOs are yet to be issued despite retirement of the employee, to E-IV Section urgently and latest by 20.12.2022.

3. It is also requested to advise the officials who are going to retire within next 15 months, to initiate their pension documents and other formalities to enable the concerned offices/PAO to take further necessary action.

Yours faithfully,

Enclosures: **As above.**

Digitally Signed by Ajay  
Malik

Date: 15-12-2022 10:45:09

(Ajay Malik)  
Reason: Approved  
Under Secretary

Copy to:

1. US (Admn), DoWR, RD & GR along with status note on pending cases pertaining to CWC(HQ).
2. US (E-I, II, III, V, VI, VII, VIII, IX, X, XI, XIII), CWC with the request to expedite the process of internal audit of all cases as per DoPT's OM dated 03.10.2022 and service verification under Rule-30 of CCS (Pension) Rules, 2021 for timely processing of the pension cases.
3. PPS to Chief Engineer (HRM), CWC.
4. PPS to Secretary, CWC.
5. AO (Pension), PAO (CWC).
6. Officers/officials under CWC(HQ) due to retire in next 15 months for needful action as stated in para 3 above (through web portal).

**Status of pending e-PPOs of CWC (HQ) as on 14.12.2022**

| S. No. | Name and Designation of the retired employee | DoR        | Remarks  |
|--------|--|------------|--|
| 1.     | Shri Suresh Chandra Pant, US                 | 31.10.2022 | Case was submitted to PAO on 18.07.2022. Case returned by PAO on 17.10.2022 along with observations regarding VC, audit of pay fixation and DA rate. Case was re-submitted to PAO on 22.11.2022. PAO on 05.12.2022, again returned the case in want of VC for 10 days i.e. from 21.10.2022 to 31.10.2022 and verification of pay fixation statements in the service book. His service book has been sent to the Committee constituted in PAO (CWC) for verification pay fixation statements. Case will be re-submitted to PAO after compliance shortly.        |
| 2.     | Shri Mool Chand, DD                          | 30.11.2022 | Case submitted to PAO on 18.11.2022. PAO returned the case to E-IV Section on 08.12.2022 for want of verification of pay fixations. Case will be re-submitted to PAO after doing the needful shortly.  |
| 3.     | Shri Om Prakash, SWA                         | 30.11.2022 | Pension papers and service book along with VC have yet not been received from the retiree despite E-IV Section's letter dated 09.03.2022 and five subsequent reminders dated 25.08.2022, 23.09.2022, 18.10.2022, 02.11.2022 and 16.11.2022.  |
| 4.     | Smt. Uma Taneja, PPS                         | 30.11.2022 | Case sent to PAO on 30.09.2022. PAO on 25.10.2022 returned the case to E-IV with observations regarding VC and audit of pay fixations. Case was re-submitted to PAO on 22.11.2022. Case is again returned by PAO on 12.12.2022 in want of VC for the period from 12.10.2022 to 30.11.2022, verification of pay fixation statements in the service book and service verification. Her service book has been sent to the Committee constituted in PAO (CWC) for verification pay fixation statements. Case will be re-submitted to PAO after compliance shortly. |
| 5.     | Shri Dinesh Chander, JSA                     | 30.11.2022 | Case sent to PAO on 29.08.2022. PAO returned the case on 02.11.2022 with observation regarding audit of pay fixation. Case is being under process in concerned Estt. Section and will be re-submitted to PAO shortly.  |
| 6.     | Smt. Prerana Neeraj Mohan, US                | 04.07.2022 | Case submitted to PAO on 29.08.2022. Case returned by PAO on 07.10.2022 with observations regarding audit of pay fixation orders and service verification. IAW vide their letter dated 21.11.2022 has found her pay fixation wrong. Case is under process and will be re-submitted to PAO shortly.   |

F. No. A-38020/3/2020-ADMINISTRATION-MOWR  
Government of India  
Ministry of Jal Shakti  
Department of Water Resources, River Development & Ganga  
Rejuvenation  
(Administration Section)  
\*\*\*

Shram Shakti Bhawan, Rafi Marg  
New Delhi, 9<sup>th</sup> December, 2022

**OFFICE MEMORANDUM**

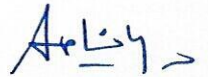
Subject:- e-PPOs in case of many retirees yet to be issued – reg.

The undersigned is directed to forward a DO letter No. 14/6/2022-P&PW(Coord.)/E-8134 (copy enclosed) dated 02<sup>nd</sup> December, 2022 which is self-explanatory. Department of Pension and Pensioner Welfare has placed this Department in '**top ten Departments having cases behind schedule' so far as issue of delayed PPO are concerned**. DoP&PW has shown 209 delayed cases. It is the matter of grave concern that our organisations are not taking appropriate action as per the Manual of Procedure to deal the pension cases/grievances relating to pension.

2. All SMDs are requested to take necessary and appropriate action to sensitize the concerned Organization/s to process the pensioner grievance cases as per prescribed procedure. Further the pending PPOs may be expedited.

3. It is also requested that officials going to retire in the next 15 months may initiate their pension documents and other formalities to enable the concerned offices/ PAOs to take further necessary action.

Encl: As above.



(A. K. Sao)

Under Secretary to the Govt. of India

Tel. No. 23738126

E-mail: usadmn-mowr@nic.in

To

1. Under Secretary (GWE), D/o Water Resources, RD & GR
2. Under Secretary (E-I), D/o Water Resources, RD & GR
3. Under Secretary (E-II), D/o Water Resources, RD & GR
4. Under Secretary (E-III), D/o Water Resources, RD & GR
5. Under Secretary (E-IV), D/o Water Resources, RD & GR
6. Under Secretary (Admin), DoWR, RD and GR
7. All concerned officials (who are going to retire within the next 15 months)
8. All Heads of Organisations of DoWR, RD and GR.
9. For uploading in intranet/mowr.nic.in

Copy with the details of cases pending for issuance of e-PPOs to-

Nodal Officer, Pension Adalat (Sh Anil Kumar Sharma US -E.I) may like to see for early issue of e-PPOs.



294718/2022/ESTT-V

वी. श्रीनिवास, आई.ए.एस.  
सचिव  
**V. Srinivas, IAS**  
SECRETARY



सत्यमेव जयते

75  
आज़ादी का  
अमृत महोत्सव



भारत सरकार  
कार्मिक, लोक शिकायत तथा पेंशन मंत्रालय,  
पेंशन एवं पेंशनभोगी कल्याण विभाग  
लोक नायक भवन, खान मार्केट,  
नई दिल्ली-110003  
GOVERNMENT OF INDIA  
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES & PENSIONS.  
DEPARTMENT OF PENSION & PENSIONERS' WELFARE  
LOK NAYAK BHAWAN, KHAN MARKET,  
NEW DELHI-110003

D.O. No. 14/6/2022-P&amp;PW (Coord.) E-8134

December 02, 2022

*Dear Secretary,*

I am enclosing the Monthly Progress Report for November 2022 of Pensioner related grievances of Ministries /Departments on CPENGRAMS portal and status of delayed cases in issue of Pension Payment Order (PPO) on Bhavishya Portal. As of end November 2022, 2922 Pensioner Grievance cases and 958 PPO's are pending in Ministries/ Departments.

2. May I request you to kindly advise the concerned Nodal Officers to ensure timely redressal of pending pensioners' grievances and cases where PPO's have not been issued.

*With best regards,*

Yours sincerely,

(V. Srinivas)

Encl: As above

*05/12/2022*  
*JSRAJ*  
*DS(Admn.)*  
*US/AR*  
*2.12.22*

All Secretaries to Government of India

Please visit our website : <https://doppw.gov.in>, <https://bhavishya.nic.in>Tel: 011-23742133 Fax: 011-23742546 Email: [secy-arp@nic.in](mailto:secy-arp@nic.in)



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**6. PENSION PAYMENT ORDERS DELAYED BY MINISTRIES/DEPARTMENTS****No. of Employees going to retire (in next 15 Months)**

| No. of Employees to be Retired | Cases on time | Cases Behind Schedule |
|--------------------------------|---------------|-----------------------|
| 21204                          | 12974         | 8230                  |

**Top Ten Ministries/Departments Cases Behind Schedule**

| S.No.        | Ministry  | Department  | No. of Cases |
|--------------|---|---|--------------|
| 1            | Ministry of Home Affairs                            | Central Armed Police Forces   | 1692         |
| 2            | Ministry of Finance                                 | Department of Revenue   | 1315         |
| 3            | Ministry of Housing and Urban Affairs               |   | 764          |
| 4            | Comptroller and Auditor General                     |   | 637          |
| 5            | Ministry of Home Affairs                            | Department of Home  | 615          |
| 6            | Ministry of Information & Broadcasting              |   | 584          |
| 7            | Union territories of India                          | UT of Andaman and Nicobar   | 331          |
| 8            | Ministry of Health & Family Welfare                 | Department of Health and Family Welfare                                 | 270          |
| 9            | Ministry of Jal Shakti                              | Department of Water Resources, River Development and Ganga Rejuvenation | 209          |
| 10           | Ministry of Personnel, Public Grievances & Pensions | Department of Personnel & Training                                      | 152          |
| <b>Total</b> |   |   | <b>6569</b>  |

**PPOs Pending**

| S.No.        | Month/Year | No. of PPOs Pending |
|--------------|------------|---------------------|
| 1            | May 2022   | 129                 |
| 2            | Jun 2022   | 147                 |
| 3            | Jul 2022   | 155                 |
| 4            | Aug 2022   | 165                 |
| 5            | Sep 2022   | 130                 |
| 6            | Oct 2022   | 232                 |
| <b>Total</b> |            | <b>958</b>          |



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## Ministries/Departments – PPOs not issued

| S.No. | Ministry   | Department  | No. of PPOs Pending |
|-------|--|---|---------------------|
| 1     | Ministry of Home Affairs                             | Central Armed Police Forces   | 370                 |
| 2     | Ministry of Information & Broadcasting               |   | 263                 |
| 3     | Ministry of Finance                                  | Department of Revenue   | 221                 |
| 4     | Union territories of India                           | UT of Andaman and Nicobar   | 170                 |
| 5     | Ministry of Home Affairs                             | Department of Home  | 135                 |
| 6     | Ministry of Housing and Urban Affairs                |   | 124                 |
| 7     | Ministry of Health & Family Welfare                  | Department of Health and Family Welfare                                 | 56                  |
| 8     | Ministry of Jal Shakti                               | Department of Water Resources, River Development and Ganga Rejuvenation | 52                  |
| 9     | Comptroller and Auditor General                      |   | 40                  |
| 10    | Union territories of India                           | UT of Lakshadweep   | 28                  |
| 11    | Ministry of Culture                                  |   | 27                  |
| 12    | Ministry of Fisheries, Animal Husbandry and Dairying | Department of Animal Husbandry and Dairying                             | 25                  |
| 13    | Ministry of External Affairs                         |   | 18                  |
| 14    | Ministry of Earth Sciences                           |   | 17                  |
| 15    | Ministry of Home Affairs                             | Department of Justice   | 17                  |
| 16    | Ministry of Communications                           | Department of Telecommunications  | 15                  |
| 17    | Ministry of Agriculture and Farmers Welfare          | Department of Agriculture and Farmers Welfare                           | 14                  |
| 18    | Ministry of Commerce and Industry                    | Department of Commerce  | 14                  |
| 19    | Ministry of Personnel, Public Grievances & Pensions  | Department of Personnel & Training                                      | 12                  |
| 20    | Ministry of Environment, Forest and Climate Change   |   | 9                   |
| 21    | Ministry of Labour & Employment                      |   | 8                   |
| 22    | Ministry of Mines                                    |   | 7                   |
| 23    | Ministry of Textiles                                 |   | 7                   |
| 24    | Ministry of Commerce and Industry                    | Department for Promotion of Industry and Internal Trade                 | 5                   |
| 25    | Ministry of Education                                | Department of Higher Education  | 5                   |
| 26    | Ministry of Home Affairs                             | Department of Official Language   | 5                   |

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