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सचिव
इलेक्ट्रॉनिकी और सूचना प्रौद्योगिकी मंत्रालय
भारत सरकार
Secretary
Ministry of Electronics &
Information Technology (MeitY)
Government of India

DO No. Secy(MeitY)/NIC/2021
Dated: 15.4.2021

Dear Secretary,

'Sandes' is an open-source based, secure, and indigenous instant messaging platform developed by NIC, MeitY and hosted on Govt. infrastructure. The app is designed to facilitate instant messaging communication in the Government and its Android and iOS versions are available at the Google Play store and the App Store respectively.

2. Sandes offers most of the features like other instant messaging apps and also allows customizations as per Govt. requirements. Sandes supports end-to-end encrypted messaging, encrypted backup, and encrypted OTP service, and is a highly secure app for messaging.

3. More than 160 organizations including MeitY, MHA, MEA, Indian Navy, National Security Council Secretariat, CRPF, NITIAayog, and various State Govt. Dept. have contributed to the testing of Sandes and their requirements and suggestions have been suitably incorporated. As of date, more than 4 lakh Govt. and public users have exchanged over 2 Cr messages on this App.

4. Sandes can be integrated with other Government applications for sending encrypted messages without any cost. Currently, it is integrated with NIC email, DigiLocker, SPARROW, e-office, etc.


5. To start using the app, an organization and its Nodal Officer need to be created on the app and all the subsequent activities to guide successful onboarding by offices and staff of any Department/organisation as well as others they deal with in the course of their work, are handled by the Nodal Officer. I suggest that you may consider using Sandes for Govt. communication and get it integrated with your e-gov applications to send messages to various stakeholders, including citizens. For further details, kindly visit our site <https://www.sandes.gov.in/onboard> or scan the QR code.



6. For any help, please contact the Head of Group/State Informatics Officer of NIC dealing with your Ministry/Department/State.

With regards,

Yours sincerely,


(Ajay Sawhney)

To

Secretaries of all the Ministries/Departments