



भारत सरकार
Government of India
जल शक्ति मंत्रालय,
Ministry of Jal Shakti
जल संसाधन ,नदी विकास एवं गंगा संरक्षण विभाग
Department of Water Resources, River Development & Ganga Rejuvenation
केन्द्रीय जल आयोग
Central Water Commission



e-Tender for “Hiring of Support Services on outsourcing basis for Hydro-meteorological Observations at various sites under LGD-1, CWC, Patna”

NIT No. LGD-1/CWC/HQ-57/Outsourcing-Support/2021/04 dated: 05.02.2021

Key Events and Dates

DATE OF ISSUE OF e-TENDER 05.02.2021(15:00hrs)
DOCUMENT ONLINE

LAST DATE AND TIME FOR RECEIPT 19.02.2021(15:00hrs)
OF BIDS ONLINE

DUE DATE FOR OPENING OF 20.02.2021(15:00hrs)
TECHNICAL BID ONLINE

OFFICER INVITING e-TENDER Executive Engineer,
Lower Ganga Division-1, Central Water
Commission, Amarnath Road, Adalatganj,
Patna-800001

PRICE OF TENDER DOCUMENT NIL

This tender document contains 35 pages including this page.

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INDEX

Contents

NOTICE INVITING TENDER	5
Chapter 1. Instruction to Bidders	7
Chapter 2. Activity schedule and other requirements	14
Chapter 3. Conditions of Contract	16
Chapter 4: Schedule of Requirements.....	23
Chapter 5: Technical and Financial Bids	25
Chapter 6: Contract Form	29
Chapter 7: Other Standard Forms	30

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NO: LGD-1/ CWC/ HQ-57/ Outsourcing-Support/2021/638-44

dated: 05.02.2021



सत्यमेव जयते

Government of India
Central Water Commission
LOWER GANGA DIVISION-1
AMARNATH PATH, ADALATGANJ
PATNA-800001

e-NOTICE INVITING TENDER/ई-निविदा आमंत्रण सूचना

NIT No. LGD-1/CWC/HQ-57/Outsourcing-Support/2021/04 dated: 05.02.2021

The Executive Engineer, Lower Ganga Division-1, CWC, Amarnath Road, Adalatganj, Patna-800001 (Bihar) invites on behalf of the President of India, Tenders comprising of Technical and Financial bids from experienced and eligible Agency(s) for “Hiring of Support Services on Outsourcing basis for Hydro-meteorological Observations at various sites under LGD-1, CWC, Patna”.

1. Name of work	: Hiring of Support Services on Outsourcing basis for Hydro-meteorological Observations at various sites under LGD-1, CWC, Patna for the period from April 2021 to March, 2022 (12 MONTHS)
2. Estimated Cost	: Rs. 1,65,81,659.00 (Rupees One Crore Sixty Five Lakh Eighty One Thousand Six Hundred Fifty Nine Only)
3. Bid Security	: Bid Securing Declaration as per the Form 4, Chapter 7 has to be mandatorily submitted along with technical bid online.
4. Performance Guarantee	: 3 % of Contract value
5. Cost of Tender Document	: NIL

Schedule of Tender

DATE OF ISSUE OF e-TENDER DOCUMENT ONLINE	05.02.2021(15:00hrs)
e-TENDER FORM AVAILABLE FROM	05.02.2021(15:00hrs)
DATE AND TIME OF PRE BID MEETING	11.02.2021(15:00hrs)
LAST DATE AND TIME FOR RECEIPT OF BIDS ONLINE	19.02.2021(15:00hrs)
DATE AND TIME OF OPENING OF TECHNICAL BIDS ONLINE	20.02.2021(15:00hrs)
PLACE OF OPENING OF BIDS ONLINE	O/o The Executive Engineer, Lower Ganga Division-1, Amarnath Road, Adalatganj, Patna-800001 (Bihar)
PRICE OF TENDER DOCUMENT:	NIL

2. e-Tender can be purchased from the O/o The Executive Engineer, Lower Ganga Division-1, Adalatganj, Amarnath Path, Patna-800001 (Bihar) or downloaded from website www.eprocure.gov.in and www.cwc.gov.in from **05.02.2021(15:00hrs)** to **19.02.2021(15:00hrs)** but their bids are liable to be rejected if following payment/declaration is not received :
 - a. Bid Securing Declaration as per the Form 4, Chapter 7 has to be mandatorily submitted along with technical bid online.
3. The tender forms complete in all respects should be submitted by **19.02.2021(15:00hrs)**.
4. The pre-bid meeting for the tender will be held on **11.02.2021(15:00hrs)** at the following venue: **O/o The Executive Engineer, Lower Ganga Division-1, Central Water Commission, Amarnath Road, Adalatganj, Patna-800001, Bihar (Phone no. 0612-2671541)**
5. The Technical bid of the tender will be opened at **20.02.2021(15:00hrs)** in presence of the tenders who wish to see the opening of tender through their authorized representative who may choose to attend opening in this office. The time of opening of financial bids will be intimated later.
6. The NIT and tender can be downloaded from www.cwc.gov.in or www.eprocure.gov.in.
7. Bids shall be accepted in online mode only at www.eprocure.gov.in.
8. The Invitation to tender is subject to fulfillment of instructions and conditions as per schedules below:
Chapter- 1: Instruction to Bidders
Chapter -2: Activities schedule and other requirements
Chapter -3: Condition of Contract
Chapter -4: Schedule of Requirement
Chapter -5: Technical & Financial Bid
Chapter- 6: Contract Form
Chapter -7: Other Standard Form

Sd/-
Executive Engineer,
For and on behalf of the President of India,
Lower Ganga Division-1,CWC,Patna

प्रतिलिपि:

1. मुख्य अभियंता , निचली गंगा बेसिन संगठन, केंद्रीय जल आयोग, पटना ।
1. अधीक्षण अभियंता (सम०), निचली गंगा बेसिन संगठन, केंद्रीय जल आयोग, पटना ।
2. निदेशक (प्रबो०)-सह-अधीक्षण अभियंता (एच० ओ० सी०), प्रबोधन निदेशालय केंद्रीय जल आयोग, पटना ।
3. लेखा शाखा, निचली गंगा मंडल-१, केंद्रीय जल आयोग, पटना ।
4. सूचनापट, निचली गंगा मंडल-१, केंद्रीय जल आयोग, पटना ।
5. केंद्रीय जल आयोग का वेब पोर्टल www.cwc.gov.in अथवा www.old.cwc.gov.in ।
6. ई-प्रकाशन , केंद्रीय सार्वजनिक खरीद पोर्टल www.eprocure.gov.in

Chapter 1. Instruction to Bidders

1. General

Before submitting the tender it is presumed that the tenderer has understood the exact requirement of the Purchaser and visited hydro-meteorological observation sites on rivers run by Central Water Commission to understand the facilities and accessibility. In case of any discrepancy or ambiguity observed by the tenderer in the scope of work and the desired deliverable functionality from the work, it is mandatory to raise the clarification in writing by the tenderer and in turn get that clarified from the purchaser in writing before and during the pre-bid meeting. Tenderer is free to ask any clarification in the Pre-bid meeting to be held on **11.02.2021(15:00hrs)** at the above-mentioned venue. In case of no such clarification required by the tenderer, it will be construed that all the requirements of the purchaser are understood by the tenderer. No communications will be entertained in this regard at any stage after the opening of Tenders.

The general instructions are as given below:-

- (i) No tenderer will be allowed to amend or withdraw any terms & conditions/parts or whole /quoted prices of its tender under any circumstances after the deadline for submission of the tender.
- (ii) The Purchaser has the right to accept or reject any or all the tenders, or cancel the tendering process at any stage, either in part or full, without assigning any reason.
- (iii) Canvassing, soliciting, fraud practices, suppression of facts, stating wrong facts and fraudulent practice by the tenderer may lead to rejection of the tender at any stage of the work and may lead to blacklisting for all future CWC works/purchases.
- (iv) The tenderers are expected to understand the forms, terms, specifications and other details mentioned in the tender document.
- (v) Each tenderer is entitled to submit only one online bid. The tender document is non-transferable.
- (vi) At any time prior to the deadline for submission of tenders, the Purchaser, for any reason, whether at its own initiative may modify the scope of work or any condition of the tendering documents by amendments and same will be communicated.
- (vii) The tenderers must quote the rates keeping in mind all the terms and conditions mentioned in this document.
- (viii) The valid means of communications for this tender shall be in writing, through e-mail and fax followed by confirmation by post.
- (ix) It is suggested that the tenderers may acquaint themselves with the requirements of the work before submitting the tender. Tenderer should visit the different sites before submission of bid.
- (x) No deviation in the payment terms is permissible in the tender. If a tenderer does not explicitly agree with the payment terms, the tender shall be rejected for non-responsiveness.
- (xi) The words 'bid' and 'bidding' has been used interchangeably with the words 'tender' and 'tendering' respectively.
- (xii) The words 'Tenderer', 'Agency' & 'Bidder' has been used interchangeably.
- (xiii) Bids shall be submitted online only at www.eprocure.gov.in. The tender notice is also available at www.eprocure.gov.in and www.cwc.gov.in.

- (xiv) Tenderer who has downloaded the tender from the Central Public Procurement Portal (CPPP) website <https://eprocure.gov.in> and www.cwc.gov.in shall not tamper/modify the tender form including downloaded price bid template in any manner. In case if the same is found to be tampered/modified in any manner, tender will be completely rejected .
- (xv) Intending tenderers are advised to visit again CWC website www.cwc.gov.in and CPPP website <https://eprocure.gov.in> at least 1 day prior to closing date of submission of tender for any corrigendum / amendment.
- (xvi) For the purpose of this tender the Contract Agreement with the successful tenderer shall comprise of:
 - a. The technical bid and financial bid submitted by the tenderer;
 - b. Tender document
 - c. Amendment to the tender document;
 - d. Post tender opening Correspondences and
 - e. Purchaser's notification of award of the contract.

2. SUBMISSION OF DOCUMENTS

- (i) The following documents are to be furnished online at www.eprocure.gov.in in the technical bid part by the Agency along with bid as per the tender document:
 - a. Signed and scanned copy of appropriate valid registration certificate, experience certificates executed as per the tender notice, PAN and Tender Acceptance Letter (Form 3 Chapter 7).
 - b. Signed and scanned copy of previous three Financial Years (2017-18, 2018-19 & 2019-20) Income-tax return (ITR) filed copy/GST No./TIN No./Affidavit of partnership firm/ Pvt. Ltd. or public Ltd. company registered certificate.
 - c. Signed and scanned copy of audited Balance sheet of last three years (2017-18, 2018-19 & 2019-20).
 - d. Any other document in support of the Bid.
- (ii) MSEs participating in the tender must submit valid & authorized copy of certificate of registration as specified by Ministry of MSME (MoMSME) like UdyogAadhaar Acknowledgment/UdyogAadhaar Memorandum issued by MoMSME. In this context, the nature of services and goods/items manufactured mentioned in MSE's certificate should match with the nature of the services and goods /items to be supplied as per Tender.
- (iii) The registration certificate issued must be valid as on Bid closing date of the tender. Bidder shall ensure validity of registration certificate in case bid closing date is extended.

3. Qualification/Eligibility Criteria for the Tenderers:

- i). The Agency should be registered in India with permanent office in India.
- ii). The bidder should have GST No., PAN & Aadhar No.
- iii). Joint Ventures (JV) shall submit its full details.
- iv). The Agency should not have been blacklisted by any authority. A declaration to the effect should be furnished.
- v). The Agency shall provide accurate information about any litigation or arbitration resulting from contracts completed or ongoing under its execution over the last five years. A consistent history of awards against the Agency or any partner of a joint venture may result in failure of the contract. A declaration to the effect should be furnished.

- vi). Contractors whose near relatives are Divisional Accountant or Engineering Officers between the grades of Chief Engineer and Junior Engineer (both inclusive) in the Central Water Commission (CWC) will not be allowed to tender for works in the respective Regional office responsible for award and execution of contract is the one where the near relative is working (A declaration to the effect should be furnished). For this purpose a near relative shall mean father, mother, wife/husband, son(s), daughter(s), brother(s), sister(s). A declaration to the effect should be furnished
- vii). No Engineer or any other official employed in Engineering or Administrative duties in the Engineering Department of the Government of India is allowed to work in the CWC either as contractor or as employee of a contractor for a period of one year after his retirement from Government service unless he has obtained prior permission of Government of India to do so. Even after enlistment, if either the contractor or any of his employees is found to be a person who had not obtained the prior permission of Government of India as aforesaid, the Contract shall be cancelled.
- viii). Average Annual financial turnover of related services in Central/ State Govt. / PSU during the last three financial years, ending 31st March, 2020 should be at least Rs. 83 Lakh (Rupees Eighty Three Lakh Only).. Relevant work orders issued by Central/ State Govt. / PSU along with satisfactory performance certificates have to be enclosed.
- ix). Liquid assets and/or credit facilities, net of other contractual commitments and exclusive of any advance payments which may be made under the contract, of no less than the amount specified in the Bid Data Sheet (BDS).

4. Qualification Documents to be submitted:

- i). Copies of original registration certificate documents defining the constitution or legal status, place of registration and principal place of business; written power of attorney of the signatory of the bid to commit the bidder. Appropriate business licenses/registrations:
 - a) GST No.
 - b) PAN number
- ii). Total monetary value of services performed for each of the last three financial years (2017-18, 2018-19 & 2019-20).
- iii). Copies of work orders and experience issued by Central/ State Govt. / PSU along with satisfactory performance certificates in related work for each of the last three years and details of services under way or contractually committed; and names and address of clients who may be contacted for further information on those contracts.
- iv). Evidence of adequacy of working capital for this contract (access to line(s) of credit and availability of other financial resources).
- v). Audited financial statements for the last three financial years (2017-18, 2018-19 & 2019-20) (copies of the Profit and Loss (P/L) statements along with Balance Sheet for the concerned period).
- vi). Bank Account details.
- vii). **Authority** to seek references from the bidder's bankers.
- viii). Information regarding any litigation, current or during the last five years, in which the Bidder is involved, the parties concerned and disputed amount.
- ix). Proposals for sub-contracting components of the services amounting to more than 10 (Ten) per cent of the contract price, if any.

5. Site Visit:

The bidder, at the bidder's own responsibility is encouraged to visit at their own cost and examine the site of required services and its surroundings and obtain all information that may be necessary for preparing the bid and entering into a contract for the services.

6. Period of validity of tenders

Tenders shall remain valid for 90 (Ninety) days after the date of tender opening. In exceptional circumstances, the purchaser may solicit the tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing.

7. Restrictions regarding Personnel Deployed:

The Agency shall be liable for all kinds of dues payable in respect of all personnel provided for support services under the contract and the Procuring Entity shall not be liable for any dues for availing the support services of the personnel. The Agency shall ensure that a valid identity proof of personnel deployed is submitted to CWC (such as Passport/ PAN Card/ Aadhar Card/ Election Card/ Ration Card/ Driving License etc).

8. Workmen Safety and Insurance:

The Agency shall be responsible for safety, security and insurance including life insurance of their personnel who are deputed for providing Support Services for Hydro-meteorological Observation. The Agency shall be fully responsible for observance of all labour laws applicable including local laws and other laws applicable in this matter and shall indemnify and keep indemnified CWC against effect of non-observance of any such laws. The Contractor shall be liable to make payment to all its employees, workers and Sub-Contractors and make compliance with labour laws.

9. Filling up the Technical and Financial Bid by the Bidders:

The Bidder should fill Technical and Financial bids (online only) both as described in Chapter 5. In the financial bids as per activity schedule of requirement in Chapter 4, the Agency should quote considering locations of H.O sites under this Division. GST should be shown separately in the financial bid.

10. Tender Security(Bid Security) and Performance Security

- i. **Bid Security:** Bid Securing Declaration as per the Form 4, Chapter 7 has to be mandatorily submitted along with technical bid online otherwise tender will be rejected.
- ii. **Performance Security**

The successful bidder shall furnish performance security deposit at the rate of 3% of the contract value within 15 days after notification of the award and it should remain valid for a period of 60 days beyond the date of completion of all contractual obligations of the supplier including warranty obligations. It does not carry any interest. Performance Security will be refunded to the supplier without any interest, whatsoever, after it duly performs and completes the contract in all respects but not later than 60 days of completion of all such obligations under the contract.

Performance security may be furnished in the form of account payee Demand Draft in favour of Executive Engineer, Lower Ganga Division-1, CWC, Patna payable at Patna or Fixed Deposit Receipt from a commercial bank or Bank Guarantee from commercial bank in a prescribed format as given in Chapter 7. Performance security is liable to be forfeited in case successful tenderer does not fulfill contract obligations.

11. Contents of Tender Document:

The contents of the tendering documents as listed below shall be read in conjunction with any corrigendum/addenda, if issued. All the components of the tender shall be considered as a single tender document and include:

- (i) Notice Inviting e-Tender
- (ii) Instruction to the Bidders
- (iii) Conditions of the Contract

- (iv) Schedule of requirements.
- (v) Specifications and allied technical details.
- (vi) Technical & Financial Bid
- (vii) Contract Form
- (viii) Other Standard forms

12. Tendering Process

i. Marking and submission of tenders:

The e-tender shall be submitted online only at CPP website URL www.eprocure.gov.in by **19.02.2021(15:00hrs)** The tenderers should submit both “Technical bid” and “Financial Bid” online only at CPP website URL www.eprocure.gov.in. Tenders must be submitted by the bidder online no later than the time and date specified in the NIT. Intending tenderers are advised to visit again CWC website www.cwc.gov.in and CPP website <https://eprocure.gov.in> at least 1 day prior to closing date of submission of tender for any corrigendum/amendment.

The Purchaser may, at its discretion, extend this deadline for submission of tenders by amending the tendering documents, in which case all rights and obligations of the Purchaser and tenderers previously subjected to the deadline will thereafter be subjected to the deadline as extended. In the event of the date being declared as a closed holiday for purchaser’s office, the due date for submission of tender and opening will be carried out on the date and time as notified by the purchaser. The necessary corrigendum shall be issued in this regard by the purchaser. No tender may be withdrawn in the interval between the deadline for submission of tenders and the expiration of the period of tender validity specified by the purchaser on the Tender Form.

ii. Opening of Bids

Bids shall be submitted online only at CPP website URL www.eprocure.gov.in. Tenderer/Suppliers are advised to follow the instructions provided under ‘Instructions to the Bidders’ for the e-submission of the bids online through CPP portal. Financial Bids of only those bidders who are found technically acceptable would be considered.

iii. Prices

Prices quoted by the tenderer shall be fixed during the contract. Rates to be quoted by the tenderer should be all inclusive except GST. GST and other taxes, if any should be quoted separately.

- a. All prices should be in Indian National Rupee (INR).
- b. The amount should be written both in figures and in words.
- c. Prices for each item shall be furnished online only.
- d. The tenderer should quote for all the sites mentioned in the Schedule of Requirement. The tenders not quoting for all the services at all the sites shall be rejected.
- e. The tender for the Support Services shall remain open for acceptance for a period of 90 (ninety) days from the date of opening of tenders. If any tenderer withdraws his tender before the said period or makes any modifications in the terms and conditions of the tender which are not acceptable to government, then the Government shall without prejudice to any other right or remedy, be at liberty to blacklist the tenderer and shall not be allowed to participate in the re-tendering process of the services.

iv. Non-conformities between the figures and words of the Quoted Prices

Sometimes, non-conformities/errors are also observed between the quoted prices in figures and that in words. The same is to be taken care of as indicated below:

- a) If, in the price structure quoted for the required goods, there is discrepancy between the unit price and the total price (which is obtained by multiplying the unit price by the quantity), the unit price shall prevail and the total price corrected accordingly, unless in the opinion of the purchaser there is an

obvious misplacement of the decimal point in the unit price, in which case the total price as quoted shall govern and the unit price corrected accordingly.

- b) If there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and
- c) If there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (a) and (b) above.

If there is such discrepancy in an offer, the same is to be conveyed to the tenderer with target date on the above lines and if the tenderer does not agree to the observation of the purchaser, the tender is liable to be ignored.

v. Evaluation of Tenders

- a) The tenders will be evaluated on the basis of specifications as given the tender document and unit rate of each item and total cost. The Technical Bids will be evaluated based on the track record and past experience of the firm in providing similar manpower to Government/Semi- Government Agencies. The weightage for the technical evaluation shall be assigned as under:

Sl. No.	Details	Maximum Marks
1.	Previous experience of agency in providing similar category of manpower to Government/semi Government Agencies (10 marks to be assigned per year of previous experience)	50 marks
2.	Clean track record of the Firm during the last three years (10 marks per year, if a Certificate of “ satisfactory performance and no debarment/ no adverse remarks ” is submitted from all the tendering authorities/ concerned departments for all the works during the last three years).	30 marks
3.	Financial status (Profit or loss of the firm during the previous two financial years) (10 marks for each year if there was profit as per the audited accounts)	20 marks.

- b) Further, the Financial Bid/quoted amount shall not vary by more than (+/-) 10% from the Estimated cost for this work/services mentioned above in the tender document, if so, those tenders **shall be rejected out rightly.**

The purchaser does not bind himself to accept the lowest or any other tender.

vi. Award of Work

Within 15 (Fifteen) days of the receipt of notification of award from the Purchaser, the successful tenderer shall sign the contract agreement as given at Chapter 6 and furnish the specified Performance Security.

13. Bid Data sheet

A: GENERAL

- i). Name and address of the purchaser: The Executive Engineer,
Lower Ganga Division-1,
Amarnath Road, Adalatganj,
Patna-800001, Bihar

ii). Tender number: LGD-1/CWC/HQ-57/Outsourcing-Support/2021/03 dated: 05.02.2021

iii). Qualification requirements: - As per specified in tender document.

B: PRE-BID MEETING

Pre bid meeting: The bidder's designated representative is invited to attend a pre bid meeting which will take place **On 11.02.2021(15:00hrs) at O/o The Executive Engineer, Lower Ganga Division-1, Central Water Commission, Amarnath Road, Adalatganj, Patna-800001, Bihar (Phone no. 0612-2671541)**

The purpose of the meeting will be to clarify issues and to answer questions on any matter that may be raised at that stage.

C: PREPARATION OF BIDS

i). The price quoted by the bidder shall be fixed.

Tenders shall remain valid for 90 days after the date of tender opening. In exceptional circumstances, the Purchaser may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing.

D: SUBMISSION OF BIDS

i). Only online bids shall be accepted.

ii). Last date and time for bid submission is **19.02.2021(15:00hrs)**

E: BID OPENING AND EVALUATION

i). The Technical bid of the tender will be opened online on **20.02.2021(15:00hrs)** in presence of the tenderers who wish to see the online opening through their authorized representative in this office. The time of opening of financial bids will be intimated later.

F: VARIATION IN QUANTITY OF SITES

i). Percentage of quantity of sites may increase or decrease by 10%.

G: SETTLEMENT OF DISPUTES

The settlement of all the disputes of any kind arising out of this contract shall be first through a Mediator engaged with mutual consent and only after dissatisfaction with that, the (joint) Arbitrator(s) shall be appointed as per Arbitration & Conciliation Act 1996.

Chapter 2. Activity schedule and other requirements

14. Description of Service:

i) Description of service: CWC has about 1600 Hydrological Observation (H.O) sites on rivers in India. Hydro-meteorological observation is to be carried out at these H.O sites for gauge & discharge, and sample collection of silt and water quality including other meteorological parameters. Services required for observation of hydrological and meteorological parameters viz Gauge & Discharge observation, collection of Water Quality and Silt samples, collection and recording of rain gauge readings at H.O stations mentioned at Chapter 4 “Schedule of Requirements”.

ii) Background of the Organisation and the Project:

Background of Organization- Central Water Commission is a premier Technical Organization of India in the field of Water Resources and is presently functioning as an attached office of the Department of Water Resources, River Development and Ganga Rejuvenation, Ministry of Jal Shakti, Government of India. The Commission is entrusted with the general responsibilities of initiating, coordinating and furthering in consultation of the State Governments concerned, schemes for control, conservation and utilization of water resources throughout the country, for purpose of Flood Control, Irrigation, Navigation, Drinking Water Supply and Water Power Development.

Project- The Scheme “Development of Water Resources Information System (DWRIS)” is a Central Sector Scheme of the Department of Water Resources, River Development and Ganga Rejuvenation, Ministry of Jal Shakti, Government of India. being implemented by Central Water Commission (CWC). The rationale of such an ambitious scheme has coherence with the National Water Policy-2012, which states that “appropriate institutional arrangements for each river basin should be developed to collect and collate all data on regular basis with regard to rainfall, river flows, area irrigated by crops and by source, utilizations for various uses by both surface and ground water and to publish water accounts on ten daily basis every year for each river basin with appropriate water budgets and water accounts based on the hydrological balances”.

iii) Purpose/Objectives of the Assignment: In order to start Hydrological Observation services of unskilled persons is required to help officials of CWC.

The mission of CWC is to promote integrated and sustainable development and management of India's Water Resources. The very first step in managing the water resources is to measure the resource i.e. water availability at different places and on different point of time. The proposal for hiring of support services for hydrological data observations at H.O stations will help in collecting daily data of Gauge, Discharge, Silt & Water Quality etc. The data collected from these H.O stations will act as basic input in developing mathematical models for flood forecasting, design of water retaining structures, water resources assessment, basin management resolving inter- state issues etc.

The brief of work for which support services are required is as given below.

A. Hydrological data:

- a. Gauge observation- Three times at 08:00 hrs, 13:00 hrs and 18:00 hours in general and Hourly in monsoon season.
- b. Discharge observation- once daily in the morning starting at 08:00 hrs
 - i. By Wading
 - ii. By Boat
 - iii. From Bridge
 - iv. By any other standard method
- c. Water quality- Water sample collection- once in 10 days.
- d. Silt analysis- Silt sample collection – daily
- e. Rainfall- Twice daily in non-monsoon & monsoon period.

15. Activity Schedule:

The tentative time required for doing the above mentioned work is as follows:-

Type of observation	Tentative Time required for taking data
A. Hydrological Data Collection	
a. Gauge observation- daily three times at 0800 hrs, 1300 hrs and 1800 hours. in non-monsoon and hourly in monsoon.	Approximate One hour per gauge reading (Going to gauge site and reading the gauge and recording the same in office)
b. Discharge observation-	once daily at 0800 hours
i. By wading	Approximate Four hours per discharge observation.
ii. From bridge	Approximate Four hours per discharge observation.
iii. By boat	Approximate Four hours per discharge observation.
iv. By any other standard method	Approximate Four hours per discharge observation.
B. Water quality, Silt & Rainfall Data Collection	
a. Water quality- Water sample collection- once in 10 days.	Taken during observation of Discharge and requires no additional time.
b. Silt analysis- Silt sample collection – once in a day	Taken during observation of Discharge and requires no additional time.
Rainfall Collection- Twice daily in non monsoon & monsoon period	Taken during observation of Gauge and requires no additional time.

16. Essential Equipment:

All required T&P items shall be provided by the purchaser (except safety equipment) as mentioned in Special Conditions of Contract.

17. The statutory and contractual obligations to be complied with by the contractor:

- The Agency will abide by the job safety, insurance, prevalent laws in force and will be liable to indemnify the Purchaser from all demands or responsibilities arising from accidents or loss of life, the cause of which is the Agency's negligence. The Agency will pay all indemnities arising from such incidents and will not hold the Purchaser responsible in any manner.
- The Agency is responsible to conduct all contracted activities with due care and diligence, in accordance with the Contract and using state-of-the-art methods and economic principles, and exercising all reasonable means to achieve the performance specified in the Contract.
- The Agency is obliged to work closely with the Purchaser and abide by directives that are consistent with the terms of the Contract.
- The Agency whose tender is accepted, will be required to furnish:-
 - Performance Security
 - GST No.
 - Photo copy of company registration certificates in India.
 - Photo copy of PAN Card.
 - Photo copy of Aadhar No.
- To abide by all the clauses as mentioned in the tender document.

18. Services & Facilities to be provided by the Procuring Entity and respective obligations of the Procuring Entity and Agency:

- The purchaser will ensure accuracy of all information.
- The purchaser will ensure the availability of sites for the work.
- The purchaser will provide all equipment.

Chapter 3. Conditions of Contract

19. Definitions & Interpretations:

Services mean the services as identified in the tender document and to be provided at the purchaser's facility as per the contract.

EE, LGD-1, CWC, means Executive Engineer, Lower Ganga Division-1, Central Water Commission, Patna under Lower Ganga Basin Organisation, CWC.

Contract means the agreement reached by the Purchaser and the Agency for the purpose of the work mentioned in this document. All documents, letters, correspondences exchanged for this work shall be the part of the contract.

Contract Price: The cost of work identified in the Agency proposal is included in the Contract Price in their entirety. This will include such additions/ deductions made under variation order as allowed under this contract.

Notices shall be deemed to include any approvals, consents, Instructions, certificates and clarifications to be given under this contract.

The Purchaser is: The President of India through the Executive Engineer, Lower Ganga Division-1, CWC, Amarnath Path, Adalatganj, Patna-800001 (Bihar).

Agency: The Agency is the Agency of the successful tenderer with whom the purchaser enters into a contract for the supply of goods detailed in this document.

The Execution Period is the period during which the Agency is liable to carry out work without any additional cost to the purchaser.

Non-Responsive tender: Any tender not meeting all the requirements mentioned in the tender document.

Hydro-meteorological Observation: means observation of Gauge, Discharge, Silt, Water Quality and Rainfall at river sites.

20. Documents of Contract:

All the documents shall be considered as correlative, complementary and mutually explanatory. The contract shall be read as a whole for the interpretations. All correspondences, notices etc. shall form a part of the contract.

21. Interpretations:

Language: Shall be English only for the purpose of this contract.

Context: The singular and plural shall be interchangeable as per the context of the contract.

22. Duration of contract:

The period of operation of the contract shall be for 12 months from April 2021 to March 2022. The duration of contract may be altered/ modified by the purchaser before awarding contract.

23. Programme of services:

The services will have to be started by the Agency within 15 days of award of contract at the locations as identified in the Chapter 4.

24. Confidentiality:

- a. The Agency shall not, without the Purchaser's prior written consent, disclose the Contract, or any provision thereof, or any specification or information furnished by or on behalf of the Purchaser in connection therewith, to any person other than a person employed by the Agency in the performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

- b. Any document, other than the Contract itself, shall remain the property of the Purchaser and all copies thereof shall be returned to the Purchaser on termination of the Contract.
- c. The Agency shall not, without the Purchaser's prior written consent, make use of any document or information enumerated in this document except for purpose of performing the Contract.
- d. The Purchaser shall not, without the Agency's prior written consent, disclose any documents, data or other information furnished by the Agency in connection with the Contract, and clearly identified in advance by the Agency as being confidential, to parties not directly involved in the project(s) covered by the Contract.

25. General Conditions of Contract:

- 1) Bidders shall not be under a declaration of ineligibility for corrupt and fraudulent practices issued by Government of India and Government of Bihar and Government of U.P.
- 2) Incomplete tenders/tenders may be rejected.
- 3) The bidder should not have been black listed by any Government or non-Government institutions or Government Department undertaking/public enterprises.
- 4) The Firms shall be registered in India with permanent office in India.
- 5) The Agency should have an experience in handling manpower in last three financial years having turnover of Rs. 83 Lakh (Rupees Eighty Three Lakh Only) per year.
- 6) The competent authority on behalf of President of India does not bind itself to accept the lowest or any tender, and reserves its right to reject or postponed any or all of the tenders received without the assignment of any reason. All tenders in whom any of the prescribed conditions are not fulfilled or are incomplete in any respect are liable to be rejected.
- 7) Canvassing whether directly or indirectly, in connection with tenders is strictly prohibited and the tenders submitted by the Agency who resort to canvassing will be liable to rejection.
- 8) Copies of other documents pertaining to the works will be open for inspection by the tenderers at the office of the above mentioned officer. Tenderer are advised to inspect and examine the site and its surrounding and satisfy themselves before submitting their tenders, the form and nature of the site, the means of access to the site and in general shall themselves obtain all necessary information as to risks, contingencies and other circumstances which may influence or affect their tender. A tender shall be deemed to have full knowledge of the site whether he inspects it or not and no extra charges consequent on any misunderstanding or otherwise shall be allowed. Submission of a tender by a tenderer implies that he has read this notice and all other documents and has made himself aware of the scope and specifications of the work to be done.
- 9) Bidding only through online is acceptable under this contract.
- 10) This office shall not be liable for any financial or any other loss occur to bidder due to cancellation of tendering process at any stage by this office.

26. Special Conditions of Contract:

- 1) The Agency shall provide support in taking hydro-meteorological observations being carried out by CWC staff. The hydrological observation at river sites is taken as per prevalent norms of CWC (Annexure-1).
- 2) It is not allowed by the Tenderer to bid in Piece meal manner. Tenderer has to bid for all Hydro-meteorological Observation sites under this division (one Package).
- 3) Monsoon period varies from 1st May for North Eastern region of India to 1st June for rest of India and remain operational till end of flood season (i.e. 31st October for regions experiencing SW monsoon spells and 31st December for regions experiencing NE monsoon spells).

- 4) The tenderer will have to deploy the required manpower for support services as and when the sites are made available by the purchaser. The payment for the services will be made as per the actual services provided.
- 5) The department will provide the necessary registers for record keeping. The Agency must enter the observed data in the register immediately after taking observation.
- 6) The observed data must not be revealed to any other person/ agency in any form.
- 7) At least one person at each discharge site will be from CWC who will supervise the staff of the Agency. The CWC staff will guide and assist in taking hydrological observation of river at site and will be overall in-charge of the site. The Agency will provide support service to CWC staff in taking hydrological observations of rivers at particular site. However, there may be cases to be decided at the sole discretion of the Engineer in Charge where no CWC staff will be available at the site and in such cases the entire site including property, T&P and MAS items shall be in the custody of Agency which shall be solely responsible for its safety and security. Any loss or damage to the site shall be made replaced/restored by the agency except under force majeure conditions. In addition, in such cases as stated earlier the Agency shall also arrange to collect Hydro- meteorological data as per standard procedures and norms. No additional payment shall be made to the Agency nor the Agency shall claim any additional payment for providing these services in clauses mention earlier in this clause.
- 8) As per requirement, the manpower deployed at sites may be require to move to other sites/ offices/ places for any specific work.
- 9) The age of the deployed person should not be less than 18 years. The deployed person should be able to read and write in Hindi/ English and should be conversant with use of alpha-numeric characters.
- 10) The Agency shall change the staff in consultation of Engineer in-charge of CWC.
- 11) CWC will not provide any residential facility to the Agency.
- 12) Transportation and accommodation arrangements of staff will be made by Agency at its own cost. The Agency shall be responsible of safety of its own staff.
- 13) CWC will provide all equipment required for hydrological observations. The safety of equipment during observation will be the responsibility of Agency. After data observation, the Agency has to return the equipment back to CWC staff posted at site.
- 14) The number of sites shown in tender document is approximate and this quantity may increase or decrease, even during contract period also, as per the requirements without any change in unit price or other terms and conditions.
- 15) The Agency has to withdraw such staff who are not found suitable by the Engineer-in charge for any reasons immediately on receipt of such a request.
- 16) There is no Master and Servant relationship between the employees of the Agency and this office.
- 17) The Agency's person shall not claim any benefit/compensation/absorption/regularization of services from/in Lower Ganga Division-1, CWC, Patna office under the provision of Industrial Disputes Act, 1947 or Contract Labor (Regulation & Abolition) Act, 1970. Undertaking from the persons to this effect shall be submitted by the Agency to this Department.
- 18) The Agency's personnel shall not divulge or disclose to any person, any details of office, operational process, technical know-how, security arrangements and administrative/ organizational matters as of confidential/secret nature.
- 19) The Agency's personnel should be polite, cordial, positive and efficient and follow official decorum and formal dress code while handling the assigned work. The Agency shall be responsible for any act of indiscipline on the part of persons deployed by them. The Agency shall be bound to prohibit and prevent any of their employees from being intoxicated while on duty, trespassing or acting in anyway detrimental or prejudicial to the interest of this

Department. The decision of the Officer-in-charge on any matter arising under the clause shall be final and binding on the Agency.

- 20) The Agency shall be contactable at all times and messages sent by phone /e-mail/fax/ special messenger from CWC office shall be acknowledged immediately on receipt on the same day. The Agency shall strictly observe the instructions issued by the office in fulfillment of the contract from time to time.
- 21) This office shall not be liable for any loss, damage, theft, burglary or robbery of any personal belongings, equipment or vehicles of the personnel of the Agency.
- 22) Escalation clause will not be accepted on any grounds during the period the contract is in force.
- 23) The service charges/rates quoted by the Agency shall be fixed for a period of contract and no request for any change/modification shall be entertained before expiry of the contract period. The Agency shall not assign, transfer, pledge or sub contract the performance of services without the prior written consent of this office.
- 24) That on the expiry of the agreement as mentioned above, the Agency will withdraw all its personnel and clear their accounts by paying them all their legal dues. In case of any dispute on account of the termination of employment or non-employment by the personnel of the Agency, it shall be the entire responsibility of the Agency to pay and settle the same.
- 25) If at any stage, the agency is found to be involved in any unfair/ fraudulent practices or non-payment of due amount as per rule to the deployed manpower and on verification by the purchaser, if any such allegation is found to be true, the contract may be terminated at the discretion of the purchaser and the agency will be blacklisted. Any such due payment would be deducted from the running/ final bill or performance security of the agency and would be paid to the concerned deployed persons.
- 26) Any dispute arising out of the contract shall be settled within the jurisdiction of Patna only.
- 27) During monsoon season the necessary material such as umbrella, rain coat, gum boot, torch, etc. need based to be provided by the Purchaser.
- 28) The staff to be deputed by the Agency should have good skills of swimming in river. At least one person at each discharge site should have skill of rowing the boat in river.
- 29) The staff to be deputed by the Agency shall be physically and mentally fit.
- 30) TA and DA equivalent to regular work-charged employee of CWC of particular area in each lot for the personnel deployed by bidder for Hydro-meteorological work will be reimbursed to the bidder along with monthly bill on production of approved tour program by Engineer-in-charge and receipt of the journey.
- 31) The successful bidder has to provide one week training to its personals in the field of Hydro-meteorological observations, record keeping and maintenance of sites before actual deployment. Division of CWC will assist the bidder in training.
- 32) For different works minimum number of personnel shall be provided by the Agency as per CWC norms and their presence at the time of observation will be ensured by site in-charge (Annexure-I.)

27. Penalty:

- a) In case the supplier is unable to provide support services for hydrological observation, alternate arrangement will be made by the site-in-charge at the cost of Agency. In addition Performance Security may also be forfeited.
- b) Appropriate amount will be deducted from the payments due or performance security in case any loss is suffered by the department as per the contract.
- c) A penalty of Rs. 500 per day would be imposed in addition to deduction of proportionate support service charges for the day(s), if agency is not able to provide reliable data to CWC. The penalty for initial 2 (two) days may be waived off by Executive Engineer on genuine justification provided by the agency. If agency is not able to provide reliable data to CWC for a period more than 15 days, the performance security may be forfeited.

28. Force Majeure:

- a. For purposes of this Clause, "Force Majeure" will mean an event beyond the control of the Agency and not involving the Agency's fault or negligence. Such events may include, but are not restricted

to, wars or revolutions, fires, epidemics, quarantine restrictions, and freight embargoes. However considering the nature of work rainfall and floods will not be considered as Force Majeure.

- b. If a Force Majeure situation arises, the Agency shall promptly notify the Purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the Purchaser in writing, the Agency shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force Majeure event.
- c. If an event of Force Majeure continues for a period of ninety (90) days or more, the parties may by mutual agreement, terminate the Contract without either party incurring any further liabilities towards the other with respect to the Contract, other than to effect payment for Products already delivered or Services already performed.
- d. No claim or increased costs be entertained attributable to the Force Majeure's.

29. Contract Price:

Prices quoted by the tenderer shall be fixed during the tenderer's performance of the Contract and not subject to variation on any account and shall be inclusive of all taxes except GST. The rate of GST is to be quoted separately. The prices should be given as per the format given in Financial Bid.

30. Terms of Payment:

- a. The Agency will submit the bill in triplicate in respect of a particular month in the first week of the succeeding month to Lower Ganga Division-1, CWC, Patna. The payment will be released after submission of claim, complete in all respects such as certificate given by the Officer-in-Charge of the respective subdivisions of CWC under which the sites lies towards Support Services of Hydrological Observations.
- b. Deduction of tax at source (TDS) as per applicable rates prescribed under the Income- tax Act, 1961, shall be made by the Executive Engineer, Lower Ganga Division-1, CWC, Patna from every payment made under this contract.
- c. The payment may be made through cross cheque /demand draft/e-payment mode.
- d. The agency shall provide proof of payment made to the deployed persons with each month's running bill.
- e. Govt.Tax/Levy/Duty, Service Tax etc. for the work shall be borne by tenderer.
- f. Payment of GST shall be made to the agency as per the rate quoted by the agency in the Financial Bid (Price Schedule) or in the running bill as per the applicable GST rate, whichever is lower.
- g. Payments to the service provider would be strictly on the basis of certificate submitted by the officer in charge of the respective subdivisions of CWC under which the sites lies.

31. Taxes and Duties

GST and other taxes levied on the services rendered by the agency shall be reimbursed as per actual on production of receipt. The TDS shall be deducted at source as per the prevailing Government rules from time to time.

32. Advances

No advance payment will be made by the Purchaser.

33. Release of Claims

After completion of work and at the time of final payment the Contractor shall give in writing, releasing the Purchaser for all the claims arising out of this contract other than specifically accepted in this contract.

34. Observance of Law:

- a. The contract shall be construed and operated as an Indian contract and as per Indian laws applicable from time to time.
- b. The parties to the contract shall protect and indemnify each other against all claims or liabilities arising from the action of violation of all such laws.
- c. Agency shall observe all laws related to the support services in terms of manpower of both Government of India and State Government of Uttar Pradesh and Bihar as applicable from time to time.
- d. The resultant contract will be interpreted under Indian laws.

35. Termination of Contract:

a. For Purchaser's convenience

The Purchaser can terminate the contract at any time by giving a notice of 30 days to the Agency. The Agency shall have no claim to any payment for the compensation or otherwise whatsoever on account of any profit or advantage which might have been derived.

b. For Agency's Default

- I. The Purchaser without prejudice to any other rights or remedies it may possess may terminate the contract

- i. If the Agency becomes bankrupt or insolvent
- ii. If the Agency has abandoned or repudiated the contract, persistently failed to carry out its obligations under this contract.
- iii. If the Agency neglects its obligations under this contract.
- iv. If the Agency has furnished any false document.

- II. The Purchaser may without prejudice to any other right issue a notice for termination of the contract stating the nature of default and requiring the remedy for the same. Failure of the Agency to carry out a specified work may be sufficient grounds for termination of the contract by the purchaser.

c. Termination by Agency

The Agency can terminate the contract with 30 days notice only in case:

- i). The Agency is unable to carry out its obligations of the contract for any reason attributable to the Purchaser.
- ii). If the Agency fails to give one month's notice in writing for termination of the Agreement then one month's average payment and any amount due to the Agency from the office shall be forfeited.

d. On every termination

- I. The Agency shall cease further work.
- II. Under such circumstance, only the contract price properly attributable to the part of the work duly valued by the Purchaser shall be payable by the Purchaser to the Agency. The decision of the purchaser shall be final in this respect.

36. Liquidated Damages:

- a. If this office suffers any loss or damage on account of negligence, default or theft on the part of the employees/agents of the Agency, then the Agency shall be liable to reimburse to this office for the same.
- b. The Agency shall keep this office fully indemnified against the damage by any staff engaged by the Agency.
- c. For any accident or casualty occurred during the course of working to any staff deployed by the Agency, the liability that will arise out of the accident will be borne by the Agency. The responsibility will remain with the Agency and this office will in no way be responsible for it or any other clause mentioned above.
- d. Notwithstanding the provisions of tender document, the Agency shall not be liable for liquidated damages, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

37. Notices:

Notwithstanding anything stated otherwise, all notices of this contract shall be in writing through registered mail, speeds post, personal or courier delivery. The transmission by electronic data exchange (fax, email) shall be reconfirmed in writing. Any change in the address etc. shall be communicated within 10 days to other party.

38. Disputes:

The decision of the Purchaser shall be final regarding the quality of support services provided by the Agency, the other aspects arising shall only be referred as Disputes. The Agency may address its intention with evidences for the settlement of dispute in writing to the Purchaser. The work shall not stop, unless agreed mutually or ordered by the arbitrator(s).

39. Settlement of Disputes:

The settlement of all the disputes of any kind arising out of this contract shall be first through a Mediator and only after dissatisfaction with that, the (joint) Arbitrator(s) shall be appointed as per Arbitration & Conciliation Act 1996.

40. Extension of Contract:

The contract may be further extended upto a period of 01 (One) Year or less at a time and not more than 03 (Three) times in total.

Chapter 4: Schedule of Requirements

Name of Work: Hiring of Support Services on outsourcing basis for Hydro-meteorological Observations at various sites under LGD-1, CWC, Patna for the period from April 2021 to March 2022.

Name of Organisation: Lower Ganga Basin Organization, Central Water Commission, Patna

Name of Division : Lower Ganga Division-1, CWC, Amarnath Road, Adalatganj, Patna-800001 (Bihar)

Sl. No.	Name and location of site	Type of site	Details of work
1.	Kanti, Muzaffarpur under Burhi Gandak Sub-Division Muzaffarpur, Bihar	GQ	<ul style="list-style-type: none"> Gauge: - daily 3 times at 0800 hrs, 1300 hrs and 1800 hrs in non-monsoon and hourly in monsoon. Rainfall observation: Twice daily during non-monsoon & monsoon period. Water Quality:- Water Sample collection once in 10 days Other works, if any
2.	Sakra, Muzaffarpur under Burhi Gandak Sub-Division Muzaffarpur, Bihar	GQ	
3.	Bishunpur, Darbhanga under Bagmati Kamla Sub-Division Darbhanga, Bihar	G	
4.	Madhuban, East Champaran under Burhi Gandak Sub-Division Muzaffarpur, Bihar	G	
5.	Chhitaunighat, Kushi Nagar under Burhi Gandak Sub-Division Muzaffarpur, UP.	G	
6.	Chintawanpur, , East Champaran under Burhi Gandak Sub-Division Muzaffarpur, Bihar	G	
7.	Sugauli, East Champaran under Burhi Gandak Sub-Division Muzaffarpur, Bihar	G	
8.	Bathnaha, Araria Purnea under Lower Mahananda Sub-Division Purnea	G	
9.	Mohaddin Nagar, Begusarai under Kosi Sub-Division Begusarai, Bihar	G	
10.	Kukraha, West Champaran under Burhi Gandak Sub-Division Muzaffarpur, Bihar	G	
11.	Jhagarua, Madhubani under Bagmati Kamla Sub-Division Darbhanga, Bihar	G	
12.	Dhamaraghat, Khagaria under Kosi Sub-Division Begusarai, Bihar	G	
13.	Badlaghat, Khagaria under Kosi Sub-Division Begusarai, Bihar	G	
14.	Rauta, Purnea under Lower Mahananda Sub-Division Purnea	G	
15.	Amour, Purnea Purnea under Lower Mahananda Sub-Division Purnea	G	
16.	Kapasiya, Madhubani under Bagmati Kamla Balan Sub-Division Darbhanga, Bihar	G	

17.	Moujabadi, Kishanganj under Lower Mahananda Sub-Division, Purnea	G	
18.	Saharghat, Madhubani under Bagmati Kamla Sub-Division Darbhanga, Bihar	GD	<ul style="list-style-type: none"> Gauge: - daily 3 times at 0800 hrs, 1300 hrs and 1800 hrs in non-monsoon and hourly in monsoon. Discharge: - once daily at 0800 hrs Rainfall observation: Twice daily during non-monsoon & monsoon period. Other works, if any
19.	Belsand, Sheohar under Burhi Gandak Sub-Division Muzaffarpur, Bihar	GD	
20.	Bagaha, West Champaran under Burhi Gandak Sub-Division Muzaffarpur, Bihar	GD	
21.	Thakraha, West Champaran under Burhi Gandak Sub-Division Muzaffarpur, Bihar	GD	
22.	Sikti, Araria Purnea under Lower Mahananda Sub-Division Purnea	GD	
23.	Indo Nepal border, Sitamarhi under Burhi Gandak Sub-Division Muzaffarpur, Bihar	GD	
24.	Dalsingh Sarai, Samastipur under Kosi Sub-Division Begusarai, Bihar	GD	
25.	Kakarghatti, Darbhanga under Bagmati Kamla Sub-Division, Darbhanga, Bihar	GDSQ	<ul style="list-style-type: none"> Gauge: - daily 3 times at 0800 hrs, 1300 hrs and 1800 hrs in non-monsoon and hourly in monsoon. Discharge: - once daily at 0800 hrs Silt: - Silt Sample collection once in a day. Water Quality:- Water Sample collection once in 10 days Rainfall observation: Twice daily during non-monsoon & monsoon period. Other works, if any
26.	Bairganja, East Champaran under Burhi Gandak Sub-Division Muzaffarpur, Bihar	GDSQ	
27.	Nirmali, Supaul under Bagmati Kamla Sub-Division Darbhanga, Bihar	GDSQ	
28.	Bachhwara, Samastipur under Kosi Sub-Division Begusarai, Bihar	GDSQ	
29.	Lakhoura, East Champaran under Burhi Gandak Sub-Division Muzaffarpur, Bihar	GDSQ	

Chapter 5: Technical and Financial Bids

TECHNICAL BID

(must be submitted)

Name of Work: Hiring of Support Services on outsourcing basis for Hydro-meteorological Observations at various sites under LGD-1, CWC, Patna for the period from April-2021 to March-2022 (12 months).

Name of Organisation: Lower Ganga Basin Organisation, Central Water Commission, Patna

Name of the Division: Lower Ganga Division-1, CWC, Patna

(To be furnished online only.)

Sl. No.	Particulars	To be filled by the tenderer
1.	Name of the Agency	
2.	Date of establishment of the Agency	
3.	Detailed office address of the Agency with Office Telephone Number, Fax Number and Mobile Number and name of the contact person (copy to be enclosed)	
4.	Whether registered with and holding license from all concerned Government Authorities including registration under Contract Labour (Regulation & Abolition) act, 1970. (Copies of all certificates of registration to be enclosed)	
5.	PAN/TAN Number (copy to be enclosed)	
6.	Aadhar No. (copy to be enclosed)	
7.	Labour License Number (copy to be enclosed)	
8.	Goods and Service Tax Registration Number (copy to be enclosed)	
9.	Whether the firm is blacklisted by any Government Department or any criminal case is registered against the firm or its owner/partners anywhere in India. (If no, a certificate is to be attached in this regard)	
10.	Length of experience in the field, if any (copy to be enclosed)	
11.	Experience in dealing with Govt. Departments (indicate the names of the Departments and years of dealing with those Departments and attach copies of contract orders placed on the Agency)	
12.	Whether Agency profile is attached? (If yes, copy to be enclosed)	
13.	Financial turnover of the tendering company/firm/Agency for the last 3 financial year (2017-18,2018-19 , 2019-20) with supported documents (copy of balance sheet, duly certified by Auditors/CAs to be attached)	
14.	Whether any show cause notice was ever issued by the Office of the Labour Commissioner or any Govt. Agency? If so, details thereof (please attach the copies of communications, if any).	

The bidder shall also provide following in technical proposals:

- A: The Agency's Bid Cover Letter (including eligibility, following Code of Integrity in Public Procurement - CIPP);
- B: Power of attorney if any;
- C: Qualification Information with enclosures;
- D: Write up on Bidder's Organisation, confirmation of compliance with (or deviations from) Description of Services, Activity Schedule, Statutory Obligation and Facilities to be provided by the Procuring Entity, Statutory and Contractual requirements, Respective obligations of Procuring Entity and the Agency, Contract For, General Conditions of Contract(GCC) and Special Conditions of Contract(SCC); etc. and
- E: Enclosures: Cost of Bid/Bid Processing Fee/Bid Security Declaration.

Signature of the bidder with seal

FINANCIAL BID

Name of Work: Hiring of Support Services for Hydrological Observations on outsourcing basis at various sites under LGD-1, CWC, Patna for the period from April-2021 to March-2022(12 months).

Name of Organization: Lower Ganga Basin Organization, Central Water Commission, Patna

Name of Division: Lower Ganga Division-1, Central Water Commission, Patna

(To be filled online only in BOQ xls. format)

Sl. No.	Name of site	Type of site	Details of work	Monthly Amount for Monsoon Period (1 st June – 31 st October) (in Rs.)	No. of Months in Monsoon Period	Monthly Amount for Non-Monsoon Period (other than Monsoon Period) (in Rs.)	No. of Months in Non-Monsoon Period	Total =(I*II) + (III*IV) (in Rs.)
				I	II	III	IV	V
1.	Kanti	GQ	As per Chapter 4: Schedule of Requirements		5		7	
2.	Sakra	GQ			5		7	
3.	Bishanpur	G			5		7	
4.	Madhuban	G			5		7	
5.	Chhitaunighat	G			5		7	
6.	Chintawanpur	G			5		7	
7.	Sugauli	G			5		7	
8.	Bathnaha	G			5		7	
9.	Mohaddin Nagar	G			5		7	
10.	Kukraha	G			5		7	
11.	Jhagarua	G			5		7	
12.	Dhamaraghat	G			5		7	
13.	Badlaghat	G			5		7	
14.	Rauta	G			5		7	
15.	Amour	G			5		7	
16.	Kapasiya	G			5		7	

17.	Moujabadi	G			5		7	
18.	Saharghat	GD			5		7	
19.	Belsand	GD			5		7	
20.	Bagaha	GD			5		7	
21.	Thakraha	GD			5		7	
22.	Sikti	GD			5		7	
23.	Indo Nepal border	GD			5		7	
24.	Dalsingh Sarai	GD			5		7	
25.	Kakarghatti	GDSQ			5		7	
26.	Bairgania	GDSQ			5		7	
27.	Nirmali	GDSQ			5		7	
28.	Bachhwara	GDSQ			5		7	
29.	Lakhoura	GDSQ			5		7	
Sub Total (in Rs.)								
GST @.....%								
Grand Total (in Rs.)								
Grand Total in Words:								

Note: Details of works required to be outsourced at any site is clearly indicated in Chapter: 4, Schedule of Requirements and also here:

- (a) Gauge- 3 Times a day in non-monsoon
- (b) Gauge- Hourly in monsoon
- (c) Discharge- Once in a day
- (d) WQ- Once in 10 days
- (e) Silt- Once in a day
- (f) Rainfall- Twice daily in non-monsoon and monsoon
- (i) Other works, if any

Chapter 6: Contract Form

CONTRACT AGREEMENT FORM

THIS AGREEMENT made on the.....day of.....20.....between Executive Engineer, Lower Ganga Division-1, Central Water Commission, Patna (*Name of purchaser*) (*hereinafter "the Purchaser"*) of one part and (*Name of Agency*) of..... (*City and Country of Agency*) (*here in after called "the Agency"*) of the other part:

WHEREAS the Purchaser invited Tenders for certain services, viz Hiring of support services for Hydro-meteorological Observations on various Sites under Lower Ganga Division-1, Central Water Commission, Patna and has accepted a Tender by the Agency for the supply of services in the sum (*Contract Price in Words and Figures*) (*here in after called "the Contract Price"*).

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz:
 - a. the tender form, technical bid and the price schedule submitted by the Tenderer ;
 - b. Tender document
 - c. amendments to the tender document;
 - d. Post tender opening correspondence; and
 - e. The Purchaser's Notification of Award.
3. In consideration of the payments to be made by the Purchaser to the Agency as herein after mentioned, the Agency hereby covenants with the Purchaser to provide the services and to remedy defects therein in conformity in all respects with the provisions of the Contract.
4. The Purchaser hereby covenants to pay the Agency in consideration of the provision of the services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and

Brief particulars of the services which shall be supplied/provided by the Agency are as under :

Brief description of Work	Amount in Rs.	
	in figures	in words
Hiring of support services for Hydro-meteorological Observations at various sites under Lower Ganga Division-1, Central Water Commission, Amarnath Road, Adalatganj, Patna-800001		

TOTAL VALUE:

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Signed, Sealed and Delivered by the said..... (For the Purchaser) in the presence of:.....	Signed, Sealed and Delivered by the said (For the Agency) in the presence of:
---	---

Chapter 7: Other Standard Forms

Form 1

MODEL BANK GUARANTEE FORMAT

Whereas
(herein after called the "tenderer")
has submitted their offer dated..... for the
supply of
(herein after called the "tender")
against the purchaser's tender enquiry No.
KNOW ALL MEN by these presents that WE of
..... having our registered office at
..... are bound unto
(herein after called the "Purchaser")
in the sum of
..... for which payment
will and truly to be made to the said Purchaser, the Bank binds itself, its successors and assigns by these
presents. Sealed with the Common Seal of the said Bank this..... day of20.....

THE CONDITIONS OF THIS OBLIGATION ARE:

- (1) If the tenderer withdraws or amends, impairs or derogates from the tender in any respect within the period of validity of this tender.
- (2) If the tenderer having been notified of the acceptance of his tender by the Purchaser during the period of its validity:-
 - a) If the tenderer fails to furnish the Performance Security for the due performance of the contract.
 - b) Fails or refuses to accept/execute the contract.

WE undertake to pay the Purchaser up to the above amount upon receipt of its first written demand, without the Purchaser having to substantiate its demand, provided that in its demand the Purchaser will note that the amount claimed by it is due to it owing to the occurrence of one or both the two conditions, specifying the occurred condition or conditions.

This guarantee will remain in force upto and including 45 days after the period of tender validity and any demand in respect thereof should reach the Bank not later than the above date.

.....
(Signature of the authorized officer of the Bank)

.....
Name and designation of the officer

.....
Seal, name & address of the Bank and address of the Branch

Form 2

MODEL BANK GUARANTEE FORMAT FOR PERFORMANCE SECURITY

To
The President of India

WHEREAS (name and address of the supplier) (herein after called “the supplier”) has undertaken, in pursuance of contract no..... dated to supply “office furniture”(description of goods and services) (herein after called “the contract”).

AND WHEREAS it has been stipulated by you in the said contract that the supplier shall furnish you with a bank guarantee by a scheduled commercial recognized by you for the sum specified therein as security for compliance with its obligations in accordance with the contract;

AND WHEREAS we have agreed to give the supplier such a bank guarantee;

NOW THEREFORE we hereby affirm that we are guarantors and responsible to you, on behalf of the supplier, up to a total of (amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the supplier to be in default under the contract and without cavil or argument, any sum or sums within the limits of (amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the supplier before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the supplier shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification.

This guarantee shall be valid until the day of, 20.....

.....

(Signature of the authorized officer of the Bank)

.....

Name and designation of the officer

.....

.....

Seal, name & address of the Bank and address of the Branch

Form 3

TENDER ACCEPTANCE LETTER

(To be given on Company Letter Head)

Date:

To,

The
Executive Engineer
Lower Ganga Division-1
Central Water Commission
Amarnath Path, Adalatganj,
Patna-800016

Sub: Acceptance of Terms & Conditions of Tender (Tender No. LGD-1/CWC/HQ-57/Outsourcing-Support/2021/04 dated: 05.02.2021)

Name of Tender/Services: - Hiring of Support Services on outsourcing basis for Hydro-meteorological Observations at various new sites(29 nos.) under Lower Ganga Division-1, Central Water Commission, Patna for the period from April 2021 to March 2022 (12 months).

Dear Sir,

1. I/ We have downloaded the tender document(s) for the above mentioned 'Tender/Work' from the web _____ site(s) _____ namely: _____ as per your advertisement, given in the above mentioned website(s).
2. I / We hereby certify that I / we have read the tender document of above mentioned work (including all documents like annexure(s), schedule(s), etc.), which form part of the contract agreement and I / we shall abide hereby the terms / conditions / clauses contained therein.
3. The corrigendum(s) issued from time to time by your Division/ organization, if any, too have also been taken into consideration, while submitting this acceptance letter.
4. I / We hereby unconditionally accept the tender conditions of above mentioned tender document(s) / corrigendum(s) in its totality / entirely.
5. In case any provisions of this tender are found violated, your Division/ organisation shall be at liberty to reject this tender/bid and we shall not have any claim/right against Division in satisfaction of this condition.

Yours Faithfully,

(Signature of the Bidder, with Official Seal)

Cost of Tender Document is NIL

(Tender No. LGD-1/CWC/HQ-57/Outsourcing-Support/2021/04 dated: 05.02.2021)

Form 4 Bid-Securing Declaration

(The Bidder shall fill in this Form in accordance with the instructions indicated on Company Letter Head)

Date:

Bid No./NIT No.

Alternative No.:

To:

**The Executive Engineer
Lower Ganga Division-1
Central Water Commission
Amarnath Road, Adalatganj, Patna-800001**

We, the undersigned, declare that: We understand that, according to your conditions, bids must be supported by a Bid-Securing Declaration. We accept that we will automatically be suspended from being eligible for bidding in any contract with the Purchaser for the period of time of *five year* starting on *[date]*, if we are in breach of our obligation(s) under the bid conditions, because we:

- (a) have withdrawn our Bid during the period of bid validity specified in the Letter of Bid; or
- (b) having been notified of the acceptance of our Bid by the Purchaser during the period of bid validity, (i) fail or refuse to execute the Contract; or (ii) fail or refuse to furnish the Performance Security, if required, in accordance with the ITB.

We understand this Bid Securing Declaration shall expire if we are not the successful Bidder, upon the earlier of (i) our receipt of your notification to us of the name of the successful Bidder; or (ii) twenty-eight days after the expiration of our Bid.

Name of the Bidder*:

.....

Name of the person duly authorized to sign the Bid on behalf of the Bidder**:

.....

Title of the person signing the Bid.....

Signature of the person named above.....

Date signedday of,

*: In the case of the Bid submitted by joint venture specify the name of the Joint Venture as Bidder

** : Person signing the Bid shall have the power of attorney given by the Bidder attached to the Bid

[Note: In case of a Joint Venture, the Bid-Securing Declaration must be in the name of all members to the Joint Venture that submits the bid.]

GOVERNMENT OF INDIA
CENTRAL WATER COMMISSION

LOWER GANGA DIVISION-1
AMARNATH PATH, ADALATGANJ,
PATNA-800016 (BIHAR)

This Tender document contains 35 pages

Issued to :

Date of receipt of tender fee :

Date of issue :

Signature of the issuing
Authority :

Annexure-I

Support Services requirement for Hydro-meteorological Observation at CWC Sites

Tentative Manpower Requirement for Support Services for this Tender					
Sl. No.	Type of Site	Full Year		Additional during Monsoon (1 st June to 31 st October)	
		Manpower	Working hours for each person	Manpower	Working hours for each person
1.	G	1	8	2	8
2.	GD	5	4	2	8
3.	GDSQ	5	4	2	8